

689093-2026 - Competition

Spain – Travel agency and similar services – Servicio de agencia de viajes y servicios complementarios para la actividad de la Fundación Turismo Responsable de Mallorca

OJ S 193/2026 06/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Vicepresidente de la Fundació Turisme Responsable de Mallorca

Email: info@futuremallorca.net

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de agencia de viajes y servicios complementarios para la actividad de la Fundación Turismo Responsable de Mallorca

Description: Servicio de agencia de viajes y servicios complementarios para la actividad de la Fundación Turismo Responsable de Mallorca

Procedure identifier: 3df7cdfa-97cc-46c0-940a-d0ee734cd5a2

Internal identifier: 174/2026

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

2.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 487 603,30 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Agreements with other economic operators aimed at distorting competition: Acuerdos con otros operadores económicos con el objetivo de falsear la competencia.

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de agencia de viajes y servicios complementarios para la actividad de la Fundación Turismo Responsable de Mallorca

Description: Servicio de agencia de viajes y servicios complementarios para la actividad de la Fundación Turismo Responsable de Mallorca

Internal identifier: 174/2026

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63510000 Travel agency and similar services

5.1.2. Place of performance

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2027

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Agencia receptiva en Mallorca.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Capacidad de respuesta y atención al cliente.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Cargos de gestión en billetes aéreos.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Cargos de gestión y comisiones.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Certificaciones de calidad / sostenibilidad o compromiso de sostenibilidad.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Coste de check-in o emisión complementaria.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Departamento corporativo y de eventos acreditado.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Servicio de account manager 24 h / 365 días con experiencia adicional y aplicativo de control presupuestario.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Competencia como agencia receptiva en Mallorca.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Competencia en el ámbito corporativo internacional.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=cYtSo1VkzkpxseVhcqrkhw%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=cYtSo1VkzkpxseVhcqrkhw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 05/11/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 23/11/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: Sede FTRM

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vicepresidente de la Fundació Turisme Responsable de Mallorca - Fundació Turisme Responsable de Mallorca

Information about review deadlines: hasta 2026-11-05+01:00

8. Organisations

8.1. ORG-0001

Official name: Vicepresidente de la Fundació Turisme Responsable de Mallorca

Registration number: 31106550154415

Registration number: G57594558

Town: Palma de Mallorca

Postcode: 07012

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Contact point: Vicepresidente de la Fundació Turisme Responsable de Mallorca

Email: info@futuremallorca.net

Telephone: +34 971219648

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=3PCFaRjQVdMBPRBxZ4nJ%2Fg%3D%3D>

Other contact points:

Official name: Fundació Turisme Responsable de Mallorca

Town: Palma

Postcode: 07012

Country subdivision (NUTS): Mallorca (ES532)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 50fb9226-4da5-43c5-b087-5a9eb7686c65 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 05/10/2026 10:54:35 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
Notice publication number: 689093-2026
OJ S issue number: 193/2026
Publication date: 06/10/2026