

722034-2026 - Competition

Netherlands – IT services: consulting, software development, Internet and support – Current Research Information System 2026

OJ S 202/2026 19/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Technische Universiteit Delft

Email: procurement@tudelft.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Current Research Information System 2026

Description: The current procurement process aims to identify a future-proof CRIS solution that aligns with TU Delft's evolving needs, including enhanced interoperability, improved metadata quality, and support for a wider range of research outputs. The system must facilitate the management of high-quality data related to research information, robust data integration with other sources, reporting tools, while ensuring compliance with national and international standards. TU Delft wants to continue to build a high-quality collection of academic (research) outputs that is indicative of the TU Delft academic vision, goals and ambitions over the course of time. The CRIS is the system in which this collection is managed and distributed to other sources, and it serves as a reliable single resource for current and previous TU Delft outputs. This enables the sharing of metadata within the broader infrastructure of TU Delft, as well as internal reporting, analysis and dissemination. The CRIS has a current population of approximately 3100 users

Procedure identifier: f09f4839-6cae-48de-b2a0-c67732214d12

Internal identifier: 11574

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Delft

2.1.3. Value

Estimated value excluding VAT: 600 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Current Research Information System 2026

Description: The current procurement process aims to identify a future-proof CRIS solution that aligns with TU Delft's evolving needs, including enhanced interoperability, improved metadata quality, and support for a wider range of research outputs. The system must facilitate the management of high-quality data related to research information, robust data integration with other sources, reporting tools, while ensuring compliance with national and international standards. TU Delft wants to continue to build a high-quality collection of academic (research) outputs that is indicative of the TU Delft academic vision, goals and ambitions over the course of time. The CRIS is the system in which this collection is managed and distributed to other sources, and it serves as a reliable single resource for current and previous TU Delft outputs. This enables the sharing of metadata within the broader infrastructure of TU Delft, as well as internal reporting, analysis and dissemination. The CRIS has a current population of approximately 3100 users

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: The contracting authority has the right, but explicitly not the obligation to extend this Agreement.

5.1.2. Place of performance

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Additional information: Delft

5.1.3. Estimated duration

Start date: 01/02/2027

Duration end date: 31/01/2030

5.1.4. Renewal

Maximum renewals: 5

Other information about renewals: This Agreement (license) may be extended for a maximum of five (5) extensions of one (1) year. Hence, the maximum Term can be eight (8) years.

5.1.5. Value

Estimated value excluding VAT: 600 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality Criterion 1: Functionalities

Description: TU Delft wishes to assess a Functionality Plan for the proposed solution. This plan should be based on the intended situation as described in Paragraph 2.4 and the user stories in the Appendix 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

Criterion:

Type: Quality

Name: Quality criterion 2: Implementation

Description: An implementation Plan is requested, as TU Delft wants to understand how the Tenderer will implement the selected CRIS system, including migration from its current system.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name: Quality criterion 3: Innovation

Description: TU Delft is seeking a supplier who views focuses not only on implementation but can remain a partner during the lifetime of the contract, with regular new innovative functionalities that add value. Innovation can also mean suggesting new ways of working for TU Delft based on best practises, including improving on the implementation of existing processes to get the most value out of the CRIS.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Name: Price component 1: Annual license fee

Description: TU Delft wishes from the Tenderer an annual license fee per user per academic year, based on the current population of approximately 3100 users over the intended contract period including renewals.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Name: Price component 2: Implementation and migration

Description: TU Delft requires one fixed price for implementation and migration costs from the Tenderer that meets its response to Quality Criterion 2: Implementation within the timeline.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0

Criterion:

Type: Price

Name: Price component 3: Portal functionality

Description: As per Paragraph 2.6. TU Delft wishes from Tenderer a separate price for the Portal functionality.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 0

5.1.11. Procurement documents

Deadline for requesting additional information: 05/11/2026 23:59:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/444883>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/444883>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 24/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 24/11/2026 12:01:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Technische Universiteit Delft - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Technische Universiteit Delft

Organisation providing more information on the review procedures: Technische Universiteit Delft

Organisation receiving requests to participate: Technische Universiteit Delft

8. Organisations

8.1. ORG-0001

Official name: Technische Universiteit Delft

Registration number: 102183628

Postal address: Stevinweg 1

Town: Delft

Postcode: 2628CN

Country subdivision (NUTS): Delft en Westland (NL362)

Country: Netherlands

Contact point: Itha Bakker

Email: procurement@tudelft.nl

Telephone: +31 152787694

Internet address: <http://www.tudelft.nl>

Other contact points:

Official name: Rechtbank Den Haag

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: kanton.dhg@rechtspraak.nl

Telephone: +31 883622200

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 788481a7-1ded-45a2-ada2-8bc89f525b8b - 01

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