

Spain-Madrid: Computer support and consultancy services

OJ S 249/2022 27/12/2022

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Jefatura de la Sección Económico Financiera de la Dirección General de Infraestructura

National registration number: S2800643E

Postal address: Paseo de la Castellana, 109 - 9ª planta

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28046

Country: Spain

Contact person: Jefatura de la Sección Económico Financiera de la Dirección General de Infraestructura

E-mail: contratacion_digenin@oc.mde.es

Telephone: +34 913955357

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VPpvGdSmXr0%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=su7qKKq5E2bnSoTX3z%2F7wA%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VPpvGdSmXr0%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Defence

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Acuerdo Marco de servicios de soporte a la operación de la Infraestructura Integral de Información para la Defensa (I3D).

Reference number: 2022/SP03032003/00001253E

II.1.2. Main CPV code

72600000 Computer support and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Acuerdo Marco de servicios de soporte a la operación de la Infraestructura Integral de Información para la Defensa (I3D).

II.1.5. Estimated total value

Value excluding VAT: 50 756 506,90 EUR

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 8

Maximum number of lots that may be awarded to one tenderer: 8

II.2. Description

II.2.1. Title

Servicios de soporte a la operación del Sistema de Información de Sanidad Militar (SISANDEF)

Lot No: 1

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación del Sistema de Información de Sanidad Militar (SISANDEF)

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 2 369 590,08 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas Básicos de Plataforma de la I3D
Lot No: 2

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas Básicos de Plataforma de la I3D

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el
entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 4 851 749,76 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte de Infraestructura, alojamientos Web, Aplicaciones, Base de Datos y Mainframe de la I3D

Lot No: 3

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte de Infraestructura, alojamientos Web, Aplicaciones, Base de Datos y Mainframe de la I3D

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 4 378 957,44 EUR

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación del Dominio Corporativo de la I3D
Lot No: 4

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación del Dominio Corporativo de la I3D

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el
entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 2 150 079,36 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de la Plataforma de Clave Pública (PKIDDEF) y Plataforma de Servicios de Seguridad del Ministerio de Defensa (PSSDEF)

Lot No: 5

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de la Plataforma de Clave Pública (PKIDDEF) y Plataforma de Servicios de Seguridad del Ministerio de Defensa (PSSDEF)

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 / Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 1 424 005,44 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de los Sistemas de Correo, Videoconferencia, Antivirus, Entorno Colaborativo y Gestor de Identidades de la I3D
Lot No: 6

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de los Sistemas de Correo, Videoconferencia, Antivirus, Entorno Colaborativo y Gestor de Identidades de la I3D

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 2 482 159,68 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas de Información Clasificados de la I3D
Lot No: 7

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas de Información Clasificados de la I3D

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el
entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 3 219 490,56 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Servicios de soporte a la operación de Sistemas TIC del Órgano Central y Organismos Periféricos del Ministerio de Defensa
Lot No: 8

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de soporte a la operación de Sistemas TIC del Órgano Central y Organismos Periféricos del Ministerio de Defensa

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de Calidad / Weighting: 2

Quality criterion - Name: Plan de Contingencia / Weighting: 5

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 2

Quality criterion - Name: Plan de Gestión del Servicio / Weighting: 3

Quality criterion - Name: Plan de Seguridad de la Información / Weighting: 3

Quality criterion - Name: Plan de Toma de Contacto y Control del Servicio / Weighting: 3

Quality criterion - Name: Plan de Transferencia del Conocimiento / Weighting: 2

Cost criterion - Name: Formación específica del equipo de trabajo ofertado / Weighting: 9

Cost criterion - Name: Servicio de atención de incidencias críticas fuera de horario 8x5 /
Weighting: 10

Cost criterion - Name: Servicios de consultoría estratégica y/o análisis de arquitecturas en el entorno funcional / Weighting: 3

Cost criterion - Name: Servicios de formación al personal del MINISDEF / Weighting: 3

Cost criterion - Name: Oferta Económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 2 195 107,20 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Otros

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure Accelerated procedure Justification:

Por razones de interés público y por tratarse de una necesidad inaplazable

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 132-377356](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 23/01/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7.

Conditions for opening of tenders

Date: 14/02/2023 Local time: 11:18

Place:

Ministerio de Defensa. Sala de Juntas de la DIGENIN (Despacho 902), 9ª Planta

Datos de Dirección:

Calle: Paseo de la Castellana, 109

CP: 28046

Población: Madrid

País: España

Information about authorised persons and opening procedure: Descripción:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avda. General Perón, 38-8ª Planta

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@minhap.es

VI.5. Date of dispatch of this notice

22/12/2022