692775-2026 - Competition

France – Reception services – Prestations d'accueil du Campus Parisien
OJ S 194/2026 07/10/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: France Télévisions
Email: QE-Direction-des-Achats@francetv.fr
Legal type of the buyer: Public undertaking, controlled by a central government authority
Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Prestations d'accueil du Campus Parisien
Description: L'accord-cadre a pour objet les prestations d'accueil sur les sites du Campus Parisien de France Télévisions.
Procedure identifier: e1a49a69-faa4-454a-8cbf-f91814b41d97
Internal identifier: AC_MGX26-020
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79992000 Reception services

2.1.2. Place of performance

Country subdivision (NUTS): Paris (FR101)
Country: France

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations d'accueil du Campus Parisien
Description: L'accord-cadre a pour objet les prestations d'accueil sur les sites du Campus Parisien de France Télévisions.
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

5.1.2. Place of performance

Country subdivision (NUTS): Paris (FR101)
Country: France

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2
Other information about renewals: 2 reconductions de 12 mois chacune

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:
Type: Price
Description: Prix (DPGF + DQE sur la durée totale de l'accord-cadre)
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 50
Criterion:
Type: Quality
Description: Technique - Sous-critères: "Sous-critère 1 : Profil type de l'hôte ou hôtesse (expérience, langues, formation initiale) ; effectif dédié et nombre d'agents mobilisables en renfort ; plan de formation à l'arrivée et continue (contenu, durée) ; mesures pour stabiliser l'équipe sur les sites" valant pour 20% de la note finale - "Sous-critère 2 : Référent et pilote du contrat (rôle, disponibilité) ; planning type pour les sites du campus ; modalités de remplacement, avec délai d'intervention chiffré ; phase de démarrage et adaptation aux pics d'activité" valant pour 15% de la note finale - "Sous-critère 3 : Dispositif d'autocontrôle des équipes ; indicateurs de suivi ; 2 ou 3 exemples de livrables (rapport d'activité, tableau de bord) ; traitement des réclamations" valant pour 5% de la note finale
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 40
Criterion:
Type: Quality
Description: RSE : Qualité des mesures garantissant un accueil accessible, inclusif et non discriminant : Formation des équipes à l’accueil des personnes en situation de handicap, procédures prévues, outils disponibles et modalités d’assistance
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 10

5.1.11. Procurement documents

Address of the procurement documents: https://www.appel-offres.francetelevisions.fr/entreprise/consultation/16657?orgAcronyme=u6i

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: https://www.appel-offres.francetelevisions.fr/entreprise/consultation/16657?orgAcronyme=u6i
Languages in which tenders or requests to participate may be submitted: French
Electronic catalogue: Not allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Variants: Not allowed
Deadline for receipt of tenders: 02/11/2026 17:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 120 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition
Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal judiciaire de Paris
Information about review deadlines: voir documents de la consultation
Organisation providing additional information about the procurement procedure: France Télévisions
Organisation providing offline access to the procurement documents: France Télévisions
Organisation receiving requests to participate: France Télévisions
Organisation processing tenders: France Télévisions

8. Organisations

8.1. ORG-0001

Official name: France Télévisions
Registration number: 43276694700019
Postal address: 7 ESPLANADE HENRI DE FRANCE
Town: Paris
Postcode: 75015
Country subdivision (NUTS): Paris (FR101)
Country: France
Contact point: Direction des achats hors programmes
Email: QE-Direction-des-Achats@francetv.fr

Telephone: +33 770482388
Internet address: https://www.appel-offres.francetelevisions.fr/
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002
Official name: Tribunal judiciaire de Paris
Registration number: 17750111100476
Postal address: Parvis du Tribunal de Paris
Town: paris
Postcode: 75017
Country subdivision (NUTS): Paris (FR101)
Country: France
Internet address: https://www.tribunal-de-paris.justice.fr/75
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: fb102b82-7b1a-4310-b856-89b51742bb21 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 05/10/2026 16:32:40 (UTC+02:00) Eastern European Time, Central European Summer Time
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