

752854-2026 - Competition

Sweden – Point of sale (POS) software package – System för biljettbokning och entrékassa
OJ S 211/2026 30/10/2026
Contract or concession notice – standard regime
Supplies

1. Buyer

1.1. Buyer

Official name: Naturhistoriska riksmuseet

Email: annelie.forsberg@colligio.se

Legal type of the buyer: Central government authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: System för biljettbokning och entrékassa

Description: Upphandlingen avser ett system med funktionalitet som ska stötta besökare i att boka och betala entrébiljetter och aktiviteter/event på såväl Naturhistoriska riksmuseet som på Cosmonova.

Procedure identifier: b7950d4b-c296-4846-a9bf-1876bcd17b0c

Internal identifier: 632-2026

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48110000 Point of sale (POS) software package

Additional classification (cpv): 22459000 Tickets, 48000000 Software package and information systems, 48445000 Customer Relation Management software package, 48810000 Information systems, 72000000 IT services: consulting, software development, Internet and support, 72212110 Point of sale (POS) software development services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72250000 System and support services, 92520000 Museum services and preservation services of historical sites and buildings, 92521000 Museum services

2.1.2. Place of performance

Anywhere in the European Economic Area

2.1.3. Value

Estimated value excluding VAT: 7 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: System för biljettbokning och entrékassa

Description: Upphandlingen avser ett system med funktionalitet som ska stötta besökare i att boka och betala entrébiljetter och aktiviteter/event på såväl Naturhistoriska riksmuseet som på Cosmonova.

Internal identifier: 632-2026

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48110000 Point of sale (POS) software package

Additional classification (cpv): 22459000 Tickets, 48000000 Software package and information systems, 48445000 Customer Relation Management software package, 48810000 Information systems, 72000000 IT services: consulting, software development, Internet and support, 72212110 Point of sale (POS) software development services, 72220000 Systems and technical consultancy services, 72222300 Information technology services, 72250000 System and support services, 92520000 Museum services and preservation services of historical sites and buildings, 92521000 Museum services

5.1.2. Place of performance

Anywhere in the European Economic Area

5.1.3. Estimated duration

Start date: 01/03/2027

Duration end date: 28/02/2037

5.1.5. Value

Estimated value excluding VAT: 7 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Deadline for requesting additional information: 05/11/2026 23:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tendsign.com/doc.aspx?MeFormsNoticeld=102841>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: [https://tendsign.com/doc.aspx?](https://tendsign.com/doc.aspx?MeFormsNoticeld=102841&GoTo=Tender)

[MeFormsNoticeld=102841&GoTo=Tender](https://tendsign.com/doc.aspx?MeFormsNoticeld=102841&GoTo=Tender)

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

Deadline for receipt of requests to participate: 13/11/2026 22:59:59 (UTC+00:00) Western

European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Se upphandlingsdokumentet

8. Organisations

8.1. ORG-0001

Official name: Naturhistoriska riksmuseet

Registration number: 2021001124

Department: Upphandlingskonsult Jönköping

Postal address: Box 50007

Town: STOCKHOLM

Postcode: 10405

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Annelie Forsberg

Email: annelie.forsberg@colligio.se

Telephone: +46 08-51954000

Internet address: <https://www.nrm.se>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742

Town: Stockholm

Postcode: 115 76

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: forvaltningsrattenistockholm@dom.se

Telephone: 08-561 680 00

Internet address: <https://www.domstol.se/forvaltningsratten-i-stockholm/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 2bd5fcf0-5b08-4252-be61-7deed8b58c4f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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