

**Ireland-Dublin: Computer-related services**  
**OJ S 248/2022 23/12/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health and Safety Authority

National registration number: N/A

Postal address: The Metropolitan Building

Town: Dublin 1

NUTS code: IE061 Dublin

Postal code: James Joyce Street

Country: Ireland

Contact person: Greenville Procurement Partners

E-mail: [info@greenville.ie](mailto:info@greenville.ie)

Telephone: +353 14020114

**Internet address(es):**

Main address: [www.hsa.ie](http://www.hsa.ie)

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1225>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Public order and safety

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Single Party Framework Agreement for the provision of ICT Managed Services for Health and Safety Authority

**II.1.2. Main CPV code**

72500000 Computer-related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Health and Safety Authority 'HSA' sought to engage a Managed Service Provider for the delivery of a suite of SLA-governed IT services under a single party framework agreement across a suite of technology areas and functions.

The Contracting Authority were looking for a partner for the future to provide advice and recommendations for future solutions, as well as support them in the procurement of such solutions, if required.

In addition, the Managed Service Provider will be responsible for providing a level of business expertise that will translate IT planning and operational events into business outcomes and impacts.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 4 777 866,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72261000 Software support services, 72315000 Data network management and support services, 72510000 Computer-related management services, 72600000 Computer support and consultancy services

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

#### **II.2.4. Description of the procurement**

The Health and Safety Authority 'HSA' sought to engage a Managed Service Provider for the delivery of a suite of SLA-governed IT services under a single party framework agreement across a suite of technology areas and functions.

The Contracting Authority were looking for a partner for the future to provide advice and recommendations for future solutions, as well as support them in the procurement of such solutions, if required.

The Contracting Authority is focussed on ensuring the stability and performance of its core and legacy IT Infrastructure and Application landscape. A Managed Service Provider must help the HSA to identify new opportunities and technology innovations and provide a more cohesive and integrated ICT service, thus freeing up their IT resources which would enable them to focus on supporting the business and their objectives

In addition, the Managed Service Provider will be responsible for providing a level of business expertise that will translate IT planning and operational events into business outcomes and impacts.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service Desk / Weighting: 20%

Quality criterion - Name: Business and Technical Requirements / Weighting: 30%

Quality criterion - Name: Service Transition / Weighting: 10%

Quality criterion - Name: Managed Service & Contract Management / Weighting: 10%

Price - Weighting: 30%

#### **II.2.11. Information about options**

Options: no

#### **II.2.13.**

## Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

#### Section IV: Procedure

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##### IV.1. Description

###### IV.1.1. Type of procedure

Competitive procedure with negotiation

###### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

###### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

##### IV.2. Administrative information

###### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 161-424082](#)

###### IV.2.8. Information about termination of dynamic purchasing system

###### IV.2.9. Information about termination of call for competition in the form of a prior information notice

#### Section V: Award of contract

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**Contract No:** 1

**Title:**

Single Party Framework Agreement for the provision of ICT Managed Services for Health and Safety Authority

A contract/lot is awarded: yes

##### V.2. Award of contract

###### V.2.1. Date of conclusion of the contract

16/11/2022

###### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

###### V.2.3. Name and address of the contractor

Official name: Arkphire Ireland part of Presidio

National registration number: 4102483C

Postal address: Unit 1A, Sandymount Business Centre

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Sandyford  
Country: Ireland  
E-mail: [mark.oreilly@arkphire.com](mailto:mark.oreilly@arkphire.com)  
Telephone: +353 18047804  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 4 777 866,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: The High Court  
Postal address: The Four Courts  
Town: Dublin  
Postal code: 7  
Country: Ireland  
E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

**VI.5. Date of dispatch of this notice**

19/12/2022