

Norway-Vadsø: Software supply services

OJ S 244/2023 19/12/2023

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: TROMS OG FINNMARK FYLKESKOMMUNE

National registration number: 922420866

Postal address: Postboks 701

Town: VADSØ

NUTS code: NO074 Troms og Finnmark

Postal code: 9815

Country: Norway

Contact person: Avdeling Anskaffelse

E-mail: anskaffelse@tffk.no

Telephone: +47 77755000

Internet address(es):Main address: <https://permalink.mercell.com/207759863.aspx>Address of the buyer profile: <http://www.tffk.no/>**I.4. Type of the contracting authority**

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Invitation to tender regarding Purchase of a quality management system for the new Troms County

Reference number: 23/09287

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority will procure a quality system that will cover New Troms County's needs for digital support within comprehensive quality management. The contracting authority wants a proven and standardised system that makes it possible to meet the requirements of ISO 9001 and other relevant standards, laws and requirements that are/will be applicable to

counties. The county's goal is for the entire organisation to have implemented the new quality system by December 2024.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1 800 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48219300 Administration software package, 48311000 Document management software package, 48611000 Database software package, 48700000 Software package utilities, 48730000 Security software package, 48987000 Debugging software package, 72220000 Systems and technical consultancy services, 72224200 System quality assurance planning services, 72230000 Custom software development services

II.2.3. Place of performance

NUTS code: NO074 Troms og Finnmark

Main site or place of performance: Troms County

II.2.4. Description of the procurement

In connection with the regional reform, New Troms has undergone a major restructuring process, including a merger with Finnmark County from 2020, followed by a division of the administration from 01.01.2022 and a formal division of the counties from 01.01.2024. The board of directors for New Troms introduced portfolio management for the administration in Troms from autumn 2022 as a model for corporate governance. Our goal is to ensure that quality work and portfolio management are viewed in context, and we intend to achieve this by ensuring familiarity and expertise through joint collaboration arenas and a shared management system, among other things.

The county will work on continuous improvement to optimise the quality and efficiency of processes and to simplify and/or automate interaction and work tasks. Working methods and tools that can support learning and improvement are important for the county, including that managers can easily keep track of their areas of responsibility in terms of the use of the quality system, plans, risks, statuses of cases and results.

II.2.5. Award criteria

Quality criterion - Name: Functionality and user friendliness. / Weighting: 60 %

Quality criterion - Name: Implementation and operation / Weighting: 10 %

Price - Weighting: 30%

II.2.11. Information about options

Options: yes

Description of options:

1. Converting data from the existing quality system
2. Equipment overview (Base for keeping track of various equipment, e.g. in connection with reuse)

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14.

Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 129-409406](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Invitation to tender regarding Purchase of a quality management system for the new Troms County

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/12/2023

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Datakvalitet AS

Postal address: Storgata 74

Town: TROMSØ

NUTS code: NO074 Troms og Finnmark

Postal code: 9008

Country: Norway

E-mail: firmapost@datakvalitet.no

Telephone: +47 77670709

Fax: +47 77670737

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1 800 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nord-Troms og Senja tingrett

Postal address: Postboks 2510

Town: Tromsø

Postal code: 9270

Country: Norway

E-mail: nord.troms.og.senja.tingrett@domstol.no

Telephone: +47 77603400

VI.5. Date of dispatch of this notice

14/12/2023