

700551-2026 - Competition

Norway – Medical information systems – Joint procurement of EPJ - Electronic patient journal system.

OJ S 197/2026 12/10/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Alta kommune

Email: postmottak@alta.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Joint procurement of EPJ - Electronic patient journal system.

Description: Alta municipality, in cooperation with 26 other municipalities, shall procure a new electronic patient journal system (EPJ). See the overview of municipalities in the price form.

The start up of the new contract can vary in the different municipalities. The competition will be carried out with a two stage procedure - negotiated procedure. This means that we start by qualifying participants in the competition. Separate ongoing contracts shall be signed based on SSA-L for each municipality. See the attached documents for further information: Annex 1 - Needs Description EPJ (shall be answered) Annex 2 - Description of the procurement Annex 3 - Price form EPJ (shall be answered)

Procedure identifier: 19863eb1-6ca2-4bc8-a170-82b64efd4075

Internal identifier: 8557

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48814000 Medical information systems

Additional classification (cpv): 85100000 Health services, 72000000 IT services: consulting, software development, Internet and support, 72300000 Data services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212180 Medical software development services, 72220000 Systems and technical consultancy services, 72260000 Software-related services, 72268000 Software supply services, 48814200 Patient-administration system, 48814500 Casemix system

2.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

2.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 103 500 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago,

or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for

rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Joint procurement of EPJ - Electronic patient journal system.

Description: Alta municipality, in cooperation with 26 other municipalities, shall procure a new electronic patient journal system (EPJ). See the overview of municipalities in the price form. The start up of the new contract can vary in the different municipalities. The competition will be carried out with a two stage procedure - negotiated procedure. This means that we start by qualifying participants in the competition. Separate ongoing contracts shall be signed based on SSA-L for each municipality. See the attached documents for further information: Annex 1 - Needs Description EPJ (shall be answered) Annex 2 - Description of the procurement Annex 3 - Price form EPJ (shall be answered)

Internal identifier: 11147

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48814000 Medical information systems

Additional classification (cpv): 85100000 Health services, 72000000 IT services: consulting, software development, Internet and support, 72300000 Data services, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72211000 Programming services of systems and user software, 72212000 Programming services of application software, 72212100 Industry specific software development services, 72212180 Medical software development services, 72220000 Systems and technical consultancy services, 72260000 Software-related services, 72268000 Software supply services, 48814200 Patient-administration system, 48814500 Casemix system

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.3. Estimated duration

Start date: 01/03/2027

Other duration: Unlimited

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Reduction of environmental impact

Aim of strategic procurement: Innovative purchase

Description: Innovation

Innovation procurement: The procured works, supplies, or services entail product innovation, The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Financial ratio

Description of selection criterion: Tenderers shall have their tax and duty payments in order (tax, VAT etc.). Documentation requirements: Tax certificates issued by the tax authorities shall be submitted via e Proof or manual (maximum 6 months old). Foreign tenderers shall submit equivalent certificates from their home country.

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers shall be a legally established company registered in a company register, trade register or trade register in their country of establishment.

Documentation requirements: Company Registration Certificate from the Brønnøysund Register Centre or other valid register statement confirming that the tenderer is registered and legally established. Foreign tenderers submit equivalent certificates from their jurisdiction. To be delivered via e Proof or manual.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have sufficient economic and financial capacity to fulfil the contract. As a minimum requirement, the tenderer must not be subject to bankruptcy proceedings, debt negotiations or liquidation or have suspended activity. Good credit worthiness is required, at least equivalent to Bisnode score A. If the tenderer relies on another company, it shall fulfil the requirements and document them, in the same way that the tenderer is. Documentation requirements: Tenderers shall not enclose documentation. The contracting authority will obtain credit rating/financial data itself. If a tenderer is not subject to credit appraisal, or if a tenderer wishes to document that the credit rating gives a misleading picture of the economic situation, the economic and financial position can be substantiated with other appropriate documentation. Tenderers shall particularly justify why the credit rating is not available or why it gives a misleading picture. For companies without a score in the Bisnode base, the Contracting Authority will assess the accounting figures, possibly obtain external help to assess the tenderer's economic and financial position. Tenderers with temporarily reduced credit rating due to notified fission/fusion or equivalent, may be approved.

Criterion: Measures for ensuring quality

Description of selection criterion: Tenderers shall have a good and well-functioning quality assurance system suitable for the delivery. This involves routines for ensuring quality and compliance with relevant laws and regulations in the implementation of the contract.

Documentation requirements: Description of the quality assurance system and procedures.

Alternatively: A copy of a valid ISO 9001 certificate or equivalent certification will normally be accepted as documentation.

Criterion: Environmental management measures

Description of selection criterion: The tenderer is required to have an environmental management system to ensure environmental consideration in the delivery. Documentation requirements: Certificate that proves a valid environmental management system (f.eks. ISO a 14001 certificate, EMAS registration or Environmental Lighthouse certificate). Alternatively, tenderers can provide a description of their internal environmental management system with an account and policy if formal certification is not available.

Criterion: References on specified services

Description of selection criterion: Tenderers shall have relevant experience from assignments or deliveries of an equivalent nature and extent to the assignment in question. 'equivalent' means assignments of the same type, complexity and size, which ensures that the tenderer has the necessary experience. Documentation requirements: Reference list of the most important relevant assignments. Description of the tenderer's three most relevant contracts in the course of the last 3 years. The description must include the name of the customer, the assignment's value, date of contract signing and a gender neutral preferred (name, telephone number and e-mail address). It is the tenderer's responsibility to document relevance through the description. References can be checked as needed.

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Response to needs description EPJ

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Demonstration and own testing

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Price

Description: Total tender sum

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Climate and environmental considerations — requirements in the requirement specifications instead of weighting The procurement is for a cloud based electronic patient journal with the accompanying services for 27 municipalities in Nordland, Troms and Finnmark, with approx. 103,000 inhabitants. Climate and environmental considerations are taken care of through the requirements in the requirement specifications (the needs description point 1.8) instead of a weighted award criterion, cf. the Procurement Act § 5b second paragraph third and fourth periods. The contracting authority has mapped where the procurement's climate footprint occurs, and has identified two main sources: 1. Travel activities with implementation, training and user support. The 27 municipalities are spread out over three counties with large distances and limited road connections, so that physical attendance largely involves flights. The implementation includes the establishment, migration and training in each individual municipality. 2. Energy consumption in the data centres where the solution is operated 24 hour continuously throughout the agreement period. The

contracting authority has assessed the weighting of climate and the environment by a minimum of 30 percent, and has concluded that the requirements in the requirement specifications provide a better climate effect in this procurement: * The requirement for digital delivery as a main rule (point 1.8.1) is a concrete climate measure as a part of the contract. This reduces a significant source of emissions directly for all 27 municipalities, regardless of which tenderer is awarded the contract. A weighted criterion would only give a relative advantage in the award, without committing the chosen tenderer to a specific level. * The market has few real tenderers, and these use in the significantly comparable cloud infrastructure. A weighted environmental criteria would therefore have little effect on which data centres are used, and thus not reduce emissions from operations. The requirement for annual climate and energy reporting (point 1.8.2) instead provides the basis for ongoing follow-up of emissions throughout the entire contract period. * The contract will be valid without a fixed completion date. Contractual requirements with annual reports and sanctions for breaches give a permanent effect, but an award criteria only works at the time of award. Breaches of the requirements are sanctioned in accordance with the contract's provisions, cf. the Procurement Act § 5p.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/8557>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/8557>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 09/11/2026 22:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vestre Finnmark tingrett

Organisation providing additional information about the procurement procedure: Alta kommune

8. Organisations

8.1. ORG-0001

Official name: Alta kommune
Registration number: 944588132
Postal address: Postboks 1403
Town: Alta
Postcode: 9506
Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Country: Norway
Contact point: Jon-Arve Pedersen
Email: postmottak@alta.kommune.no
Telephone: +47 78455000
Internet address: <https://www.alta.kommune.no/>
Buyer profile: <https://www.alta.kommune.no/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Vestre Finnmark tingrett
Registration number: 926722956
Postal address: Postboks 1134
Town: Alta
Postcode: 9504
Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)
Country: Norway
Email: vestre.finnmark.tingrett@domstol.no
Telephone: +47 78783100
Internet address: <https://www.domstol.no/no/domstoler/tingrett/vestre-finnmark-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS
Registration number: 925364967
Postal address: Stortingsgata 12
Town: Oslo
Postcode: 0161
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: support@artifik.no
Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider
Organisation receiving requests to participate

Notice information

Notice identifier/version: 5f7dc7b9-5acb-4813-a33d-ab7bbc9c21c8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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