

**Belgium-Brussels: Consolidated, Managed and Outsourced Services (COSMOS)**

OJ S 245/2022 20/12/2022

Contract notice

Services

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Commission, Directorate-General for Informatics (DIGIT), DIGIT.A.3  
– ICT Procurement and Contracts

Postal address: L-107 01/DCS, Rue de la Loi 107

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1049

Country: Belgium

E-mail: [digit-contracts-info-centre@ec.europa.eu](mailto:digit-contracts-info-centre@ec.europa.eu)

Telephone: +32 229-60762

Fax: +32 229-57702

**Internet address(es):**

Main address: [http://ec.europa.eu/info/departments/informatics\\_en](http://ec.europa.eu/info/departments/informatics_en)

Address of the buyer profile: [https://commission.europa.eu/funding-tenders/find-calls-tender/tender-opportunities-department/tender-opportunities-informatics\\_en](https://commission.europa.eu/funding-tenders/find-calls-tender/tender-opportunities-department/tender-opportunities-informatics_en)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=10582>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Consolidated, Managed and Outsourced Services (COSMOS)

Reference number: DIGIT/2022/OP/0001

**II.1.2. Main CPV code**

72300000 Data services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Provision of managed services in relation to the hosting of information systems and for the execution of day-to-day EC data centre operations in Luxembourg and Brussels.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72221000 Business analysis consultancy services, 72222000 Information systems or technology strategic review and planning services, 72223000 Information technology requirements review services, 72224000 Project management consultancy services, 72225000 System quality assurance assessment and review services, 72227000 Software integration consultancy services, 72228000 Hardware integration consultancy services, 72251000 Disaster recovery services, 72253000 Helpdesk and support services, 72317000 Data storage services, 72318000 Data transmission services, 72319000 Data supply services, 72320000 Database services, 72514100 Facilities management services involving computer operation, 72514300 Facilities management services for computer systems maintenance, 72910000 Computer back-up services

#### **II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: The main places of delivery will be the premises of DG Informatics in Luxembourg. Limited amount of services will be delivered in Brussels. Services will be executed on-site, in proximity and far-site.

#### **II.2.4. Description of the procurement**

Provision of managed services in relation to the hosting of information systems and platforms in a hybrid cloud setup, based on delivery through the Commission's corporate data centres as well as through services built and sourced from cloud providers.

The main portfolio of services (basic services) covers a large spectrum of services in domains such as cloud computing, DevSecOps, container platforms, data and analytics, middleware, data and systems interoperability, virtualization, operating systems, data storage and backup. These services allow customers to perform standard operations and day-to-day IT activities. In addition, the contractor has to ensure supporting service to cover cross-cutting supporting functions, roles, and capabilities that underpin the main (basic) services. Supporting services include architecture office, solution design, development and management of internal tools, project management services, security services. Complementary services within the initial scope of the service specifications can be added in course of the contract.

The COSMOS contractor will have to play a critical and proactive role in the digital transformation process, by providing expertise and support in decision making, service orientation, transformation management and operational capability. The contractor will be involved in the transition of the existing service delivery chain toolset towards a cloud-based consolidated solution while ensuring business continuity for the existing tooling landscape.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 96

This contract is subject to renewal: yes

Description of renewals:

Initial duration of 48 months, with two possible renewals, each for 24 months, for a total maximum of 96 months.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: EU administrative appropriations.

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

See internet address provided in Section I.3).

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Nature and complexity of services, with extended duration of phase-in and phase-out periods.

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 063-158721](#)

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/02/2023 Local time: 17:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English, Bulgarian, Danish, German, Greek, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Latvian, Lithuanian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish, Czech

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 22/02/2023 Local time: 10:00

Place:

L-107 01/DCS, Rue de la Loi 107, Brussels, BELGIUM or on-line.

Information about authorised persons and opening procedure: See internet address provided in Section I.3).

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

For the indicative estimation of the volumes of services to be supplied over the whole duration of the framework contract see the internet address provided in Section I.3).

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Within two months of the notification to the plaintiff or, in absence thereof, of the day on which it came to the knowledge of the plaintiff, an action for annulment could be launched. Any request made and any reply from the contracting authority or any complaint for maladministration will have neither the purpose nor the effect of suspending the time-limit for launching an action for annulment or to open a new period for launching an action for

annulment. The body responsible for hearing annulment procedures is indicated in Section VI.4.1).

**VI.5. Date of dispatch of this notice**

13/12/2022