738538-2026 - Competition

Iceland – Computer-related services – Upplýsingatæknirekstur Hafrannsóknastofnunar (e. IT Operations Services for the Marine and Freshwater Research Institute).
OJ S 207/2026 26/10/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Fjársýsla ríkisins
Email: ragnheidur.asta.birgisdottir@fjs.is
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Upplýsingatæknirekstur Hafrannsóknastofnunar (e. IT Operations Services for the Marine and Freshwater Research Institute).
Description: Fjársýslan, on behalf of the Marine and Freshwater Research Institute, ID No. 470616-0830, invites tenders for 23302 – IT Operations Services for the Marine and Freshwater Research Institute. Tenders are invited for the operation of the information technology environment of the Marine and Freshwater Research Institute (the Contracting Authority), covering the following service areas: • User support (helpdesk and general user support) • Workstations and endpoint devices • Servers, infrastructure and virtualization • Databases • Backup • Network equipment • Network and telecommunications systems at the Contracting Authority’s premises and on research vessels • Information security • Documentation and knowledge transfer • On-site presence In addition, the description sets out requirements that apply across all service areas: • Service levels (SLA) • Invoicing • General operational matters This is an open procedure pursuant to Article 34 of the Public Procurement Act.
Procedure identifier: 53a377e4-826c-4b2b-aa06-8018acd98134
Internal identifier: 23302
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72500000 Computer-related services

2.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Upplýsingatæknirekstur Hafrannsóknastofnunar (e. IT Operations Services for the Marine and Freshwater Research Institute).
Description: Fjársýslan, on behalf of the Marine and Freshwater Research Institute, ID No. 470616-0830, invites tenders for 23302 – IT Operations Services for the Marine and Freshwater Research Institute. Tenders are invited for the operation of the information technology environment of the Marine and Freshwater Research Institute (the Contracting Authority), covering the following service areas: • User support (helpdesk and general user support) • Workstations and endpoint devices • Servers, infrastructure and virtualization • Databases • Backup • Network equipment • Network and telecommunications systems at the Contracting Authority's premises and on research vessels • Information security • Documentation and knowledge transfer • On-site presence In addition, the description sets out requirements that apply across all service areas: • Service levels (SLA) • Invoicing • General operational matters This is an open procedure pursuant to Article 34 of the Public Procurement Act.
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5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72500000 Computer-related services

5.1.2. Place of performance

Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland

5.1.3. Estimated duration

Start date: 04/01/2027
Duration end date: 03/01/2030

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 18/11/2026 00:00:00 (UTC+00:00) Western European Time, GMT
Address of the procurement documents: https://tendsign.com/doc.aspx?MeFormsNoticeId=102477

5.1.12. Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: https://tendsign.com/doc.aspx?MeFormsNoticeId=102477&GoTo=Tender
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Allowed
Deadline for receipt of tenders: 27/11/2026 09:00:58 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 90 Days
Information about public opening:
Opening date: 27/11/2026 10:00:00 (UTC+00:00) Western European Time, GMT
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Kærunefnd útboðsmála
Information about review deadlines: The description of the time limits for review procedures. (English) Chapters XI and XII of the PPA discuss the Public Procurement Complaints Commission and the appeals process. An appeal must be submitted in writing to the Commission within 20 days from the date the complainant knew or should have known about the decision, action, or inaction that they believe violates their rights. A request for the ineffectiveness of a contract can be submitted to the board within 30 days from the aforementioned date. However, a request for the ineffectiveness of a contract cannot be made more than six months after the contract was concluded. The following applies to the determination of the deadline: • When appealing a decision on the selection of a tender or other decisions in accorandance with paragraphs 1 and 2 of Article 85, the deadline begins upon the publication of the notifications mentioned therein, provided they contain the required information. • When requesting the ineffectiveness of a contract which was concluded without prior publication of a tender notice, the start of the deadline is based on the publication of the contract notice in the Official Journal of the European Union, provided it includes the buyer‘s justification for not advertising the procurement.
Organisation providing more information on the review procedures: Kærunefnd útboðsmála

8. Organisations

8.1. ORG-0001

Official name: Fjársýsla ríkisins
Registration number: 5402697509
Department: Procurement
Postal address: Katrínartún 6

Town: Reykjavík
Postcode: 105
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland
Contact point: Ragnheiður Ásta Birgisdóttir
Email: ragnheidur.asta.birgisdottir@fjs.is
Telephone: +3545457500
Roles of this organisation:
Buyer

8.1. ORG-0002

Official name: Kærunefnd útboðsmála
Registration number: 550169-1269
Postal address: Borgartúni 21
Town: Reykjavík
Postcode: 105
Country subdivision (NUTS): Höfuðborgarsvæði (IS001)
Country: Iceland
Email: knu@yfirskattanefnd.is
Telephone: +354 575 8700
Internet address: https://www.stjornarradid.is
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Mercell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@mercell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: http://mercell.com/
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 6f4227ee-3849-4a23-b1cf-bf6b4717157f - 01
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Notice type: Contract or concession notice – standard regime
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Notice dispatch date (eSender): 23/10/2026 09:58:11 (UTC+00:00) Western European Time, GMT

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