756039-2026 - Competition

Ireland – Computer-related management services – TR5906 A Single Supplier Contract for a Service Provider to provide the Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops
OJ S 211/2026 30/10/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Electricity Supply Board (ESB)
Email: esprocurement@esb.ie
Legal type of the buyer: Body governed by public law, controlled by a central government authority
Activity of the contracting authority: General public services
Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: TR5906 A Single Supplier Contract for a Service Provider to provide the Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops
Description: The Contracting Entity intends to procure a contract for the supply, maintenance and support of Citrix DaaS, Virtual Apps and Desktops. It is proposed that the contract will include (non-exhaustive list - high level scope) Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops for approx. 11,000 users. This is currently provided under the Citrix Platform License subscription. The supply and support of any new Citrix products, licenses, cloud services or services as required. The support and maintenance of four Citrix NetScaler MPX 9200’s and supply of any future infrastructure requirements. The provision of Customer Success Services, Priority Support, and Problem Escalation processes. Citrix Education and Training as required. Citrix Professional Services days as required. Annual Health Checks as required. Applicants must hold a Citrix Fusion Resell-Platinum Accreditation at date of submission of PQQ.
Procedure identifier: 43eccde5-2f8b-4aef-9533-2a6989dde17f
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72510000 Computer-related management services
Additional classification (cpv): 72514000 Computer facilities management services, 72230000 Custom software development services, 72223000 Information technology requirements review services, 72310000 Data-processing services, 72400000 Internet services, 48820000 Servers, 48517000 IT software package, 72500000 Computer-related services, 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 7 370 000,00 EUR

2.1.4. General information

Legal basis:
Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: TR5906 A Single Supplier Contract for a Service Provider to provide the Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops
Description: The Contracting Entity intends to procure a contract for the supply, maintenance and support of Citrix DaaS, Virtual Apps and Desktops. It is proposed that the contract will include (non-exhaustive list - high level scope) Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops for approx. 11,000 users. This is currently provided under the Citrix Platform License subscription. The supply and support of any new Citrix products, licenses, cloud services or services as required. The support and maintenance of four Citrix NetScaler MPX 9200’s and supply of any future infrastructure requirements. The provision of Customer Success Services, Priority Support, and Problem Escalation processes. Citrix Education and Training as required. Citrix Professional Services days as required. Annual Health Checks as required. Applicants must hold a Citrix Fusion Resell-Platinum Accreditation at date of submission of PQQ.
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services
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5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 5

5.1.5. Value

Estimated value excluding VAT: 7 370 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 28/10/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9259291

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9259291

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 18/11/2026 12:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See procurement document

Financial arrangement: See procurement document

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Electricity Supply Board (ESB)

Organisation providing offline access to the procurement documents: Electricity Supply Board (ESB)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Electricity Supply Board (ESB)

Organisation processing tenders: Electricity Supply Board (ESB)

8. Organisations

8.1. ORG-0001

Official name: Electricity Supply Board (ESB)
Registration number: ESB001
Postal address: 27 Fitzwilliam Street Lower, Dublin
Town: Dublin
Postcode: D02 KT92
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: via eTenders
Email: esprocurement@esb.ie
Telephone: 000000
Internet address: https://www.esb.ie
Buyer profile: https://www.esb.ie
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

10. Change

Version of the previous notice to be changed: 88bf9dff-7e1f-4c84-9d0f-c93ce7bcf899-01
Main reason for change: Publisher correction
Description: Section A1.1 has updated and section B.11 has been removed. Deadline dates have been updated. Clarification deadline is now 06.11.2026 and the deadline for final submissions 02.12.2026

Notice information

Notice identifier/version: d2bd2fcb-e879-4992-a522-a8203aef7bfe - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 29/10/2026 12:13:30 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 756039-2026
OJ S issue number: 211/2026
Publication date: 30/10/2026