

France-Paris: Collection agency services
OJ S 232/2023 01/12/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: agence nationale de l'habitat

Postal address: 8 avenue de l'opéra

Town: Paris

NUTS code: FR1 Ile-de-France

Postal code: 75001

Country: France

Contact person: Aurélie CHENUIL

E-mail: Aurelie.chenuil@anah.gouv.fr

Internet address(es):

Main address: <https://www.anah.gouv.fr/>

Address of the buyer profile: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2297941&orgAcronyme=d4t>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

prestations de services de recouvrement de créances amiables et contentieuses

Reference number: 23DGA01

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3. Type of contract

Services

II.1.4. Short description

prestations de services de recouvrement de créances amiables et contentieuses pour le compte de l'anah

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 5 000 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79940000 Collection agency services

II.2.3. Place of performance

NUTS code: FR1 Ile-de-France

II.2.4. Description of the procurement

prestations de services de recouvrement de créances amiables et contentieuses pour le compte de l'anah

II.2.5. Award criteria

Quality criterion - Name: Proposition de scénarios de recouvrement amiable / Weighting: 20

Quality criterion - Name: Recouvrement bienveillant / déontologie / Weighting: 5

Quality criterion - Name: Gestion spécifique des remises gracieuses / Weighting: 5

Quality criterion - Name: Gestion des procédures de surendettement / Weighting: 5

Quality criterion - Name: Proposition technique pour le démarrage des prestations et pour l'exécution du marché / Weighting: 10

Quality criterion - Name: Plateforme ou site extranet / Weighting: 10

Quality criterion - Name: Reportings / Weighting: 5

Price - Weighting: 40

II.2.11. Information about options

Options: yes

Description of options:

en application des dispositions de l'article R. 2122-3 2° et 3° du code de la commande publique, le Pouvoir adjudicateur pourra passer un ou des contrat.s sans publicité ni mise en concurrence préalables pour les services ne pouvant être fournis, pour des raisons techniques, que par l'opérateur économique chargé de l'exécution du présent contrat

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 101-316478](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 23DGA01

Title:

prestations de services de recouvrement de créances amiables et contentieuses pour le compte de L'Anah

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

24/11/2023

V.2.2. Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: iqera services

Postal address: 186 avenue de Grammont

Town: Tours

NUTS code: FR101 Paris

Postal code: 37000

Country: France

Internet address: <https://www.iqera.com/fr/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 5 000 000,00 EUR

Total value of the contract/lot: 5 000 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75004

Country: France
E-mail: Grefte.ta-paris@juradm.fr
Telephone: +33 144594400
Fax: +33 144594646
Internet address: <http://Paris.tribunal-administratif.fr/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: tribunal administratif de Paris
Postal address: 7 rue de Jouy
Town: Paris
Postal code: 75004
Country: France
E-mail: Grefte.ta-paris@juradm.fr
Telephone: +33 144594400
Fax: +33 144594646
Internet address: <http://paris.tribunal-administratif.fr/>

VI.5. Date of dispatch of this notice

28/11/2023