

**Ireland-Dublin: Custom software development services**  
**OJ S 242/2023 15/12/2023**  
**Contract award notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

---

**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: Iarnród Eireann-Irish Rail

National registration number: IE 4812851 O

Postal address: Connolly Station,

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Dublin

Country: Ireland

Contact person: Richard Latimer

E-mail: [Richard.Latimer@irishrail.ie](mailto:Richard.Latimer@irishrail.ie)

Telephone: +353 17031755

**Internet address(es):**

Main address: <http://www.irishrail.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/433>

**I.6. Main activity**

Railway services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework Agreement for the Supply of Fixed Penalty Notice Payment & Administration System

Reference number: 7524

**II.1.2. Main CPV code**

72230000 Custom software development services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

IE is seeking to procure a Fixed Penalty Notice Payment & Administration system .

The Iarnród Éireann Irish Rail (IÉ), Revenue Protection Unit (RPU) is responsible for ensuring that no fare evasion occurs on any IÉ service and as such is required to create and maintain a

database of information pertaining to persons issued with a Fixed Payment Notice (FPN) in course of duty by a Revenue Protection Officer (RPO). A requirement has arisen to provide a new FPN system that will have scope to extend to other operators and CIE group members.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Lowest offer: 333 750,00 EUR / Highest offer: 387 000,00 EUR taken into consideration

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72300000 Data services, 72318000 Data transmission services, 72500000 Computer-related services, 72800000 Computer audit and testing services, 72222300 Information technology services, 72000000 IT services: consulting, software development, Internet and support, 72230000 Custom software development services, 72232000 Development of transaction processing and custom software

#### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

#### **II.2.4. Description of the procurement**

IE is seeking to procure a Fixed Penalty Notice Payment & Administration system .  
The Iarnród Éireann Irish Rail (IÉ), Revenue Protection Unit (RPU) is responsible for ensuring that no fare evasion occurs on any IÉ service and as such is required to create and maintain a database of information pertaining to persons issued with a Fixed Payment Notice (FPN) in course of duty by a Revenue Protection Officer (RPO). A requirement has arisen to provide a new FPN system that will have scope to extend to other operators and CIE group members.

#### **II.2.5. Award criteria**

Quality criterion - Name: functional / Weighting: 35

Quality criterion - Name: Solution delivery / Weighting: 5

Quality criterion - Name: Post Implementation Training and Support / Weighting: 5

Cost criterion - Name: Total cost / Weighting: 55

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 127-311801](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Title:**

Framework Agreement for the Supply of Fixed Penalty Notice Payment & Administration System

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

12/11/2023

##### **V.2.3. Name and address of the contractor**

Official name: TELCLIC LIMITED

National registration number: 376568

Postal address: 60 Amiens Street, Dublin 1, DO1E086

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: DO1E086

Country: Ireland

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

##### **V.2.5. Information about subcontracting**

##### **V.2.6. Price paid for bargain purchases**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Central Office of the High Court

Postal address: Four Courts

Town: Dublin 7

Postal code: D07 N972

Country: Ireland  
E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 18886511  
Fax: +353 18886125  
Internet address: <http://www.courts.ie>

**VI.4.2. Body responsible for mediation procedures**

Official name: Central Office of the High Court  
Postal address: Four Courts  
Town: Dublin 7  
Country: Ireland  
E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 18886511  
Internet address: <http://www.courts.ie>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Central Office of the High Court  
Postal address: Four Courts  
Town: Dublin 7  
Postal code: D07 N972  
Country: Ireland  
E-mail: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 18886511  
Fax: +353 18886125  
Internet address: <http://www.courts.ie>

**VI.5. Date of dispatch of this notice**

11/12/2023