

## 765197-2025 - Result

Sweden – IT services: consulting, software development, Internet and support – Stödssystem insamling, kundservice och kundfakturerering

OJ S 222/2025 18/11/2025

Contract or concession award notice – standard regime

Services

### 1. Buyer

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#### 1.1. Buyer

Official name: Avfall & Återvinning Skaraborg

Email: [ulrika.isaksson@skovde.se](mailto:ulrika.isaksson@skovde.se)

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Stödssystem insamling, kundservice och kundfakturerering

Description: IT-system för insamling, med rutter och ruttoptimering, avvikelshanteringar mm samt för kundservice och -fakturerering, med kundreskontra.

Procedure identifier: f8d4e51d-3a1b-42a3-8c15-db873e71e783

Previous notice: f9614fbe-49e1-4446-8e8a-df16592b6edb-01

Internal identifier: AÅS2024.0135

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48219300 Administration software package, 48444100 Billing system, 48463000 Statistical software package, 48900000 Miscellaneous software package and computer systems, 72250000 System and support services

##### 2.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

##### 2.1.3. Value

Estimated value excluding VAT: 15 000 000,00 SEK

##### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

### 5. Lot

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## 5.1. Lot: LOT-0000

Title: Stödsystem insamling, kundservice och kundfakturering

Description: IT-system för insamling, med rutter och ruttoptimering, avvikelshanteringar mm samt för kundservice och -fakturering, med kundreskontra.

Internal identifier: AÅS2024.0135

### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48219300 Administration software package, 48444100 Billing system, 48463000 Statistical software package, 48900000 Miscellaneous software package and computer systems, 72250000 System and support services

### 5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

### 5.1.5. Value

Estimated value excluding VAT: 15 000 000,00 SEK

### 5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

### 5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Enligt UHD

Approach to reducing environmental impacts: Climate change mitigation

### 5.1.10. Award criteria

#### Criterion:

Type: Quality

Name: Funktionalitet

Description: Enligt UHD

Category of award fixed criterion: Fixed value (total)

Award criterion number: 16 217 854

#### Criterion:

Type: Quality

Name: Användbarhet

Description: Enligt UHD

Category of award fixed criterion: Fixed value (total)

Award criterion number: 12 000 000

### 5.1.15. Techniques

#### Framework agreement:

No framework agreement

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten  
Information about review deadlines: Enligt UHD  
Organisation signing the contract: Avfall & Återvinning Skaraborg

## 6. Results

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Value of all contracts awarded in this notice: 24 276 000,00 SEK

### 6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

#### 6.1.2. Information about winners

##### Winner:

Official name: BM System AB

##### Tender:

Tender identifier: FetchPlanner AÅS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 24 276 000,00 SEK

The tender was ranked: yes

Rank in the list of winners: 1

Subcontracting: No

##### Contract information:

Identifier of the contract: AÅS2024.0135

Title: Stödsystem insamling, kundservice och kundfakturering-BM System AB

Date on which the winner was chosen: 14/10/2025

Date of the conclusion of the contract: 14/11/2025

Organisation signing the contract: Avfall & Återvinning Skaraborg

#### 6.1.3. Non-winning tenderers

##### Non-winning tenderers

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Official name: VertiGIS AB

Subcontracting: No

##### Non-winning tenderers

:

Official name: CGI Sverige AB

Subcontracting: Not yet known

#### 6.1.4. Statistical information

##### Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 6

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

## 8. Organisations

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### 8.1. ORG-0001

Official name: Avfall & Återvinning Skaraborg

Registration number: 2220001206

Department: Upphandlingsenheten, Skövde kommun

Postal address: Rådmanngatan 26  
Town: SKÖVDE  
Postcode: 541 83  
Country subdivision (NUTS): Västra Götalands län (SE232)  
Country: Sweden  
Contact point: Ulrika Isaksson  
Email: [ulrika.isaksson@skovde.se](mailto:ulrika.isaksson@skovde.se)  
Telephone: +46 (0) 500 49 80 00

**Roles of this organisation:**

Buyer  
Organisation signing the contract

**8.1. ORG-0002**

Official name: Förvaltningsrätten  
Registration number: 202100-2742  
Postal address: Box 2201  
Town: Jönköping  
Postcode: 550 02  
Country subdivision (NUTS): Jönköpings län (SE211)  
Country: Sweden  
Email: [forvaltningsrattenijonkoping@dom.se](mailto:forvaltningsrattenijonkoping@dom.se)  
Telephone: 036-15 66 00  
Internet address: <https://www.domstol.se/forvaltningsratten-i-jonkoping/>

**Roles of this organisation:**

Review organisation

**8.1. ORG-0003**

Official name: VertiGIS AB  
Size of the economic operator: Medium  
Registration number: 5562260199  
Department: Försäljning  
Postal address: Järnvägsgatan 93  
Town: STAFFANSTORP  
Postcode: 24534  
Country subdivision (NUTS): Skåne län (SE224)  
Country: Sweden  
Contact point: Caroline Piekert  
Email: [sales@edp.se](mailto:sales@edp.se)  
Telephone: +46 046-234550

**Roles of this organisation:**

Tenderer

**8.1. ORG-0004**

Official name: CGI Sverige AB  
Size of the economic operator: Large  
Registration number: 5563372191  
Department: Försäljning  
Postal address: Box 3577  
Town: STOCKHOLM  
Postcode: 10369  
Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden  
Contact point: Johan Anderhag  
Email: [johan.anderhag@cgi.com](mailto:johan.anderhag@cgi.com)  
Telephone: 08-6702000

**Roles of this organisation:**

Tenderer

**8.1. ORG-0005**

Official name: BM System AB  
Size of the economic operator: Medium  
Registration number: 5564258670  
Department: B & M Systemutveckling AB  
Postal address: Box 805  
Town: UPPSALA  
Postcode: 75108  
Country subdivision (NUTS): Uppsala län (SE121)  
Country: Sweden  
Contact point: Lars Mauritzson  
Email: [larsm@bmsystem.se](mailto:larsm@bmsystem.se)  
Telephone: +46 018-500500

**Roles of this organisation:**

Tenderer

**Winner of these lots: LOT-0000**

## Notice information

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Notice identifier/version: 49c37d4e-e68f-458a-8558-11be26980aa0 - 01  
Form type: Result  
Notice type: Contract or concession award notice – standard regime  
Notice subtype: 29  
Notice dispatch date: 17/11/2025 08:01:00 (UTC+00:00) Western European Time, GMT  
Notice dispatch date (eSender): 17/11/2025 08:01:11 (UTC+00:00) Western European Time, GMT  
Languages in which this notice is officially available: Swedish  
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