

692061-2026 - Competition

France – Reception services – AOO 17-26 ACCUEIL TELEPHONIQUE ET PHYSIQUE

OJ S 194/2026 07/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Monnaie de Paris

Email: anne-catherine.velut@monnaiedeparis.fr

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: AOO 17-26 ACCUEIL TELEPHONIQUE ET PHYSIQUE

Description: Le présent marché porte sur les prestations des accueils physique et téléphonique de la Monnaie de Paris, sur son site parisien du 11, Quai de Conti, PARIS 6ème.

Procedure identifier: ac02c8c1-b92b-4b6a-bbe7-28814de173c8

Internal identifier: AOO 17-26

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

2.1.2. Place of performance

Postal address: 11 Quai Conti

Town: Paris

Postcode: 75006

Country subdivision (NUTS): Paris (FR101)

Country: France

2.1.3. Value

Maximum value of the framework agreement: 400 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: AOO 17-26 ACCUEIL TELEPHONIQUE ET PHYSIQUE

Description: Le présent marché porte sur les prestations des accueils physique et téléphonique de la Monnaie de Paris, sur son site parisien du 11, Quai de Conti, PARIS 6ème.

Internal identifier: AOO 17-26

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

5.1.2. Place of performance

Postal address: 11 Quai Conti

Town: Paris

Postcode: 75006

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 0,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_jPC3TiBE1I

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 09/11/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Monnaie de Paris

Information about review deadlines: Référé précontractuel et référé contractuel dans les conditions et délais prévus aux procédures de recours applicables aux contrats de la commande publique

Organisation providing more information on the review procedures: Monnaie de Paris

8. Organisations

8.1. ORG-0001

Official name: Monnaie de Paris

Registration number: 16002001200011

Postal address: 11 Quai Conti

Town: Paris

Postcode: 75006

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: anne-catherine.velut@monnaiedeparis.fr

Telephone: 0140465853

Information exchange endpoint (URL): https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_jPC3TiBE1I

Buyer profile: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: d439ae16-246d-431c-84b1-05a89122578f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 06/10/2026 10:39:25 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: French

Notice publication number: 692061-2026

OJ S issue number: 194/2026

Publication date: 07/10/2026