

690489-2026 - Competition

Norway – Recruitment services – Framework agreement for the procurement and purchase of consultancy services

OJ S 194/2026 07/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Norwegian Customs

Email: eivind.nilsen@toll.no

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Framework agreement for the procurement and purchase of consultancy services

Description: The objective of the procurement is to enter into a contract for brokerage services capable of effectively facilitating and managing the Norwegian Customs Authority's procurement of consultancy services within the following areas of expertise: project, change, and organizational development; finance, management, and control; IT security; risk management and emergency preparedness; IT development and digitalization; and IT operations and infrastructure.

Procedure identifier: d1b86332-6182-46bb-9971-03a07497dc8f

Internal identifier: 26/56724

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79600000 Recruitment services

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 79610000 Placement services of personnel, 79611000 Job search services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 290 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0000

Title: Framework agreement for the procurement and purchase of consultancy services

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Main nature of the contract: Services

Main classification (cpv): 79600000 Recruitment services

Additional classification (cpv): 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 79610000 Placement services of personnel, 79611000 Job search services

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Start date: 07/12/2026

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: 2+1+1

5.1.5. Value

Estimated value excluding VAT: 290 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 27/10/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=461496&TID=200421854&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=461496&TID=200421854&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 02/11/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Norwegian Customs

Information about review deadlines: 10-day waiting period.

Organisation providing more information on the review procedures: Norwegian Customs

8. Organisations

8.1. ORG-0001

Official name: Norwegian Customs

Registration number: 880455702

Postal address: Tollbugata 1A

Town: OSLO

Postcode: 0152

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Eivind Nilsen

Email: eivind.nilsen@toll.no

Telephone: +47 92225409

Internet address: <https://www.toll.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/340239>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Norwegian Customs

Registration number: 926 725 939

Town: Oslo

Postcode: 0164

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 4e5bece3-f318-4647-9d50-b7946966d109 - 01

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