

Netherlands-Amstelveen: Telecommunications services
OJ S 249/2022 27/12/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sociale Verzekeringsbank
National registration number: 281871642
Postal address: Van Heuven Goedhartlaan 1
Town: Amstelveen
NUTS code: NL Nederland
Postal code: 1181 KJ
Country: Netherlands
Contact person: Wim Hogendoorn
E-mail: inkoop@svb.nl
Telephone: +31 206565656
Internet address(es):
Main address: <http://www.svb.nl>

I.4. Type of the contracting authority

Other type: Zelfstandig Bestuursorgaan (ZBO)

I.5. Main activity

Other activity: Uitvoering volksverzekeringen

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Telefonie en Communicatiediensten
Reference number: EA2020113

II.1.2. Main CPV code

64200000 Telecommunications services

II.1.3. Type of contract

Services

II.1.4. Short description

SaaS oplossing voor basistelefonie en klantcontactcenter, inclusief aansluiting met een publiek telefonienetwerk (PSTN).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 15 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

32552310 Digital telephone exchanges, 48510000 Communication software package

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Amstelveen

II.2.4. Description of the procurement

€5.000.000 tot €7.500.000 voor de initiële looptijd van 5 jaar.

II.2.5. Award criteria

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

De SVB behoudt zich het recht voor om de Opdracht gedurende de looptijd te wijzigen en extra uitbreidingen en verbeteringen van de Dienstverlening in de Overeenkomst onder te brengen als gevolg van marktontwikkelingen, wijzigingen in de wet & regelgeving, ontstane behoefte aan uitbreiding, of noodzakelijk vernieuwing voor het waarborgen van technische verenigbaarheid.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 120-340529](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Telefonie en Communicatiediensten

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

22/12/2022

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Vodafone Libertel B.V.

National registration number: 14052264

Postal address: Avenue Ceramique 300

Town: Maastricht

NUTS code: NL Nederland

Postal code: 6221 KX

Country: Netherlands

E-mail: manfred.albers@vodafoneziggo.com

Telephone: +31 650235924

Internet address: <http://www.vodafone.nl>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 15 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Amsterdam

Postal address: Parnassusweg 220

Town: Amsterdam

Postal code: 1076 AV

Country: Netherlands

E-mail: berichtenprocesvoeringKG.rbams@rechtspraak.nl

Internet address: <http://www.rechtbankamsterdam.nl>

VI.5. Date of dispatch of this notice

22/12/2022

