

**Spain-Santa Cruz de Tenerife: Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment**

OJ S 222/2023 17/11/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Servicio Canario de Empleo  
National registration number: Q8855008B  
Postal address: Avda. Dr. De la Rosa Perdomo, 2  
Town: Santa Cruz de Tenerife  
NUTS code: ES70 Canarias  
Postal code: 38010  
Country: Spain  
Contact person: Servicio Canario de Empleo  
E-mail: [sconpat.sce@gobiernodecanarias.org](mailto:sconpat.sce@gobiernodecanarias.org)

**Internet address(es):**

Main address: <https://contrataciondelestado.es>  
Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nPzCjK4fmfgQK2TEfXGy%2BA%3D%3D>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=KvRhK2UAtQpeKgd8LfVV9g%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=KvRhK2UAtQpeKgd8LfVV9g%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nPzCjK4fmfgQK2TEfXGy%2BA%3D%3D>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio integral de mantenimiento de equipamiento microinformático del Servicio Canario de Empleo

Reference number: SER-03-2023

**II.1.2. Main CPV code**

50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio integral de mantenimiento de equipamiento microinformático del Servicio Canario de Empleo con el finde garantizar un alto nivel de mantenimiento de los sistemas asegurando que el Organismo pueda cumplir susobjetivos, así como para garantizar una prestación de servicios a la ciudadanía de calidad.

**II.1.5. Estimated total value**

Value excluding VAT: 1 143 323,68 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.2. Additional CPV code(s)**

50312000 Maintenance and repair of computer equipment

**II.2.3. Place of performance**

NUTS code: ES70 Canarias

Main site or place of performance: Ver pliegos. .

**II.2.4. Description of the procurement**

Servicio integral de mantenimiento de equipamiento microinformático del Servicio Canario de Empleo con el finde garantizar un alto nivel de mantenimiento de los sistemas asegurando que el Organismo pueda cumplir susobjetivos, así como para garantizar una prestación de servicios a la ciudadanía de calidad.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: C1. Enfoque, metodología, despliegue organizativo y calidad de la propuesta / Weighting: 20

Quality criterion - Name: C2. Formación técnica y microinformática / Weighting: 10

Cost criterion - Name: C3. Mejoras de los Acuerdos de nivel de Servicio / Weighting: 10

Cost criterion - Name: C4. Técnicos operadores en exceso / Weighting: 15

Cost criterion - Name: C5. Fondo de material a cargo del adjudicatario / Weighting: 5

Cost criterion - Name: C6. Contratación indefinida / Weighting: 5

Cost criterion - Name: C7. Importe de la oferta / Weighting: 35

**II.2.6. Estimated value**

Value excluding VAT: 1 143 323,68 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10.**

### **Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

No estar incurso en incompatibilidades

Cumplimiento con las obligaciones con la Seguridad Social

Cumplimiento con las obligaciones tributarias

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

- V3-4

Cifra anual de negocio

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- V3-4

- Trabajos realizados

- Certificados de control de calidad expedidos por los institutos o servicios oficiales

- Otros

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

Combatir el paro. Descripción: Mantener la plantilla que en un principio adscriba al contrato, a fin favorecer la adscripción contrato de personal con unas condiciones laborales favorables, que permitan reducir latemporalidad en el mercado laboral

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8.**

## **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 13/12/2023 Local time: 23:59

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.7. Conditions for opening of tenders**

Date: 18/12/2023 Local time: 09:30

Place:

Servicio Canario de Empleo

Datos de Dirección:

Calle: Doctor de la Rosa Perdomo

CP: 38010

Población: Santa Cruz de Tenerife

País: España

Information about authorised persons and opening procedure: Descripción: Fecha sujeta a modificación

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: Avda. José Manuel Guimerá, 10

Town: Santa Cruz de Tenerife

Postal code: 38003

Country: Spain

E-mail: [tribunalcontratos.hacienda@gobiernodecanarias.org](mailto:tribunalcontratos.hacienda@gobiernodecanarias.org)

Internet address: <http://www.gobiernodecanarias.org/hacienda/tacp/index.html>

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: Avda. José Manuel Guimerá, 10

Town: Santa Cruz de Tenerife

Postal code: 38003

Country: Spain

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Internet address: <http://www.gobiernodecanarias.org/hacienda/tacp/index.html>

**VI.5. Date of dispatch of this notice**

14/11/2023