

699074-2026 - Competition

Iceland – Collection agency services – Innheimtupjónusta Fruminnheimta ásamt milli- og löginnheimtu

OJ S 196/2026 09/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Hafnarfjörður

Email: agustr@hafnarfjordur.is

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Innheimtupjónusta Fruminnheimta ásamt milli- og löginnheimtu

Description: Fjármálasvið Hafnarfjarðarbæjar (hér eftir „Kaupandi“) óskar eftir tilboðum í innheimtupjónustu fyrir Hafnarfjarðarbæ og B hluta stofnanir á vegum bæjarins, þ.e.

Hafnarfjarðarhöfn, Heimilin íbúðarfélag hses. og Skarðshlíð íbúðarfélag hses., samkvæmt útboðsgögnum þessum. Útboðinu er skipt upp í eftirfarandi þjónustupætti: Þjónustupáttur 1:

Frum- og milliinnheimta Þjónustupáttur 2: Löginnheimta

Procedure identifier: 455f1c89-88b2-4610-8b04-51c7b38bac0e

Internal identifier: 202601

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79112000 Legal representation services

2.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

Additional information: In the Capital area of Iceland

2.1.3. Value

Estimated value excluding VAT: 332 107 410,00 ISK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Innheimtupjónusta Fruminnheimta ásamt milli- og löginnheimtu

Description: Fjármálasvið Hafnarfjarðarbæjar (hér eftir „Kaupandi“) óskar eftir tilboðum í innheimtupjónustu fyrir Hafnarfjarðarbæ og B hluta stofnanir á vegum bæjarins, þ.e.

Hafnarfjarðarhöfn, Heimilin íbúðarfélag hses. og Skarðshlíð íbúðarfélag hses., samkvæmt útboðsgögnum þessum. Útboðinu er skipt upp í eftirfarandi þjónustupætti: Þjónustupáttur 1:

Frum- og milliinnheimta Þjónustupáttur 2: Löginnheimta

Internal identifier: 202601

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79940000 Collection agency services

Additional classification (cpv): 79112000 Legal representation services

Options:

Description of the options: No other options

5.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

Additional information: In the Capital area of Iceland

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2032

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Renewal length is 24 months

5.1.5. Value

Estimated value excluding VAT: 332 107 410,00 ISK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 28/10/2026 00:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tendsign.com/doc.aspx?MeFormsNoticId=101321>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tendsign.com/doc.aspx?MeFormsNoticId=101321&GoTo=Tender>

Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Allowed
Deadline for receipt of tenders: 09/11/2026 14:00:58 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 83 Days
Information about public opening:
Opening date: 09/11/2026 14:15:00 (UTC+00:00) Western European Time, GMT
Place: Hafnarfjörður
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Kæruneftnd útboðsmála

Information about review deadlines: See tender documents

Organisation providing more information on the review procedures: Hafnarfjörður

8. Organisations

8.1. ORG-0001

Official name: Hafnarfjörður

Registration number: 5901697579

Department: Hafnarfjörður Innkaup

Postal address: Strandgata 8–10

Town: Hafnarfjörður

Postcode: 220

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)

Country: Iceland

Contact point: Ágúst Þór Ragnarsson

Email: agustr@hafnarfjordur.is

Telephone: 585 5500

Internet address: <https://www.hafnarfjordur.is>

Information exchange endpoint (URL): <https://tendsign.is/>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Kæruneftnd útboðsmála

Registration number: 5402696459

Department: N/A

Postal address: Borgartúni 21

Town: Reykjavik
Postcode: 105
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland
Telephone: 5758700
Internet address: <https://www.stjornarradid.is/raduneyti/nefndir/nanar-um-nefnd/?itemid=e219adb9-4214-11e7-941a-005056bc530c>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Merzell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@merzell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: <http://merzell.com/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 2d0f2501-dee5-4c4d-bfb4-2157de75a859 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 07/10/2026 15:23:50 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 07/10/2026 15:23:51 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 699074-2026
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