

Norway-Haugesund: Computer-related management services
OJ S 241/2022 14/12/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Karmsund Havn (KH)

National registration number: 963 706 820

Postal address: Postboks 186

Town: Haugesund

NUTS code: NO0A1 Rogaland

Postal code: 5501

Country: Norway

Contact person: Martin Hauge

E-mail: mlh@karmsund-havn.no

Telephone: +47 47339700

Internet address(es):

Main address: <https://karmsundhavn.no/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/354863>

I.4. Type of the contracting authority

Other type: Inter-municipal enterprise (IKS)

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of IT operational services

Reference number: 2022/1087-2

II.1.2. Main CPV code

72510000 Computer-related management services

II.1.3. Type of contract

Services

II.1.4. Short description

The aim of the procurement is to enter into a contract with one provider that can ensure effective and user-friendly and secure IT operations of the company's entire IT infrastructure in order to contribute to the Contracting Authority being best equipped to achieve their needs and key ambitions. The tenderer must be a full-service provider of IT operations along with support

and shall carry out complete delivery, including start-up, seamless transition from the existing systems and solutions, services, response times and preparedness.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 988 275,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Nationwide in Norway

II.2.4. Description of the procurement

The aim of the procurement is to enter into a contract with one provider that can ensure effective and user-friendly and secure IT operations of the company's entire IT infrastructure in order to contribute to the Contracting Authority being best equipped to achieve their needs and key ambitions. The tenderer must be a full-service provider of IT operations along with support and shall carry out complete delivery, including start-up, seamless transition from the existing systems and solutions, services, response times and preparedness. Primarily, we would like a tenderer that can function as a sparring partner when it comes to the daily IT operations of Karmsund Havn. A tenderer that can assist with security assessments and purchasing, and that can satisfy the requirements as the technology and the Contracting Authority's needs change. It is important to Karmsund Havn to have high IT security and that the tenderer's service platform is delivered in its entirety from data centres located in Norway, which is with IT security, sustainability and the effect of value capture in mind. If the tenderer is able to offer a data centre with documented equivalent (or better) IT security and sustainability, the Contracting Authority will include this in the assessment. It is also preferred that these data centres are monitored 24/7/365.

II.2.5. Award criteria

Quality criterion - Name: Quality of the delivery / Weighting: 40

Quality criterion - Name: Expertise and experience / Weighting: 30

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The contract has a duration of 3 years, with an option to extend for 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 188-531024](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Procurement of IT operational services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

08/12/2022

V.2.2. Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: EMP Secure AS

National registration number: 968504436

Postal address: Raglamyrvegen 30

Town: Haugesund

NUTS code: NO Norge

Postal code: 5536

Country: Norway

E-mail: stine.valen@hatteland.com

Telephone: +47 90868646

Internet address: <http://www.empsecure.com>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 988 275,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Haugaland og Sunnhordland tingrett

Town: Postboks 385

Postal code: 5501

Country: Norway

VI.5. Date of dispatch of this notice

09/12/2022