

Belgium-Brussels: Provision of ICT Coordination, Cyber and Information Security, Quality and Information Management Services

OJ S 229/2023 28/11/2023

**Contract award notice
Services****Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: Single European Sky ATM Research 3 Joint Undertaking (SESAR)

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Country: Belgium

E-mail: procurement@sesarju.eu**Internet address(es):**Main address: <https://www.sesarju.eu/>**I.4. Type of the contracting authority**

European institution/agency or international organisation

I.5. Main activity

Other activity: Air traffic management research and development

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of ICT Coordination, Cyber and Information Security, Quality and Information Management Services

Reference number: S3JU/LC/006/CFT

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of this call is to obtain the following services:

— ICT coordination services;

— occasional support services on the topics of cyber and information security, necessary to secure conformance with regulations including EU 2019/881 and ENISA tools, any upcoming rules in the area EU regulation and conformance with SESAR 3 JU security, information management and documentation policies, (including compliance with Regulation (EU) 2018 /1725 (EUDPR); and

— quality management services, covering quality and information management activities, suitable to maintain and evolve SESAR 3 JU's established quality management system (QMS)

compliant with its quality policy and best industry practice standards (ISO 9001 etc.), and to provide the administrator support for an existing information management system (IDMS) hosted on SharePoint with its distributed site manager configuration.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 460 000,00 EUR

II.2. Description

II.2.1. Title

Cyber and Information Security Services
Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest
Main site or place of performance: Contractor's premises, mainly, but not exclusively.

II.2.4. Description of the procurement

Lot 2 will result in an award of a framework service contract.

Services to be provided to SESAR 3 JU shall be performed in English and may include, but not be limited to:

a) cyber and information security expertise: to develop an understanding of SESAR 3 JU ICT and information configuration and the associated security requirements (data protection, security obligations and organisational needs) in order to create and maintain a SESAR 3 JU cybersecurity strategy and plan. Then to systematically monitor and assess the preparedness to threats, ensure that mitigations are in place, suitable recovery scenarios are available and SESAR 3 JU staff and contractors are appropriately trained;

b) data protection expertise: in order to show compliance with the regulations applicable to SESAR 3 JU (EUDPR). The contractor shall contribute substantially to the performance of large data protection impact assessments (DPIAs) that would be unable to be performed with limited resources available in SESAR 3 JU (e.g. transition of the SESAR 3 JUs existing on premise SharePoint implementation to SharePoint in the cloud, integrated with MS TEAMS). These assessments shall analyse, identify and minimise the data protection risks resulting from proposed evolution/changes in the ICT and Information management of SESAR 3 JU;

c) ICT business continuity: linked closely with the cyber and information security management services above, is the need to ensure the ICT part of SESAR 3 JU business continuity management plan is kept up to date. Specifically, that the plan contains an appropriate set of assessed scenarios (involving ICT) the consequences and actions to be taken by the organisation and clear instructions for all persons working at or with SESAR 3 JU should the plan need to be made live. The SESAR 3 JU already has such a plan dating from 2016, the responsibility of the selected contractor is to begin with a review, propose updates and provide content to SESAR 3 JU that will refresh the plan, including providing related SESAR 3 JU staff training, as appropriate. Linked to the cyber security point above, the future contractor may also be invited to perform penetration tests in support of testing the cyber and business continuity arrangements.

II.2.5. Award criteria

Quality criterion - Name: I. Organisational aspects: adequacy of the proposed tenderer's structure and alignment to the above described requirements; suitability of the composition and balance of the proposed team for coverage of the services; suitability of the proposed resources assigned to each service and activity in terms of skills and their proposed activities / Weighting: 30

Quality criterion - Name: II. Consistency of the proposal in respect of the services requested: the extent to which the services and approach proposed meets SESAR 3 JU's above described objectives / Weighting: 10

Quality criterion - Name: III. Analysis of the technical compliance: understanding of the service requirements; understanding of required deliverables and importance to operations; appropriateness of the service solutions and approach proposed; understanding of the regulatory obligations and approach to meeting them; understanding of the service domains and ability to be proactive in anticipating new or evolved service needs. NB: For the purpose of evaluating lot 2 technical compliance, the tenderer is requested to complete also the case study provided in Annex 7 / Weighting: 50

Quality criterion - Name: IV. Quality assurance of contract management: continuity of delivery of services; timely response and delivery for services and deliverables; quality of services delivered; continuity of staff assignment to services; compliance with data protection / Weighting: 10

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: SESAR/Digital European Sky.

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 072-219690](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 2

Title:

Cyber and Information Security Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/09/2023

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Deloitte Consulting & Advisory BV

Town: Zaventem

NUTS code: BE24 Prov. Vlaams-Brabant

Country: Belgium

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 460 000,00 EUR

Total value of the contract/lot: 460 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court

Town: Luxembourg

Country: Luxembourg

VI.5. Date of dispatch of this notice

16/11/2023