

689423-2026 - Competition

Norway – Building-cleaning services – Framework agreement for cleaning services

OJ S 194/2026 07/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Harstad Kommune

Email: innkjop@harstad.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for cleaning services

Description: Background The contracting authority needs to establish a new framework agreement for cleaning services for several buildings. The aim of the procurement is to ensure a more uniform, efficient and predictable cleaning delivery across the buildings, including new premises that shall be included in the contract. The need includes both existing and coming locations of varying sizes, use and cleaning needs. The contracting authority would therefore like a tenderer who can provide services of uniform and stable quality, at the same time as the delivery can be adapted to changes in scope and needs over time. The procurement shall facilitate good follow-up, clear quality management and equal cleaning standard in all buildings. It is also important for the contracting authority that the delivery safeguards environmental considerations through the use of suitable and environmentally friendly products and methods. Description of the assignment The assignment is for the provision of cleaning services under a framework agreement for the contracting authority's buildings. The delivery shall include daily cleaning and periodic cleaning, with needs that vary between the different buildings. The cleaning services will mainly apply to office areas, communal areas and sanitary rooms, as well as new premises that can be included in the contract period. The delivery shall also include floor care and spring cleaning as needed. The Contracting Authority requests delivery with central coordination and local presence, including permanent gender neutral preferred and good follow-up across the buildings. Tenderers shall be able to handle changes and additional needs in a flexible and efficient way. The delivery shall support equal cleaning standards in all buildings and it shall be built on systematic quality follow-up, clear deviation routines and environmentally conscious systems. It is assumed that the cleaning will be carried out with the lowest possible chemical use and with products and methods that are adapted to different surfaces and materials.

Procedure identifier: 3ace22db-f461-4ddd-ab03-a77a9a17cb04

Internal identifier: cmu18k34y000004l0mvg2ywlj

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of

the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

2.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 7 500 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Harstad Bibliotek

Description: Description of the sub-contract This sub-contract is for the provision of cleaning services for Harstad library. The delivery shall include daily cleaning and periodic cleaning of the library's premises, including public areas, work areas, common areas and sanitary rooms. The cleaning shall be carried out so that the premises always appear clean, hygienic and representative of users, employees and other visitors. The sub-contract can also include floor care, spring cleaning and other cleaning related additional services as needed. Tenderers shall be able to adapt the delivery to changes in use, activity level and area scope in the contract period. The delivery shall be based on systematic quality monitoring, clear deviation routines and environmentally conscious systems. It is a prerequisite that the cleaning is carried

out with the lowest possible chemical use and with products and methods suitable for the library's surfaces, fixtures and materials. The tenderer shall ensure stable delivery quality, good follow-up and appropriate coordination through a permanent gender neutral preferred. Internal identifier: cmuqxu8be000704jnzwhghhj7

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other, Pollution prevention and control

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Environment

Description: Assessment of the tenderer's environmental systems in the delivery, including use of swan labelled cleaning agents, the lowest possible chemical use, environmentally friendly methods for floor care and spring cleaning as well as documentation of products, dosing and HSE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Price

Description: Evaluation of the offered price matrix for the requested cleaning services under the framework agreement, including relevant hourly rates and unit prices for ongoing and periodic services. The price ought to be assessed based on the total price effect in the contract.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality and delivery implementation

Description: An assessment of how the tenderer ensures uniform and stable quality across buildings, including cleaning standards, quality follow-up, deviation routines, central coordination, local presence, a permanent gender neutral preferred and the ability to manage changes and additional needs are flexible and efficient.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Address of the procurement documents: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyrr AS

5.1. Lot: LOT-0002

Title: Havnegata Medical Centre

Description: Description of the sub-contract This sub-contract is for the provision of cleaning services for Havnegata medical centre. The delivery shall include regular cleaning of the doctor centre's premises, including treatment rooms, waiting areas, office areas, common areas and sanitary rooms, to the extent this is stated in the tender documentation and each order. The cleaning shall be carried out with uniform and stable quality and in accordance with the contracting authority's requirements for cleaning standards, quality follow-up and handling of deviations. The sub-contract can also include periodic cleaning, floor care, spring cleaning and other additional services as agreed and the contracting authority's needs. Tenderers shall be able to handle changes in extent and need in a flexible and efficient way. The delivery shall be planned and carried out so that the operation of the medical centre is disrupted to a minimum. It is a prerequisite that the tenderer uses suitable and environmentally friendly products and methods, with the lowest possible use of chemicals, suitable for the premises and relevant surfaces. Tenderers shall ensure clear follow-up of the delivery, including fixed contact points, systematic quality control and clear routines for handling deviations and improvement measures.

Internal identifier: cmuqxu8ut001004jnxvgkojx1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other, Pollution prevention and control

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality and delivery implementation

Description: An assessment of how the tenderer ensures uniform and stable quality across buildings, including cleaning standards, quality follow-up, deviation routines, central coordination, local presence, a permanent gender neutral preferred and the ability to manage changes and additional needs are flexible and efficient.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Environment

Description: Assessment of the tenderer's environmental systems in the delivery, including use of swan labelled cleaning agents, the lowest possible chemical use, environmentally friendly methods for floor care and spring cleaning as well as documentation of products, dosing and HSE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Price

Description: Evaluation of the offered price matrix for the requested cleaning services under the framework agreement, including relevant hourly rates and unit prices for ongoing and periodic services. The price ought to be assessed based on the total price effect in the contract.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyyr AS

5.1. Lot: LOT-0003

Title: Kanebogen Medical Centre

Description: Description of the sub-contract This sub-contract is for the provision of cleaning services for medical centres. The delivery shall include daily cleaning and periodic cleaning of the medical centre's premises, including treatment rooms, waiting areas, office areas, common areas, sanitary rooms and any associated sub-rooms. The cleaning shall be carried out in accordance with the doctor centre's function, user patterns and hygiene requirements. The tenderer shall ensure an even and stable quality in the delivery and the services shall be adapted to the different areas' cleaning needs and load. The sub-contract can also include additional services as needed, including spring cleaning, floor care and other periodic cleaning. Tenderers shall be able to handle changes in extent and need in a flexible and efficient way. The delivery shall be based on systematic quality monitoring, clear deviation routines and environmentally conscious systems. The cleaning shall be carried out with the

lowest possible chemical use and with products and methods suitable for the relevant surfaces and premises.

Internal identifier: cmuqxu9dz001t04jnudiyl4op

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other, Pollution prevention and control

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality and delivery implementation

Description: An assessment of how the tenderer ensures uniform and stable quality across buildings, including cleaning standards, quality follow-up, deviation routines, central coordination, local presence, a permanent gender neutral preferred and the ability to manage changes and additional needs are flexible and efficient.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Environment

Description: Assessment of the tenderer's environmental systems in the delivery, including use of swan labelled cleaning agents, the lowest possible chemical use, environmentally friendly methods for floor care and spring cleaning as well as documentation of products, dosing and HSE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Price

Description: Evaluation of the offered price matrix for the requested cleaning services under the framework agreement, including relevant hourly rates and unit prices for ongoing and periodic services. The price ought to be assessed based on the total price effect in the contract.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyr AS

5.1. Lot: LOT-0004

Title: Rødbergveien Medical Centre

Description: Description of the sub-contract This sub-contract is for cleaning services for Rødbergveien medical centre. The delivery shall include regular cleaning of the doctor centre's premises, including i.a. treatment rooms, waiting areas, office areas, common areas and sanitary rooms, to the extent relevant for the relevant location. The cleaning shall be carried out in accordance with the agreed frequency, fixed quality level and applicable requirements for hygiene and infection prevention. The sub-contract can also include periodic cleaning, floor care, spring cleaning and other cleaning related additional services as needed. Tenderers shall be able to adapt the delivery for changes in area use, activity level or other conditions that affect cleaning needs. It is a prerequisite that the tenderer has clear procedures for quality follow-up, handling deviations and communication with the contracting authority. The delivery shall contribute to a uniform and stable cleaning standard and it shall be carried out with suitable and most environmentally friendly products and methods, adapted to the premises and surfaces at the medical centre.

Internal identifier: cmuqxu9x3002m04jnh5bhftxx

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other, Pollution prevention and control

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality and delivery implementation

Description: An assessment of how the tenderer ensures uniform and stable quality across buildings, including cleaning standards, quality follow-up, deviation routines, central coordination, local presence, a permanent gender neutral preferred and the ability to manage changes and additional needs are flexible and efficient.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Environment

Description: Assessment of the tenderer's environmental systems in the delivery, including use of swan labelled cleaning agents, the lowest possible chemical use, environmentally friendly methods for floor care and spring cleaning as well as documentation of products, dosing and HSE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Price

Description: Evaluation of the offered price matrix for the requested cleaning services under the framework agreement, including relevant hourly rates and unit prices for ongoing and periodic services. The price ought to be assessed based on the total price effect in the contract.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyyr AS

5.1. Lot: LOT-0005

Title: Ordering assignments

Description: Description of the sub-contract This sub-contract includes cleaning services for ad hoc assignments at the relevant locations included in the framework agreement. The assignments will be needs controlled and they can vary in scope, frequency and content during the contract period. Ad hoc assignments can i.a. include extraordinary cleaning, periodic cleaning, spring cleaning, floor care, wash-down, cleaning in connection with moving, preparing premises as well as other temporary or special cleaning needs arising from each building. The tenderer shall be able to receive and handle orders in a flexible and efficient manner and provide the necessary resources within the agreed time. The delivery shall be coordinated in a structured manner and carried out with uniform and documentable quality, in accordance with the contracting authority's requirements and the current cleaning standards. The cleaning services shall be carried out with methods, equipment and products adapted to the relevant surfaces and materials and with the lowest possible use of chemicals. It is a

prerequisite that the tenderer takes care of environmental considerations and follow established routines for quality follow-up and handling deviations. The sub-contract can include both existing and new locations that are included in the contract period.

Internal identifier: cmuv3dygn002c04js0619zefx

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911200 Building-cleaning services

Additional classification (cpv): 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90919200 Office cleaning services, 90900000 Cleaning and sanitation services, 90911000 Accommodation, building and window cleaning services, 90919000 Office, school and office equipment cleaning services

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other, Pollution prevention and control

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality and delivery implementation

Description: An assessment of how the tenderer ensures uniform and stable quality across buildings, including cleaning standards, quality follow-up, deviation routines, central coordination, local presence, a permanent gender neutral preferred and the ability to manage changes and additional needs are flexible and efficient.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Environment

Description: Assessment of the tenderer's environmental systems in the delivery, including use of swan labelled cleaning agents, the lowest possible chemical use, environmentally friendly methods for floor care and spring cleaning as well as documentation of products, dosing and HSE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Price

Name: Price

Description: Evaluation of the offered price matrix for the requested cleaning services under the framework agreement, including relevant hourly rates and unit prices for ongoing and periodic services. The price ought to be assessed based on the total price effect in the contract.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyr.no/procurement/cmu18k34y000004l0mvg2ywlj>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 10/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: MIDTRE HÅLOGALAND TINGRETT

Registration number: 926723073

Postal address: Håkons gate 4

Town: HARSTAD

Postcode: 9405

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: MIDTRE HÅLOGALAND TINGRETT

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS

Registration number: 924998687

Postal address: Gaustadalléen 21

Town: Oslo

Postcode: 0349

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Hyyr Support

Email: admin@hyyr.no

Telephone: +47 90 63 65 38

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0003

Official name: Harstad Kommune

Registration number: 972417971

Postal address: Postmottak, Postboks 1000, Harstad kommune

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Harstad Kommune

Email: innkjop@harstad.kommune.no

Telephone: +4791645479

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

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Notice type: Contract or concession notice – standard regime

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