

France-La Défense: Market and economic research; polling and statistics
OJ S 248/2022 23/12/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: médiateur national de l'énergie
Postal address: la Grande Arche - paroi sud, CS 70292
Town: La Defense Cedex
NUTS code: FR105 Hauts-de-Seine
Postal code: 92055
Country: France
E-mail: Marches@energie-mediateur.fr
Internet address(es):
Main address: <https://www.energie-mediateur.fr/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

realisation de trois barometres

II.1.2. Main CPV code

79300000 Market and economic research; polling and statistics

II.1.3. Type of contract

Services

II.1.4. Short description

realisation de trois barometres : un barometre de satisfaction mediation ; un barometre de satisfaction energie-info ; et un barometre sur l'ouverture des marches de l'electricite et du gaz naturel

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 24 117,00 EUR

II.2. Description

II.2.1. Title

realisation d enquetes de satisfaction

Lot No: 1

II.2.2. Additional CPV code(s)

79300000 Market and economic research; polling and statistics

II.2.3. Place of performance

NUTS code: FR105 Hauts-de-Seine

II.2.4. Description of the procurement

realisation de deux enquetes de satisfaction : une enquete relative a la satisfaction des consommateurs ayant saisi le mediateur national de l energie et une enquete relative a la satisfaction des consommateurs ayant contacte le service d information energie-info

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information**II.2. Description****II.2.1. Title**

barometre ouverture des marches de l energie

Lot No: 2

II.2.2. Additional CPV code(s)

79320000 Public-opinion polling services

II.2.3. Place of performance

NUTS code: FR105 Hauts-de-Seine

II.2.4. Description of the procurement

realisation d une enquete relative a l ouverture des marches de detail du gaz naturel et de l electricite pour les clients residentiels

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 50

Price - Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 156-447995](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 02-2022

Lot No: 1

Title:

baromètre satisfaction médiation et Baromètre satisfaction énergie-info ;

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/11/2022

V.2.2. Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: becoming france

Postal address: 34 Boulevard Carnot

Town: Lille

NUTS code: FRE11 Nord

Postal code: 59000

Country: France

Internet address: <https://becoming-group.com/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 15 398,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section V: Award of contract

Contract No: 02-2022

Lot No: 2

Title:

baromètre ouverture marché

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/11/2022

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: becoming france

Postal address: 34 boulevard Carnot

Town: Lille

NUTS code: FRE11 Nord

Postal code: 59000

Country: France

Internet address: <https://becoming-group.com/>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 13 542,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal administratif de Cergy Pontoise

Postal address: 2-4 boulevard de l Hautil - bP 30322

Town: Cergy Pontoise Cedex

Postal code: 95027

Country: France

E-mail: Greffes.ta-cergy-pontoise@juradm.fr

Telephone: +33 130173400

Fax: +33 130173459

Internet address: <http://cergy-pontoise.tribunal-administratif.fr/>

VI.4.2. Body responsible for mediation procedures

Official name: comite consultatif national de reglement amiable des differends relatifs aux marches publics

Postal address: direction des affaires juridiques Sous direction du droit de la commande publique Bureau economie statistiques et techniques de l achat public / 1c Batiment

Condorcet - teledoc 353 6 rue Louise Weiss

Town: Paris Cedex 13

Postal code: 75703

Country: France

E-mail: Ccra.daj@finances.gouv.fr

VI.4.4. Service from which information about the review procedure may be obtained

Official name: greffe du Tribunal administratif de Cergy Pontoise

Postal address: 2-4 boulevard de l Hautil - bP 30322

Town: Cergy Pontoise Cedex

Postal code: 95027

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 130173400

Fax: +33 130173459

VI.5. Date of dispatch of this notice

19/12/2022