

**Ireland-Naas: Software package and information systems**  
**OJ S 222/2023 17/11/2023**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health Service Executive (HSE)

National registration number: N/A

Postal address: Head Office

Town: Naas

NUTS code: IE Éire / Ireland

Postal code: Millennium Park

Country: Ireland

Contact person: John O Mahony

E-mail: [john.omahony@hse.ie](mailto:john.omahony@hse.ie)

Telephone: +353 0

Fax: +353 0214923380

**Internet address(es):**

Main address: <http://www.hse.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/461>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Multi Supplier Framework for Clinical and Business Video Collaborative Platforms for the Irish Health Service

Reference number: HSE 18121

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

The Health Service Executive (HSE) is seeking to award a Multi-Supplier Framework Agreement for clinical and business video collaborative platforms for use throughout the Irish

Health Service. The solutions, which will be delivered as Software as a Service (SAAS), will allow authorised users to provide care to service users, where clinically appropriate, and remote communication with colleagues, utilising video technology. Please see Tender Documents, available to download at [www.etenders.gov.ie](http://www.etenders.gov.ie)

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1,00 EUR

### **II.2. Description**

#### **II.2.1. Title**

Platforms suitable for small clinical groups (< 4 users per session)

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

48500000 Communication and multimedia software package, 48510000 Communication software package, 48511000 Desktop communications software package, 48515000 Video conferencing software package

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Republic of Ireland

#### **II.2.4. Description of the procurement**

Platforms suitable for One to One and Small group clinical use (<4 participants) e.g.

Outpatient appointment between healthcare provider and service user/patient along with their representatives or small clinical meeting. This Lot will be limited to the 3 top scoring qualified tenderers.

#### **II.2.5. Award criteria**

Quality criterion - Name: Project Implementation / Weighting: 5

Quality criterion - Name: Quality & Technical Merit / Weighting: 40

Quality criterion - Name: Post Implementation / Weighting: 15

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Please see Tender Documents, available to download at [www.etenders.gov.ie](http://www.etenders.gov.ie)

### **II.2. Description**

#### **II.2.1. Title**

Platforms suitable for large clinical groups (≥4 users per session)

Lot No: 2

#### **II.2.2.**

**Additional CPV code(s)**

48500000 Communication and multimedia software package, 48510000 Communication software package, 48511000 Desktop communications software package, 48515000 Video conferencing software package

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Republic of Ireland

**II.2.4. Description of the procurement**

Platforms suitable for larger Clinical Groups e.g. Patient and Clinician education sessions /workshops or large Multi-Disciplinary Team meetings. This Lot will be limited to the 3 top scoring qualified tenderers

**II.2.5. Award criteria**

Quality criterion - Name: Project Implementation / Weighting: 5

Quality criterion - Name: Quality & Technical Merit / Weighting: 40

Quality criterion - Name: Post Implementation / Weighting: 15

Price - Weighting: 40

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

Please see Tender Documents, available to download at [www.etenders.gov.ie](http://www.etenders.gov.ie)

**II.2. Description****II.2.1. Title**

Platforms suitable for Enterprise Business use. (>3,000)

Lot No: 3

**II.2.2. Additional CPV code(s)**

48500000 Communication and multimedia software package, 48510000 Communication software package, 48511000 Desktop communications software package, 48515000 Video conferencing software package

**II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Republic of Ireland

**II.2.4. Description of the procurement**

Platforms suitable for business use, with option to host in excess of 3,000 attendees in a meeting environment, and ability to manage elements of these attendees. This Lot will be limited to the 3 top scoring qualified tenderers

**II.2.5. Award criteria**

Quality criterion - Name: Project Implementation / Weighting: 5

Quality criterion - Name: Quality & Technical Merit / Weighting: 40

Quality criterion - Name: Post Implementation / Weighting: 15

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Please see Tender Documents, available to download at [www.etenders.gov.ie](http://www.etenders.gov.ie)

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 207-590264](https://eur-lex.europa.eu/eli/s/2022/s_207-590264)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Platforms suitable for small clinical groups (< 4 users per session)

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

06/09/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Involve Visual Collaboration Ltd  
National registration number: 2383157  
Postal address: Martin Dawes House  
Town: Warrington  
NUTS code: UK United Kingdom  
Postal code: Europa Boulevard, We  
Country: United Kingdom  
E-mail: [hello@involve.vc](mailto:hello@involve.vc)  
Telephone: +44 8458053455  
Internet address: <http://www.involve.vc>  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 2

**Lot No:** 1

**Title:**

Platforms suitable for small clinical groups (< 4 users per session)

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

06/09/2023

**V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: RedZinc Services Ltd  
National registration number: IE9799534D  
Postal address: Guinness Enterprise Centre Taylor's Lane  
Town: Dublin  
NUTS code: IE Éire / Ireland  
Postal code: D08 N9EX  
Country: Ireland  
E-mail: [info@redzinc.net](mailto:info@redzinc.net)  
Internet address: <http://https://redzinc.net/>  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

## V.2.5. Information about subcontracting

### Section V: Award of contract

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**Contract No:** 3

**Lot No:** 1

**Title:**

Platforms suitable for small clinical groups (< 4 users per session)

A contract/lot is awarded: yes

## V.2. Award of contract

### V.2.1. Date of conclusion of the contract

06/09/2023

### V.2.2. Information about tenders

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

### V.2.3. Name and address of the contractor

Official name: T-Pro

National registration number: 273216

Postal address: 32 Fitzwilliam Place

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

E-mail: [support@tpro.io](mailto:support@tpro.io)

Telephone: +353 19696400

The contractor is an SME: yes

### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1,00 EUR

### V.2.5. Information about subcontracting

The contract is likely to be subcontracted

### Section V: Award of contract

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**Contract No:** 4

**Lot No:** 2

**Title:**

Platforms suitable for large clinical groups (≥4 users per session)

A contract/lot is awarded: yes

## V.2. Award of contract

### V.2.1.

**Date of conclusion of the contract**

06/09/2023

**V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: eir Business

National registration number: 98789

Postal address: 2022 Bianconi Avenue, Citywest Business Campus

Town: Dublin 24

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

E-mail: [sales@eirevo.ie](mailto:sales@eirevo.ie)

Telephone: +353 851744917

Fax: +353 14600282

Internet address: <http://www.eir.ie>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 5

**Lot No:** 2

**Title:**

Platforms suitable for large clinical groups (≥4 users per session)

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

06/09/2023

**V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Involve Visual Collaboration Ltd

National registration number: 2383157

Postal address: Martin Dawes House

Town: Warrington

NUTS code: UK United Kingdom

Postal code: Europa Boulevard, We  
Country: United Kingdom  
E-mail: [hello@involve.vc](mailto:hello@involve.vc)  
Telephone: +44 8458053455  
Internet address: <http://www.involve.vc>  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 6

**Lot No:** 3

**Title:**

Platforms suitable for Enterprise Business use. (>3,000)

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

06/09/2023

**V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: eir Business

National registration number: 98789

Postal address: 2022 Bianconi Avenue, Citywest Business Campus

Town: Dublin 24

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

E-mail: [sales@eirevo.ie](mailto:sales@eirevo.ie)

Telephone: +353 851744917

Fax: +353 14600282

Internet address: <http://www.eir.ie>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** 7

**Lot No:** 3

**Title:**

Platforms suitable for Enterprise Business use. (>3,000)

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

06/09/2023

**V.2.2. Information about tenders**

Number of tenders received: 12

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Hospital Services Limited

National registration number: IE 9Y46096U

Postal address: UNIT 1 BLOCK 4 BLANCHARDSTOWN CORPORATE PARK,  
BLANCHARDSTOWN, DUBLIN

Town: Dublin D15 YW26

NUTS code: IE Éire / Ireland

Postal code: Blanchardstown

Country: Ireland

E-mail: [sales@hsl.ie](mailto:sales@hsl.ie)

Telephone: +353 012950500

Fax: +353 012950555

Internet address: <http://www.hsl.ie>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

Please see Tender Documents, available to download at [www.etenders.gov.ie](http://www.etenders.gov.ie)

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The High Court

Postal address: The Four Courts

Town: Dublin

Postal code: 7

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +353 1888600

Fax: +353 18886088

Internet address: <http://www.courts.ie>

**VI.5. Date of dispatch of this notice**

13/11/2023