

Belgium-Brussels: Provision of ICT Coordination, Cyber and Information Security, Quality and Information Management Services

OJ S 229/2023 28/11/2023

Contract award notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: Single European Sky ATM Research 3 Joint Undertaking (SESAR)

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Country: Belgium

E-mail: procurement@sesarju.eu**Internet address(es):**Main address: <https://www.sesarju.eu/>**I.4. Type of the contracting authority**

European institution/agency or international organisation

I.5. Main activity

Other activity: Air traffic management research and development

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Provision of ICT Coordination, Cyber and Information Security, Quality and Information Management Services

Reference number: S3JU/LC/006/CFT

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of this call is to obtain the following services:

— ICT coordination services;

— occasional support services on the topics of cyber and information security, necessary to secure conformance with Regulations including EU 2019/881 and ENISA tools, any upcoming rules in the area EU regulation and conformance with SESAR 3 JU Security, information management and documentation policies, (including compliance with Regulation (EU) 2018 /1725 (EUDPR); and

— quality management services, covering quality and information management activities, suitable to maintain and evolve SESAR 3 JU's established quality management system (QMS)

compliant with its quality policy and best industry practice standards (ISO 9001 etc.), and to provide the administrator support for an existing information management system (IDMS) hosted on SharePoint with its distributed site manager configuration.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 940 000,00 EUR

II.2. Description

II.2.1. Title

Provision of ICT Coordination Services

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

Main site or place of performance: Primarily in SESAR 3 JU premises.

II.2.4. Description of the procurement

Lot 1 will result in an award of a direct service contract.

Services to be provided to SESAR 3 JU shall be performed in English and include, but not be limited to:

- a) technical expertise: documenting for approval, an evolving technology and information strategy by identifying the technical solutions to put in place; understanding and challenging the services of the ICT suppliers/service providers and their proposed solutions in the context of meeting agreed user needs, system configuration constraints, alignment with Eurocontrol ICT system configuration where possible, data protection and security obligations by intervention at architecture, system design and implementation levels as well as support (1st and 2nd line);
- b) governance and communication: implementing SESAR 3 JU governance rules by preparing and actively participating in the QICT Committee, monitoring ICT infrastructure and service delivery performance and reporting on it to the QICT Committee. Where needed preparing user communication and training activities;
- c) supplier management: coordinating the ICT activities between SESAR 3 JU, representing its users, and the external ICT suppliers/service providers who deliver the operational services;
- d) service configuration/delivery management: preparing service agreements, independently validating and measuring the services delivered by the external SESAR 3 JU ICT suppliers /service providers and liaising with and communicating to SESAR 3 JU management and users;
- e) contract management: under the supervision of SESAR 3 JU, act as technical expert to monitor SESAR 3 JU ICT contracts and to participate in the procurement activities;
- f) project management: acting as technical expert of SESAR 3 JU ICT project activities, whether the projects are led by external ICT suppliers/service providers or result from internal corporate initiatives requiring the involvement of SESAR 3 JU ICT;

- g) ICT financial management: proposing the yearly SESAR 3 JU ICT budget in the context of the biannual work plan preparation and monitoring its consumption by participating in the financial workflows as a technical expert of SESAR 3 JU and in the follow-up meetings with the external ICT suppliers/service providers;
- h) ICT asset management: maintaining the list and configuration of assets owned/rented by SESAR 3 JU and the lifecycle management of the owned and rented assets;
- i) process documentation/implementation, continuous improvement: advising SESAR 3 JU on service improvement activities, including process documentation;
- j) compliance with Data Protection Regulation 2018/1725 (EU DPR): acting in full compliance with Data Protection rules applicable to SESAR 3 JU, including preparation of necessary data protection records on ICT related processing activities and small-scale data protection impact assessments (DPIAs) or steering the preparation for large-scale data protection impact assessments when support from contracted external providers is necessary. Further, the DPO should be considered as a stakeholder of all IT projects and shall be involved to facilitate the protection of any personal data processed by the respective IT system. Data protection requirements shall be maintained and reviewed throughout the lifecycle of each IT project and the successful tenderer shall consult the DPO for a comprehensive overview of data protection requirements. All life cycle phases (inception, elaboration, design, construction, deployment and maintenance) of an IT system shall comply with the provisions of the EUDPR.

II.2.5. Award criteria

Quality criterion - Name: I. Organisational aspects: adequacy of the proposed tenderer's structure and alignment to the above described requirements; suitability of the composition and balance of the proposed team for coverage of the services; suitability of the proposed resources assigned to each service and activity in terms of skills and their proposed activities / Weighting: 30

Quality criterion - Name: I. Organisational aspects: adequacy of the proposed tenderer's structure and alignment to the above described requirements; suitability of the composition and balance of the proposed team for coverage of the services; suitability of the proposed resources assigned to each service and activity in terms of skills and their proposed activities. II. Consistency of the proposal in respect of the services requested: the extent to which the services and approach proposed meets SESAR 3 JU's above described objectives / Weighting : 10

Quality criterion - Name: III. Analysis of the technical compliance: understanding of the service requirements; understanding of required deliverables and importance to operations; appropriateness of the service solutions and approach proposed; understanding of the regulatory obligations and approach to meeting them; understanding of the service domains and ability to be proactive in anticipating new or evolved service needs. NB: for the purpose of evaluating lot 2 technical compliance, the tenderer is requested to complete also the case study provided in Annex 7. / Weighting: 50

Quality criterion - Name: IV. Quality assurance of contract management: continuity of delivery of services; timely response and delivery for services and deliverables; quality of services delivered; continuity of staff assignment to services; compliance with data protection / Weighting: 10

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: SESAR/Digital European Sky.

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 072-219690](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Lot No: 1

Title:

Provision of ICT Coordination Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

19/09/2023

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: KeyStage Consulting grouping: coordinator - MG Management Consulting SPRL

Town: Bruxelles

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.3.

Name and address of the contractor

Official name: KeyStage Consulting grouping: member - Business Management Services International BVBA
Town: Kampenhout
NUTS code: BE24 Prov. Vlaams-Brabant
Country: Belgium
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 940 000,00 EUR
Total value of the contract/lot: 925 200,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court
Town: Luxembourg
Country: Luxembourg

VI.5. Date of dispatch of this notice

16/11/2023