

693753-2026 - Competition

Spain – Customer-care services – Servicio de atención al público y venta de productos en la tienda del Museo de la FNMT RCM en su sede de Madrid Ref.: PA-426114-2026

OJ S 195/2026 08/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda

Email: jgarrido@fnmt.es

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de atención al público y venta de productos en la tienda del Museo de la FNMT RCM en su sede de Madrid Ref.: PA-426114-2026

Description: Servicio de atención al público y venta de productos en la tienda del Museo de la FNMT-RCM en su sede de Madrid Ref.: PA-426114-2026

Procedure identifier: 09aacc0a-5d68-4143-ae41-7d790203a5b9

Internal identifier: 2026/60162815

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342320 Customer-care services

Additional classification (cpv): 79900000 Miscellaneous business and business-related services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 410 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Conflict of interest due to its participation in the procurement procedure: Los indicados en los Pliegos y en la legislación

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de atención al público y venta de productos en la tienda del Museo de la FNMT RCM en su sede de Madrid Ref.: PA-426114-2026

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5.1.1. Purpose

Main nature of the contract: Services

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Additional classification (cpv): 79900000 Miscellaneous business and business-related services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros

5.1.10. Award criteria

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Description: Oferta técnica evaluable mediante fórmulas.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 24

Criterion:

Type: Quality

Description: Oferta técnica que dependa de un juicio de valor.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 16

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=KhaL6gcz1oIYE3ZiZ%2BxmQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=KhaL6gcz1oIYE3ZiZ%2BxmQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 06/11/2026 13:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 2 Years

Information about public opening:

Opening date: 18/11/2026 11:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: FNMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: hasta 2026-12-11+01:00

Organisation providing more information on the review procedures: Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda - Tribunal Administrativo Central de Recursos Contractuales

8. Organisations

8.1. ORG-0001

Official name: Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda

Registration number: 40054010008141

Registration number: Q2826004J

Town: Madrid

Postcode: 28071

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Fábrica Nacional de Moneda y Timbre - Real Casa de la Moneda

Email: jgarrido@fnmt.es

Telephone: 915666747

Internet address: <http://www.fnmt.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=L7um%2FVgPsks%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 47f1fed8-d0d7-4e2a-ad8c-fa9445f56fba - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 07/10/2026 09:50:58 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 693753-2026

OJ S issue number: 195/2026

Publication date: 08/10/2026