

Spain-Madrid: Computer support services
OJ S 220/2023 15/11/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Banco de España

National registration number: Q2802472G

Postal address: Alcalá, 48

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28014

Country: Spain

Contact person: Banco de España

E-mail: contratacion@bde.es

Internet address(es):

Main address: <http://www.bde.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=AAOeCRmvUWmXQV0WE7IYPw%3D%3D>

I.4. Type of the contracting authority

Other type: Otras Entidades del Sector Público

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicios informáticos de soporte tecnológico especializado en soluciones de puesto de trabajo digital, herramientas ofimáticas, gestión de dispositivos móviles y creatividad.

Reference number: 22/03880

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicios informáticos de soporte tecnológico especializado en soluciones de puesto de trabajo digital, herramientas ofimáticas, gestión de dispositivos móviles y creatividad.

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 303 841,05 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios informáticos de soporte tecnológico especializado en soluciones de puesto de trabajo digital, herramientas ofimáticas, gestión de dispositivos móviles y creatividad.

II.2.5. Award criteria

Quality criterion - Name: Adecuación del equipo de trabajo / Weighting: 35

Quality criterion - Name: Organización y funcionamiento del servicio / Weighting: 15

Cost criterion - Name: Certificaciones del fabricante Microsoft / Weighting: 10

Cost criterion - Name: Servicios de soporte adicional / Weighting: 10

Cost criterion - Name: Oferta económica / Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 045-133251](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2023C360000048

Title:

Servicios informáticos de soporte tecnológico especializado en soluciones de puesto de trabajo digital, herramientas ofimáticas, gestión de dispositivos móviles y creatividad.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/10/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Indra Gestión de Usuarios, S.L.U.

National registration number: B09932898

Postal address: Avda. Bruselas, 35

Town: Alcobendas

NUTS code: ES300 Madrid

Postal code: 28108

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 1 350 000,00 EUR

Total value of the contract/lot: 1 303 841,05 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avda. General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

VI.5. Date of dispatch of this notice

10/11/2023