

763315-2025 - Result

Denmark – Temporary staff for households – Udbud af sundheds- og omsorgsvikarer
OJ S 222/2025 18/11/2025
Contract or concession award notice – light regime
Services

1. Buyer

1.1. Buyer

Official name: ICØ

Email: dodo01@frederiksberg.dk

1.1. Buyer

Official name: Frederiksberg Kommune

Email: dodo01@frederiksberg.dk

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Lyngby Kommune

Email: mikaa@ltk.dk

1.1. Buyer

Official name: Gladsaxe Kommune

Email: anchlo@gladsaxe.dk

2. Procedure

2.1. Procedure

Title: Udbud af sundheds- og omsorgsvikarer

Description: Frederiksberg Kommune udbyder på vegne af 3 kommuner udbud af sundheds- og omsorgsvikarer i offentligt udbud. der udbydes med mulighed for forhandling, men tilbudsgiver skal sikre sig at deres tilbud afgives i endelig form, således at det kan accepteres direkte.

Procedure identifier: 32db6f0e-a40c-4c36-b798-d7059715d005

Previous notice: f164e504-6d54-4b60-ab79-88ce74d41d6d-01

Internal identifier: 88.12.00-G01-4-25

Type of procedure: Open

Main features of the procedure: tilbud åbnes uden adgang for offentlighed

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98513300 Temporary staff for households

2.1.2. Place of performance

Anywhere

2.1.3. Value

Estimated value excluding VAT: 685 000 000,00 DKK

2.1.4. General information

Call for competition is terminated

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Udbud af sundheds- og omsorgsvikarer

Description: Frederiksberg Kommune udbyder på vegne af 3 kommuner udbud af sundheds- og omsorgsvikarer i offentligt udbud. der udbydes med mulighed for forhandling, men tilbudsgiver skal sikre sig at deres tilbud afgives i endelig form, således at det kan accepteres direkte.

Internal identifier: 88.12.00-G01-4-25

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98513300 Temporary staff for households

Quantity: 214,356 hours

Options:

Description of the options: Rudersdals kommune er med på en option og kan tiltræde kontrakten med et varsel på 3 måneder, dog tidligt den 1/7 2026.

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Start date: 05/01/2026

Duration end date: 04/01/2030

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: Kontrakter bliver automatisk forlænget med 2 x 1 år med mindre de opsiges med varsel af ordregiver.

5.1.5. Value

Estimated value excluding VAT: 685 000 000,00 DKK

Maximum value of the framework agreement: 900 000 000,00 DKK

5.1.6. General information

Procurement Project not financed with EU Funds.

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Description: Den angivne historiske forbrug ganges med de priser der bydes ind. det hele lægges sammen og kommer til at udgøre den tilbudsevalueringstekniske sum. Der skal

vælges 2 leverandører, som skal levere i en kaskade. Der skal afgives tilbud som både 1. leverandør og som 2. leverandør . Prisen der angives som 1. leverandør ganges med 90 % da det forventes at de dækker 90 % af vagterne. Prisen som 2. leverandør ganges med 10 %.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: 40

Description: Kvalitet vurderes ligeligt mellem de 3 kriterier . 1. Tilbudsgivers procedure for rekruttering og fastholdelse af vikarer. 2. Hvordan det sikres, at vikarer har kompetencer og er opdaterede på relevant faglig viden der er nødvendig for at kunne udføre vikarydelser for ordregiver, herunder at vikarer har de nødvendige kompetencer til at kunne dokumentere i it systemer. 3. Hvordan der ageres hos Tilbudsgiver, hvis vikardækningen er udfordret.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Rudersdal kommune er med i udbud på en option.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenævnet for Udbud

Information about review deadlines: Klage kan indbringes for Klagenævn for udbud

Organisation providing information concerning the general regulatory framework for taxes

applicable in the place where the contract is to be performed: Klagenævnet for Udbud

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed:

Klagenævnet for Udbud

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Konkurrence- og Forbrugerstyrelsen

Organisation providing additional information about the procurement procedure: Frederiksberg Kommune

Organisation providing offline access to the procurement documents: Frederiksberg Kommune

Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen

Organisation whose budget is used to pay for the contract: Frederiksberg Kommune, Gladsaxe Kommune, Lyngby Kommune

Organisation executing the payment: Frederiksberg Kommune, Gladsaxe Kommune, Lyngby Kommune

Organisation signing the contract: Frederiksberg Kommune, Gladsaxe Kommune, Lyngby Kommune

6. Results

Value of all contracts awarded in this notice: 502 326 720,00 DKK

Maximum value of the framework agreements in this notice: 900 000 000,00 DKK

Approximate value of the framework agreements

:

502 326 720,00

DKK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 810 000 000,00 DKK

Re-estimated value of the framework agreement: 502 326 720,00 DKK

6.1.2. Information about winners

Winner:

Official name: Sundvikar A/S

Tender:

Tender identifier: Sundvikar 1

Identifier of lot or group of lots: LOT-0000

Value of the tender: 450 787 146,00 DKK

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Sundheds- og omsorgsvikarer. 1 leverandør

Title: Rammeaftale om levering af sundheds- og omsorgsvikarer. 1 leverandør

Date of the conclusion of the contract: 09/10/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 369413-2025

Organisation signing the contract: Frederiksberg Kommune, Gladsaxe Kommune, Lyngby Kommune

Winner:

Official name: carelink Group

Tender:

Tender identifier: Carelink 2

Identifier of lot or group of lots: LOT-0000

Value of the tender: 51 539 574,00 DKK

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Rammeaftale om levering af sundheds- og omsorgsvikarer. 2. leverandør

Title: Rammeaftale om levering af sundheds- og omsorgsvikarer. 2. leverandør

Date of the conclusion of the contract: 02/10/2025

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 369413-2025

Organisation signing the contract: Gladsaxe Kommune, Lyngby Kommune, Frederiksberg Kommune

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 6

8. Organisations

8.1. ORG-0001

Official name: ICØ

Registration number: 11259979

Department: 11259979

Postal address: Smallegade 1

Town: Frederiksberg

Postcode: 2000

Country subdivision (NUTS): Københavns omegn (DK012)

Country: Denmark

Contact point: Dorthe La Cour

Email: dodo01@frederiksberg.dk

Telephone: 28982048

Internet address: <https://www.frederiksberg.dk>

Information exchange endpoint (URL): <https://www.frederiksberg.dk>

Buyer profile: <https://www.frederiksberg.dk>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Klagenævnet for Udbud

Registration number: 37795526

Postal address: Toldboden 2

Town: Viborg

Postcode: 8800

Country subdivision (NUTS): Vestjylland (DK041)

Country: Denmark

Contact point: Klagenævnet for Udbud

Email: kflu@naevneneshus.dk

Telephone: +45 72405600

Information exchange endpoint (URL): <https://naevneneshus.dk/start-din-klage/klagenavnet-for-udbud/>

Roles of this organisation:

Review organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

8.1. ORG-0003

Official name: Konkurrence- og Forbrugerstyrelsen

Registration number: 10294819

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postcode: 2500

Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Konkurrence- og Forbrugerstyrelsen
Email: kfst@kfst.dk
Telephone: +45 41715000
Information exchange endpoint (URL): <https://www.kfst.dk>

Roles of this organisation:

Organisation providing more information on the review procedures
Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

8.1. ORG-0004

Official name: Frederiksberg Kommune
Registration number: Frederiksberg Kommune
Department: Frederiksberg Kommune
Postal address: Smallegade 1
Town: Fredriksberg
Postcode: 2000
Country subdivision (NUTS): Københavns omegn (DK012)
Country: Denmark
Contact point: Dorthe la cour
Email: dodo01@frederiksberg.dk
Telephone: 28982028
Internet address: <https://www.frederiksberg.dk>
Information exchange endpoint (URL): <https://www.frederiksberg.dk>
Buyer profile: <https://www.frederiksberg.dk>

Roles of this organisation:

Buyer
Group leader
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Organisation signing the contract
Organisation whose budget is used to pay for the contract
Organisation executing the payment

8.1. ORG-0005

Official name: Lyngby Kommune
Registration number: 11715311
Postal address: Lyngby torv 11
Town: Kgs Lyngby
Postcode: 2800
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Mikael Bach Andersen
Email: mikaa@ltk.dk
Telephone: 92436080

Roles of this organisation:

Buyer
Organisation signing the contract

Organisation whose budget is used to pay for the contract
Organisation executing the payment

8.1. **ORG-0006**

Official name: Gladsaxe Kommune
Registration number: 62761113
Postal address: Rådhus alle 7
Town: søborg
Postcode: 2860
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: anne christine Lønborg
Email: anchlo@gladsaxe.dk
Telephone: 39575123

Roles of this organisation:

Buyer
Organisation signing the contract
Organisation whose budget is used to pay for the contract
Organisation executing the payment

8.1. **ORG-0007**

Official name: carelink Group
Size of the economic operator: Medium
Registration number: 30568176
Postal address: Kampmandsgade 1, 5 sal 1604 København V
Town: København V
Postcode: 1604
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. **ORG-0008**

Official name: Sundvikar A/S
Size of the economic operator: Medium
Registration number: 30500490
Postal address: Blokken 81
Town: Birkerød
Postcode: 3450
Country subdivision (NUTS): Københavns omegn (DK012)
Country: Denmark

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. **ORG-0009**

Official name: Merzell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo

Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@mercell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: <http://mercell.com/>

Roles of this organisation:

TED eSender

Notice information

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