

692294-2026 - Competition

Spain – Administration services – SCS-2027-8: Technical Support for Case Management and Citizen Services

OJ S 194/2026 07/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Servei Català de la Salut (CatSalut)

Email: concursos@catsalut.cat

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: SCS-2027-8: Technical Support for Case Management and Citizen Services

Description: Provision of technical and administrative support services for case management and citizen assistance within the User Management Division of the Catalan Health Service.

Procedure identifier: 1797497f-b33b-44f1-8feb-dd864dfe3ccf

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75100000 Administration services

2.1.2. Place of performance

Country: Spain

Anywhere in the given country

Additional information: Catalunya

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: SCS-2027-8: Technical Support for Case Management and Citizen Services

Description: Provision of technical and administrative support services for case management and citizen assistance within the User Management Division of the Catalan Health Service.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 75100000 Administration services

5.1.2. Place of performance

Country: Spain

Anywhere in the given country

Additional information: Catalunya

5.1.3. Estimated duration

Duration: 1 Year

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://contractaciopublica.cat/ca/perfiles-contractant/detall/204113>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://contractaciopublica.cat/ca/perfiles-contractant/detall/204113>

Languages in which tenders or requests to participate may be submitted: Catalan, Spanish

Electronic catalogue: Allowed

Deadline for receipt of tenders: 05/11/2026 11:00:40 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Català de Contractes del Sector Públic

Information about review deadlines: This Resolution may be challenged by filing a special appeal in public procurement matters before the Catalan Public Sector Contracts Tribunal (Tribunal Català de Contractes del Sector Públic), under the terms established in Article 44 and subsequent provisions of Law 9/2017, of 8 November, on Public Sector Contracts.

8. Organisations

8.1. ORG-0001

Official name: Servei Català de la Salut (CatSalut)

Registration number: 204113

Postal address: Travessera de les Corts, edifici Olímpia, 131-159

Town: No consta

Postcode: 08028

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: concursos@catsalut.cat

Telephone: 934038585

Internet address: <http://catsalut.gencat.cat/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Tribunal Català de Contractes del Sector Públic

Registration number: 999999999

Postal address: Carrer del Foc, 57

Town: No consta

Postcode: 08038

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: tccsp@gencat.cat

Telephone: 933162000

Internet address: <https://contractacio.gencat.cat/ca/contacte/tccsp/>

Roles of this organisation:

Review organisation

Notice information

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