

**Portugal-Lisbon: Content management software package**  
**OJ S 220/2023 15/11/2023**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Secretaria-Geral do Ministério dos Negócios Estrangeiros

National registration number: 600014576

Postal address: Palácio das Necessidades, Largo do Rilvas

Town: Lisboa

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 1399 030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)

**Internet address(es):**

Main address: <https://portaldiplomatico.mne.gov.pt/>

**I.4. Type of the contracting authority**

Other type: Órgão da Administração Direta do Estado

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Manutenção das Licenças OnlineDesk

Reference number: 11/PRR/2023

**II.1.2. Main CPV code**

48783000 Content management software package

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Manutenção das Licenças OnlineDesk

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 358 075,00 EUR

**II.2. Description**

### **II.2.3. Place of performance**

NUTS code: PT170 Área Metropolitana de Lisboa

### **II.2.4. Description of the procurement**

Manutenção das licenças OnlineDesk.

### **II.2.5. Award criteria**

Price

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: Plano de Recuperação e Resiliência - Investimento TD-C19-i01.02  
Reformulação do atendimento dos Serviços Públicos e Consulares / SGMNE

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 163-516340](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 301/2023

**Title:**

Manutenção das licenças OnlineDesk

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

02/11/2023

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Link Consulting - Tecnologias de Informação, S.A.

National registration number: 504551221

Postal address: Avenida Duque D'Ávila, 23

Town: Lisboa

NUTS code: PT17 Área Metropolitana de Lisboa

Postal code: 1000-138

Country: Portugal

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 358 075,00 EUR

Total value of the contract/lot: 302 300,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Ministro dos Negócios Estrangeiros (MNE)

Postal address: Largo do Rilvas

Town: Lisboa

Postal code: 1399-030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)

**VI.5. Date of dispatch of this notice**

10/11/2023