

**Belgium-Malines: Contact management software development services**

OJ S 239/2022 12/12/2022

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Vlaamse Stichting Verkeerskunde

National registration number: 0261.150.229\_216

Postal address: Stationsstraat 110

Town: Mechelen

NUTS code: BE212 Arr. Mechelen

Postal code: 2800

Country: Belgium

E-mail: [stijn.dergent@vsv.be](mailto:stijn.dergent@vsv.be)

Telephone: +32 495764316

**Internet address(es):**Main address: [www.vsv.be](http://www.vsv.be)Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=466520>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=466520>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=VSV-2022%2FVSV%2FSD%2F01-F02>Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=49181>**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Opdracht voor het beheer van het CRM-systeem van de Vlaamse Stichting Verkeerskunde (Microsoft Dynamics 365)

Reference number: VSV-2022/VSV/SD/01-F02\_0

**II.1.2. Main CPV code**

72212333 Contact management software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Zie bestek

**II.1.5. Estimated total value**

Value excluding VAT: 1 000 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: BE212 Arr. Mechelen

**II.2.4. Description of the procurement**

Zie bestek

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 1 000 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Jaarlijks mits positieve evaluatie

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation****III.1.3. Technical and professional ability**

Minimum level(s) of standards possibly required:

Klasse: N/A, Categorie: N/A

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/01/2023 Local time: 10:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

#### IV.2.7. Conditions for opening of tenders

Date: 27/01/2023 Local time: 10:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: VSV

Town: mechelen

Postal code: 2800

Country: Belgium

E-mail: [stijn.dergent@vsv.be](mailto:stijn.dergent@vsv.be)

#### VI.4.4. Service from which information about the review procedure may be obtained

Official name: VSV

Town: Mechelen

Postal code: 2800

Country: Belgium

### VI.5. Date of dispatch of this notice

07/12/2022