

**Spain-Oviedo: IT services: consulting, software development, Internet and support**  
**OJ S 245/2023 20/12/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: CONSEJERÍA DE PRESIDENCIA

Postal address: Eduardo Herrera "Herrerita" s/n planta 3 Ala Este

Town: OVIEDO

NUTS code: ES120 Asturias

Postal code: 33006

Country: Spain

Contact person: Servicio de Contratación Consejería de Presidencia del Principado de Asturias

E-mail: [contratacion.presidencia@ASTURIAS.ORG](mailto:contratacion.presidencia@ASTURIAS.ORG)

**Internet address(es):**

Main address: <http://www.asturias.es>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

SERVICIOS A PRESTAR POR EL CENTRO DE GESTIÓN DE SERVICIOS INFORMÁTICOS (CGSI) DE LA ADMINISTRACIÓN DEL PRINCIPADO DE ASTURIAS

Reference number: CONP/2023/5164

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Prestación de los servicios de soporte, operación, administración, mantenimiento correctivo y evolutivo y gestión de los diferentes componentes sobre los que se desarrollan y ejecutan los sistemas de información y comunicaciones de la Administración del Principado de Asturias a través del Centro de Gestión de Servicios Informáticos de la Administración del Principado de Asturias (CGSI).

**II.1.6.**

## Information about lots

This contract is divided into lots: yes

### II.1.7. Total value of the procurement

Value excluding VAT: 33 650 389,68 EUR

## II.2. Description

### II.2.1. Title

Service Desk y puesto cliente

Lot No: 1

### II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

### II.2.3. Place of performance

NUTS code: ES120 Asturias

### II.2.4. Description of the procurement

El objeto del Lote 1 del presente contrato comprende la atención a usuarios (incluyendo la atención in situ), recepción de incidencias y peticiones, gestión integral de puesto cliente, gestión de almacenes de equipos y consumibles TIC.

### II.2.5. Award criteria

Quality criterion - Name: Calidad oferta técnica / Weighting: 50

Quality criterion - Name: Prestaciones adicionales / Weighting: 20

Price - Weighting: 30

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

## II.2. Description

### II.2.1. Title

Seguridad TIC

Lot No: 3

### II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

### II.2.3. Place of performance

NUTS code: ES120 Asturias

### II.2.4. Description of the procurement

El objeto del Lote 3 del presente contrato comprende la cibervigilancia, soporte al gobierno y auditoría de seguridad TIC, gestión de equipos y servicios de seguridad TIC, gestión de incidentes y problemas de seguridad y gestión de vulnerabilidades.

### II.2.5. Award criteria

Quality criterion - Name: Calidad oferta técnica / Weighting: 50

Quality criterion - Name: Prestaciones adicionales / Weighting: 25

Price - Weighting: 25

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Software base, bases de datos y aplicaciones

Lot No: 4

###### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

###### **II.2.3. Place of performance**

NUTS code: ES120 Asturias

###### **II.2.4. Description of the procurement**

El objeto del Lote 4 del presente contrato comprende los servicios de gestión y operación de bases de datos, de software base y de elementos software (aplicaciones) incluyendo despliegues y pruebas.

###### **II.2.5. Award criteria**

Quality criterion - Name: Calidad oferta técnica / Weighting: 50

Quality criterion - Name: Prestaciones adicionales / Weighting: 20

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

###### **II.2.1. Title**

Oficina de proyectos

Lot No: 5

###### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

###### **II.2.3. Place of performance**

NUTS code: ES120 Asturias

###### **II.2.4. Description of the procurement**

El objeto del Lote 5 del presente contrato comprende los servicios de soporte a la definición e implantación de los planes de continuidad de negocio corporativos. Desarrollo y/o mantenimiento de la herramienta corporativa de gestión de proyectos y apoyo en su uso, así como los servicios de consultoría TIC y legal especializados y apoyo en la definición de planes estratégicos y de calidad TIC.

#### **II.2.5. Award criteria**

Quality criterion - Name: Calidad oferta técnica / Weighting: 50

Quality criterion - Name: Prestaciones adicionales / Weighting: 20

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Oficina técnica

Lot No: 6

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: ES120 Asturias

#### **II.2.4. Description of the procurement**

El objeto del LOTE 6 del presente contrato comprende los trabajos de apoyo a la coordinación y supervisión de los demás lotes, incluyendo la medición de Acuerdos de nivel de Servicio (ANS), implantación y mantenimiento de estándares de calidad y buenas prácticas y suministro y mantenimiento del ITSM corporativo.

#### **II.2.5. Award criteria**

Quality criterion - Name: Calidad oferta técnica / Weighting: 50

Quality criterion - Name: Prestaciones adicionales / Weighting: 20

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 079-237390](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Lot No: 1**

**Title:**

Service Desk y puesto cliente

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

14/12/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: SERESCO SA

Town: Oviedo

NUTS code: ES120 Asturias

Country: Spain

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 22 588 800,00 EUR

Total value of the contract/lot: 13 346 636,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No: 2**

**Lot No: 3**

**Title:**

Seguridad TIC

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

14/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: TELEFONICA SOLUCIONES DE INFORMATICA Y COMUNICACIONES SAU

Town: Madrid

NUTS code: ES300 Madrid

Country: Spain

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 8 825 100,00 EUR

Total value of the contract/lot: 5 531 193,02 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 3

**Lot No:** 4

**Title:**

Software base, bases de datos y aplicaciones

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

14/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: INETUM ESPAÑA, SA

Town: Oviedo

NUTS code: ES120 Asturias

Country: Spain

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 10 983 600,00 EUR

Total value of the contract/lot: 5 484 237,78 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 4

**Lot No:** 5

**Title:**

Oficina de proyectos

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

14/12/2023

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: NTT DATA SPAIN SLU

Town: Oviedo

NUTS code: ES120 Asturias

Country: Spain

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 5 632 200,00 EUR

Total value of the contract/lot: 2 624 740,71 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** 5

**Lot No:** 6

**Title:**

Oficina técnica

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

14/12/2023

### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: DXC TECHNOLOGY

Town: Avilés

NUTS code: ES120 Asturias

Country: Spain

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 11 234 400,00 EUR

Total value of the contract/lot: 6 663 581,81 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

La información adicional sobre los pliegos y sobre la documentación complementaria se facilitará, al menos, 6 días antes de que finalice el plazo para la recepción de ofertas, siempre que la hubieren pedido al menos 8 días antes del transcurso del plazo de presentación de las proposiciones a través de la Plataforma electrónica de Contratación Pública del Principado de Asturias.

El acceso directo a la Plataforma electrónica de Contratación Pública del Principado de Asturias se hará a través de la siguiente dirección: <https://licita.asturias.es>

Plazo fin para solicitar información adicional sobre los pliegos y sobre la documentación complementaria: 2/05/2023

Los contratos se adjudicaron por Resoluciones de fecha 9 de noviembre de 2023

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Recurso contencioso administrativo ante el Tribunal Superior de Justicia de Asturias y, en su caso, recurso especial en materia de contratación ante el Tribunal Administrativo de Recursos Contractuales (Ministerio de Hacienda y AAPP)

Town: OVIEDO

Country: Spain

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Contencioso-administrativo: 2 meses y Recurso especial: 15 días hábiles

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Servicio de Contratación

Postal address: Eduardo Herrera "Herrerita" s/n Planta 3 Ala Este

Town: Oviedo

Postal code: 33006

Country: Spain

E-mail: [contratacion.presidencia@asturias.org](mailto:contratacion.presidencia@asturias.org)

**VI.5. Date of dispatch of this notice**

15/12/2023