

**Norway-Halden: Custom software development services**  
**OJ S 234/2023 05/12/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Halden Kommune

National registration number: 959159092

Postal address: Storgata 8

Town: HALDEN

NUTS code: NO Norge

Postal code: 1751

Country: Norway

Contact person: Svein Andersen

E-mail: [svein.andersen@halden.kommune.no](mailto:svein.andersen@halden.kommune.no)

Telephone: +47 69174500

Fax: +47 69180058

**Internet address(es):**

Main address: <https://permalink.mercell.com/208812366.aspx>

Address of the buyer profile: <http://www.halden.kommune.no/>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Call for tenders for a new administrative system for the child welfare service

Reference number: 2023/8102

**II.1.2. Main CPV code**

72230000 Custom software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The purpose is to procure a system that handles the entire value chain within the child welfare service. The software will handle all communication and case management between the parties in a case.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 200 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48311100 Document management system, 48333000 Contact management software package , 48510000 Communication software package, 72200000 Software programming and consultancy services, 72211000 Programming services of systems and user software, 72268000 Software supply services

#### **II.2.3. Place of performance**

NUTS code: NO082 Viken

#### **II.2.4. Description of the procurement**

The aim of the procurement is to get:

- Facilitated for digital interaction with the users in secure channels.
- Optimised, coordinated and simplified administration of child welfare services
- Has a separate archive core or integration with Documaster
- Efficient work through the most modern system that we believe will provide the best user dialogue.
- Simplifies work tasks by reusing data, among other things.
- Children are registered once during the procedure. Registration of the child's name etc. must be retrieved from DSF. It must also be possible to register them manually.
- A system that meets all requirements and laws for archiving of all types of documents regardless of the degree of sensitivity.

The list is not exhaustive.

We want a Tenderer who is innovative and who will develop the system into the future. See the attached tender documentation for complete information.

#### **II.2.5. Award criteria**

Quality criterion - Name: The system's fulfilment of the users' needs (functionality and performance) / Weighting: 60

Quality criterion - Name: Service level with standardised compensations (SLA) / Weighting: 10

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 144-458598](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

#### **Title:**

Call for tenders for a new administrative system for the child welfare service

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

29/11/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Netcompany Norway AS

Postal address: Øvre Vollgate 15

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0158

Country: Norway

E-mail: [madsbk@netcompany.com](mailto:madsbk@netcompany.com)

Telephone: +47 24131750

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 200 000,00 NOK

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Søndre Østfold tingrett, rettssted Halden

Town: Halden

Country: Norway

**VI.5. Date of dispatch of this notice**

30/11/2023