

690444-2026 - Competition

Germany – Museum services – Besucherbetreuung im Ort der Information und dem Stelenfeld
OJ S 194/2026 07/10/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Stiftung Denkmal für die ermordeten Juden Europas

Email: vergabe@stiftung-denkmal.de

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Besucherbetreuung im Ort der Information und dem Stelenfeld

Description: Die Besucherbetreuer und Kassenkräfte betreuen die Besucher auf unterschiedlichen Positionen unmittelbar vor Ort, angeleitet von der Schichtleitung. Sie verstehen sich als serviceorientierte Mitarbeiter, die aktiv auf die internationalen Besucher zugehen und sich der Bedeutung des Orts bewusst sind.

Procedure identifier: 1c9599a8-8f80-412e-8572-8f06581a0a65

Internal identifier: 2026-000000168

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

2.1.2. Place of performance

Postal address: Cora-Berliner-Straße 1

Town: Berlin

Postcode: 10117

Country subdivision (NUTS): Berlin (DE300)

Country: Germany

2.1.3. Value

Estimated value excluding VAT: 3 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

vgv -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Corruption:

5. Lot

5.1. Lot: LOT-0000

Title: Besucherbetreuung Ort der Information und Stelenfeld

Description: Die Besucherbetreuer und Kassenkräfte betreuen die Besucher auf unterschiedlichen Positionen unmittelbar vor Ort, angeleitet von der Schichtleitung. Sie verstehen sich als serviceorientierte Mitarbeiter, die aktiv auf die internationalen Besucher zugehen und sich der Bedeutung des Orts bewusst sind.

Internal identifier: 2026-00000168

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92521000 Museum services

5.1.2. Place of performance

Town: Berlin

Country subdivision (NUTS): Berlin (DE300)

Country: Germany

5.1.3. Estimated duration

Start date: 01/02/2027

Duration end date: 31/01/2031

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: #Besonders auch geeignet für:other-sme#

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: siehe Vergabeunterlagen

5.1.10. Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: siehe Vergabeunterlagen

Justification for not indicating the weighting of the award criteria: siehe Vergabeunterlagen

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Deadline for requesting additional information: 12/10/2026

Address of the procurement documents: <https://www.evergabe-online.de/tenderdocuments.html?id=897100>

5.1.12. Terms of procurement

Terms of the procedure:

Security clearance is required

Description: Es findet eine Überprüfung des gesamten eingesetzten Personals durch das LKA Berlin statt.

Deadline for obtaining security clearance: 04/01/2027

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.evergabe-online.de/tenderdetails.html?id=897100>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 09/11/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 35 Days

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, all missing tenderer-related documents may be submitted later.

Additional information: siehe Ausschreibungsunterlagen

Information about public opening:

Opening date: 09/11/2026 14:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: Geschäftsstelle - Stiftung Denkmal für die ermordeten Juden Europas

Additional information: Verwaltungsleitung, Verwaltungsmitarbeiter

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Stiftung Denkmal für die ermordeten Juden Europas

Information about review deadlines: VgV

8. Organisations

8.1. ORG-0000

Official name: Stiftung Denkmal für die ermordeten Juden Europas

Registration number: Leitweg-ID 992-13201-48

Department: Vergabestelle

Postal address: Georgenstraße 23, 10117 Berlin

Town: Berlin
Postcode: 10117
Country subdivision (NUTS): Berlin (DE300)
Country: Germany
Contact point: Vergabestelle
Email: vergabe@stiftung-denkmal.de
Telephone: 000
Internet address: www.stiftung-denkmal.de
Buyer profile: www.evergabe-online.de

Roles of this organisation:

Buyer
Review organisation

8.1. ORG-0001

Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)
Registration number: 0204:994-DOEVD-83
Town: Bonn
Postcode: 53119
Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)
Country: Germany
Email: noreply.esender_hub@bescha.bund.de
Telephone: +49228996100
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 2ed2d927-8043-4622-9c6f-4eca2a93254e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 05/10/2026 15:55:58 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German
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