769520-2026 - Competition

Jordan – Human resources management consultancy services – Technical Assistance for Priority Human Resources and Government Service Performance
OJ S 215/2026 05/11/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: European Union, represented by the European Commission on behalf of and for the account of Jordan
Email: delegation-jordan-tenders@eeas.europa.eu
Legal type of the buyer: EU institution, body or agency
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Technical Assistance for Priority Human Resources and Government Service Performance
Description: The contract aims to provide technical assistance to improve the effectiveness, consistency, and citizen orientation of Jordan's public administration by supporting Service and Public Administration Commission (SPAC) and selected public institutions in the application of: coherent competency frameworks, staff selection and leadership assessment tools, operational planning tools, and performance appraisal arrangements in practice; and common standards, service engineering methods, operating tools, performance measures, and quality-assurance arrangements for government services across delivery channels.
Procedure identifier: e2e83449-2e4f-4407-9425-8098769ebac1
Internal identifier: EC-MENA/AMM/2026/EA-RP/0039
Type of procedure: Restricted
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79414000 Human resources management consultancy services

2.1.2. Place of performance

Country: Jordan
Anywhere in the given country
Additional information: Please consult the procurement documents.

2.1.3. Value

Estimated value excluding VAT: 3 000 000,00 EUR

2.1.4. General information

Additional information: The buyer reserves the right for additional purchases from the contractor, as described here: Provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up

to a maximum of 50% of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract noticeFor any additional information, please refer to the document A5f "Additional information about the Contract Notice". In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

Legal basis:

Regulation (EU, Euratom) 2024/2509

LocalLaw - Procurement award procedure applying to European Union external actions financed from the general budget of the European Union and the European Development Fund (EDF)

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Technical Assistance for Priority Human Resources and Government Service Performance

Description: The contract aims to provide technical assistance to improve the effectiveness, consistency, and citizen orientation of Jordan’s public administration by supporting Service and Public Administration Commission (SPAC) and selected public institutions in the application of: coherent competency frameworks, staff selection and leadership assessment tools, operational planning tools, and performance appraisal arrangements in practice; and common standards, service engineering methods, operating tools, performance measures, and quality-assurance arrangements for government services across delivery channels.

Internal identifier: EC-MENA/AMM/2026/EA-RP/0039

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79414000 Human resources management consultancy services

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2. Place of performance

Anywhere

Additional information: The contract will be performed in Jordan

5.1.3. Estimated duration

Duration: 30 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

Information about European Union funds:

EU funds programme: Neighbourhood, Development and International Cooperation Instrument (NDICI) (2021/2027)

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: The procurement is funded by the following EU programme: Neighbourhood.

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 4

Maximum number of candidates to be invited for the second stage of the procedure: 8

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 80

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/e2e83449-2e4f-4407-9425-8098769ebac1-CN?#anchorDocuments

Ad hoc communication channel:

Name: Funding and Tenders Portal

URL: https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/e2e83449-2e4f-4407-9425-8098769ebac1-CN?#anchorDocuments

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=e2e83449-2e4f-4407-9425-8098769ebac1

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 07/12/2026 14:00:59 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Court of Justice of the European Union
Organisation providing more information on the review procedures: European Union, represented by the European Commission on behalf of and for the account of Jordan

8. Organisations

8.1. ORG-0001

Official name: European Union, represented by the European Commission on behalf of and for the account of Jordan
Registration number: COM
Department: MENA.B - Middle East,MENA.B.1 - Lebanon, Syria, Jordan, Iraq and Iran
Postal address: Al Ameerah Basmah Street, P.O. Box 852099
Town: Amman
Postcode: 11185
Country: Jordan
Email: delegation-jordan-tenders@eeas.europa.eu
Telephone: +962(0)6 460 70000
Internet address: https://north-africa-middle-east-gulf.ec.europa.eu/index_en
Roles of this organisation:
Buyer
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Court of Justice of the European Union
Registration number: CURIA
Postal address: Rue du Fort Niedergrünewald
Town: Luxembourg
Postcode: L-2925
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: GC.Registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: http://curia.europa.eu
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: European Commission
Registration number: EUCOM
Postal address: Mondrian (CDMA), Rue du Champ de Mars 21
Town: Brussels

Postcode: B-1050
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: delegation-jordan-tenders@eeas.europa.eu
Telephone: +32 2 299 11 11
Internet address: https://commission.europa.eu/
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 7692cf4f-1b53-4c5e-9d94-f81be3553dcc - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 04/11/2026 09:33:35 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 769520-2026
OJ S issue number: 215/2026
Publication date: 05/11/2026