691399-2026 - Competition

Italy – Cleaning services – Procedura telematica aperta per l'affidamento del servizio di pulizia, sanificazione, igiene ambientale, fornitura del materiale igienico-sanitario e dei servizi accessori, nonché del mantenimento del decoro degli immobili universitari
OJ S 194/2026 07/10/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: UNIVERSITA' DEGLI STUDI DI NAPOLI L'ORIENTALE - Ufficio Contratti
Email: ateneo@pec.unior.it
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Procedura telematica aperta per l'affidamento del servizio di pulizia, sanificazione, igiene ambientale, fornitura del materiale igienico-sanitario e dei servizi accessori, nonché del mantenimento del decoro degli immobili universitari
Description: Procedura telematica aperta per l'affidamento del servizio di pulizia, sanificazione, igiene ambientale, fornitura del materiale igienico-sanitario e dei servizi accessori, nonché del mantenimento del decoro degli immobili universitari
Procedure identifier: f93aa6dd-a274-4d45-a7a4-8ba445c74fa3
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 90910000 Cleaning services

2.1.2. Place of performance

Town: NAPOLI (NA)
Country subdivision (NUTS): Napoli (ITF33)
Country: Italy

2.1.3. Value

Estimated value excluding VAT: 4 937 291,48 EUR

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Procedura telematica aperta per l'affidamento del servizio di pulizia, sanificazione, igiene ambientale, fornitura del materiale igienico-sanitario e dei servizi accessori, nonché del mantenimento del decoro degli immobili universitari
Description: Procedura telematica aperta per l'affidamento del servizio di pulizia, sanificazione, igiene ambientale, fornitura del materiale igienico-sanitario e dei servizi accessori, nonché del mantenimento del decoro degli immobili universitari

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 90910000 Cleaning services

5.1.2. Place of performance

Town: NAPOLI (NA)
Country subdivision (NUTS): Napoli (ITF33)
Country: Italy

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 3
Other information about renewals: opzione di rinnovo, esercitabile di anno in anno per un massimo complessivo di ulteriori 36 mesi

5.1.5. Value

Estimated value excluding VAT: 4 937 291,48 EUR

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:
Type: Quality
Description: 4. Attrezzature, macchinari e prodotti
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 8
Criterion:
Type: Quality
Description: 9. Sostenibilità ambientale e criteri premiali CAM
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 5
Criterion:
Type: Quality
Description: 10. Parità di genere
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 2

Criterion:
Type: Quality
Description: 11. Proposte migliorative
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 7
Criterion:
Type: Quality
Description: 2. Organizzazione e impiego del personale
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 10
Criterion:
Type: Quality
Description: 3. Programmazione delle prestazioni
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 6
Criterion:
Type: Quality
Description: 5. Sistema di controllo della qualità, monitoraggio e digitalizzazione
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 10
Criterion:
Type: Quality
Description: 6. Gestione delle emergenze e degli interventi urgenti
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 5
Criterion:
Type: Quality
Description: Formazione e qualificazione del personale
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 4
Criterion:
Type: Quality
Description: 8. Tutela del patrimonio universitario
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 4
Criterion:
Type: Price
Description: C_i=(A_i/A_max)^ dove: Ci è il coefficiente attribuito allofferta economica del concorrente i-esimo; Ai è il ribasso percentuale offerto dal concorrente i-esimo; Amax è il ribasso percentuale più elevato tra quelli offerti dai concorrenti ammessi; = 0,90 è il coefficiente di concavità prescelto dalla Stazione Appaltante.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 30
Criterion:
Type: Quality
Description: 1. Organizzazione generale del servizio
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 9

5.1.11. Procurement documents

Address of the procurement documents: https://unior.ubuy.cineca.it/PortaleAppalti/it/procedure/codice/G00280

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Allowed
Address for submission: https://unior.ubuy.cineca.it/PortaleAppalti/it/procedure/codice/G00280
Languages in which tenders or requests to participate may be submitted: Italian
Electronic catalogue: Allowed
Deadline for receipt of tenders: 16/11/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 240 Days
Information about public opening:
Opening date: 18/11/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: Vedi documentazione di gara

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Campania - Napoli
Organisation providing additional information about the procurement procedure: UNIVERSITA' DEGLI STUDI DI NAPOLI L'ORIENTALE - Ufficio Contratti
Organisation providing more information on the review procedures: UNIVERSITA' DEGLI STUDI DI NAPOLI L'ORIENTALE - Ufficio Contratti
Organisation receiving requests to participate: UNIVERSITA' DEGLI STUDI DI NAPOLI L'ORIENTALE - Ufficio Contratti

8. Organisations

8.1. ORG-0001

Official name: UNIVERSITA' DEGLI STUDI DI NAPOLI L'ORIENTALE - Ufficio Contratti
Registration number: 00297640633
Postal address: VIA CHIATAMONE 61/62
Town: Napoli
Postcode: 80100
Country subdivision (NUTS): Napoli (ITF33)
Country: Italy
Email: ateneo@pec.unior.it
Telephone: 0816909069
Buyer profile: www.unior.it

Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation receiving requests to participate
Organisation providing more information on the review procedures

8.1. ORG-0002
Official name: TAR Campania - Napoli
Registration number: 94028990631
Postal address: Piazza Municipio n. 64
Town: NAPOLI (NA)
Postcode: 80100
Country subdivision (NUTS): Napoli (ITF33)
Country: Italy
Email: tarna-segrprotocolloamm@ga-cert.it
Telephone: +390817817100
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: c0da5383-ed34-468b-b004-e306f84e2c94 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 06/10/2026 12:12:59 (UTC+02:00) Eastern European Time, Central European Summer Time
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