

695875-2025 - Competition

Spain – Software programming and consultancy services – Sistema dinámico de adquisición de servicios de consultoría, desarrollo, mantenimiento, soporte y asistencia técnica

OJ S 203/2025 22/10/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: IZFE - Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

Email: kontratazioa@gipuzkoa.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Sistema dinámico de adquisición de servicios de consultoría, desarrollo, mantenimiento, soporte y asistencia técnica

Description: Sistema dinámico de adquisición de servicios de consultoría, desarrollo, mantenimiento, soporte y asistencia técnica

Procedure identifier: ba57576b-ed31-414e-8292-1defbba143e2

Internal identifier: 2025KOES0024

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Sistema Dinámico de Adquisición

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 50320000 Repair and maintenance services of personal computers, 72610000 Computer support services, 72611000 Technical computer support services, 72250000 System and support services, 72267000 Software maintenance and repair services, 79342320 Customer-care services

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 59 000 000,00 EUR

2.1.4. General information

Additional information: El expediente 2025KOES0024 es licitable únicamente de forma electrónica. Para poder enviar las ofertas de forma telemática, las empresas interesadas deberán disponer de un certificado de firma electrónica y acceder a la página <http://www.contratacion.euskadi.eus> dentro del apartado Licitación Electrónica. Si tienen cualquier

duda pueden ponerse en contacto con el Servicio de Atención a Usuarios en el teléfono 945 016 298 que les ayudará a configurar sus equipos y realizar los envíos. Es recomendable hablar con ellos lo antes posible para realizar la configuración en los ordenadores y hacer una prueba antes del fin de plazo de presentación de ofertas del expediente.

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Motivos de exclusión puramente nacionales

5. Lot

5.1. Lot: LOT-0001

Title: Categoría 1

Description: Servicios de consultoría, desarrollo, mantenimiento y soporte de aplicaciones

Internal identifier: 58728

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 prórrogas de un año

5.1.5. Value

Estimated value excluding VAT: 45 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Criterios y ponderaciones asociadas detalladas en la documentación de los contratos específicos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/02/2027 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Information about review deadlines: Artículo 50 de la Ley 9/2017, de 8 de noviembre de Contratos del Sector Público

Organisation providing additional information about the procurement procedure: IZFE -

Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

5.1. Lot: LOT-0002

Title: Categoría 2

Description: Servicios de consultoría, investigación, desarrollo e implementación de soluciones tecnológicas innovadoras y componentes transversales de arquitectura TI

Internal identifier: 58731

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 prórrogas de un año

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Criterios y ponderaciones asociadas detalladas en la documentación de los contratos específicos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/02/2027 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Information about review deadlines: Artículo 50 de la Ley 9/2017, de 8 de noviembre de Contratos del Sector Público

Organisation providing additional information about the procurement procedure: IZFE -

Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

5.1. Lot: LOT-0003

Title: Categoría 3

Description: Servicios de técnica de sistemas en los ámbitos de infraestructuras, plataformas, comunicaciones y seguridad

Internal identifier: 58732

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 prórrogas de un año

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Criterios y ponderaciones asociadas detalladas en la documentación de los contratos específicos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/02/2027 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Information about review deadlines: Artículo 50 de la Ley 9/2017, de 8 de noviembre de Contratos del Sector Público

Organisation providing additional information about the procurement procedure: IZFE - Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

5.1. Lot: LOT-0004

Title: Categoría 4

Description: Servicios de microinformática

Internal identifier: 58733

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 50320000 Repair and maintenance services of personal computers, 72267000 Software maintenance and repair services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 prórrogas de un año

5.1.5. Value

Estimated value excluding VAT: 3 500 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Criterios y ponderaciones asociadas detalladas en la documentación de los contratos específicos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/02/2027 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Information about review deadlines: Artículo 50 de la Ley 9/2017, de 8 de noviembre de Contratos del Sector Público

Organisation providing additional information about the procurement procedure: IZFE -

Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

5.1. Lot: LOT-0005

Title: Categoría 5

Description: Servicios de soporte informático y funcional, establecido como un servicio multicanal

Internal identifier: 58734

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 79342320 Customer-care services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: 3 prórrogas de un año

5.1.5. Value

Estimated value excluding VAT: 4 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Volumen de negocios anual general

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Criterios y ponderaciones asociadas detalladas en la documentación de los contratos específicos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 17/02/2027 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, only usable by buyers listed in this notice

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Information about review deadlines: Artículo 50 de la Ley 9/2017, de 8 de noviembre de Contratos del Sector Público

Organisation providing additional information about the procurement procedure: IZFE - Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

8. Organisations

8.1. ORG-0001

Official name: Tribunal Administrativo Foral de Recursos Contractuales de Gipuzkoa

Registration number: 111336.0

Postal address: Plaza Gipuzkoa s/n. 20004 Donostia-San Sebastián (Gipuzkoa)
Town: Donostia-San Sebastián
Postcode: 20004
Country subdivision (NUTS): Gipuzkoa (ES212)
Country: Spain
Email: tafrc@gipuzkoa.eus
Telephone: +34 943113707
Internet address: <http://www.gipuzkoa.eus/es/aldundia/gobernantza-eta-gizartearekiko-komunikazioa/kontratazio-errekurtsoen-auzitegia>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: IZFE - Sociedad Foral de Servicios Informáticos - IZFE - Sociedad Foral de Servicios Informáticos

Registration number: A20456976

Postal address: Miramon pasealekua, 168. 20014 Donostia / San Sebastián(Gipuzkoa)

Town: Donostia / San Sebastián

Postcode: 20014

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

Contact point: Área de Estrategia y Transformación Digital de Izfe

Email: kontratazioa@gipuzkoa.eus

Telephone: +34 943112811

Internet address: <http://www.izfe.eus>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: 9cf1ba44-af7a-4cfe-97a8-27c138473432 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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