

Norway-Oslo: Document management services
OJ S 242/2023 15/12/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Jernbanedirektoratet

National registration number: 916 810 962

Postal address: Postboks 16 Sentrum

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0101

Country: Norway

Contact person: Hilde Karin Storvik

E-mail: hilde.storvik@jernbanedirektoratet.no

Telephone: +47 92211360

Internet address(es):

Main address: <https://www.jernbanedirektoratet.no/>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/338075>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of a case management and archive system

Reference number: 202201516

II.1.2. Main CPV code

72512000 Document management services

II.1.3. Type of contract

Services

II.1.4. Short description

The Railway Directorate would like to procure a complete case/archive system, based on the Noark 5 standard, with archive functionality and functions for general case management for the Railway Directorate and the Norwegian Railway Museum. The system shall be integrable with multiple professional systems. Integration with tender management tools, recruitment

tools and Microsoft Teams shall be part of the system. The system should be able to pass on letters via Altinn and a digital mailbox to the citizen.

There should be a low threshold for users to use the system, and at the same time give the users the tool they need to document their activities.

The system must allow further development in accordance with national requirements and user needs.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 7 769 040,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48311000 Document management software package, 48311100 Document management system, 72268000 Software supply services, 72512000 Document management services, 79996100 Records management

II.2.3. Place of performance

NUTS code: NO020 Innlandet

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

The Railway directorate shall procure a complete case management/archive system, based on the Noark 5 standard, with archive functionality and functions for general case management.

The system shall be integrable with multiple professional systems. Integration with tender management tools, recruitment tools and Microsoft Teams shall be part of the system. The system should be able to pass on letters via Altinn and a digital mailbox to the citizen.

There should be a low threshold for users to use the system, and at the same time give the users the tool they need to document their activities.

The system must allow further development in accordance with national requirements and user needs.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 60 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: yes

Description of options:

The contract period is 3 years. The contracting authority will have an option for extending the agreement for a further 5 years (1 + 1 + 1 + 1 + 1 years), to a maximum period of 8 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Two agreements shall be entered with one provider that shall provide services to the Railway directorate and the Norwegian Railway Museum. The specification of requirements for the Norwegian Railway Museum is a scaled-down version of the Norwegian Railway Directorate's specification.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 084-252183](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Procurement of a case management and archive system

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

06/12/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Sikri AS

National registration number: 922 308 055

Postal address: Vollsveien 4A

Town: Lysaker

NUTS code: NO082 Viken

Postal code: 1366

Country: Norway

E-mail: nicolay.moulin@sikri.no

Telephone: +47 90591983

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 769 040,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: C. J. Hambros plass 4

Town: Oslo

Postal code: 0164

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.jernbanedirektoratet.no>

VI.4.2. Body responsible for mediation procedures

Official name: Oslo Tingrett

Postal address: <http://www.tingrett.no>

Town: Oslo

Postal code: 0164

Country: Norway

E-mail: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <http://www.tingrett.no>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See the tender documentation/letter of award.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Jernbanedirektoratet

Postal address: Biskop Gunnerus gate 14

Town: Oslo

Postal code: 0185

Country: Norway

E-mail: post@jernbanedirektoratet.no

Telephone: +47 45978800

Internet address: <https://www.jernbanedirektoratet.no>

VI.5. Date of dispatch of this notice

12/12/2023