

**France-Marne-la-Vallée: Telephone operator services**

OJ S 245/2023 20/12/2023

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: c.s.t.b

Postal address: 84 avenue Jean Jaurès Champs sur Marne - bP 02

Town: Marne-la-Vallée Cedex 2

NUTS code: FR102 Seine-et-Marne

Postal code: 77421

Country: France

Contact person: Mansour DJERROUD

E-mail: [mansour.djerroud@cstb.fr](mailto:mansour.djerroud@cstb.fr)

Telephone: +33 164688288

**Internet address(es):**Main address: <http://www.cstb.fr>Address of the buyer profile: <https://www.marches-securises.fr>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-securises.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.marches-securises.fr>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.marches-securises.fr>

**I.4. Type of the contracting authority**

Other type: EPIC

**I.5. Main activity**

Other activity: Etudes et recherches dans le secteur du bâtiment

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

accueil physique et telephonique du site du cstb de champs-sur-marne

**II.1.2. Main CPV code**

79511000 Telephone operator services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

le présent marché a pour objet la réalisation de prestations d'accueil physique et téléphonique du site du CSTB de Champs-Sur-Marne situé au 84, avenue Jean Jaurès 77421 Marne la vallée

### **II.1.5. Estimated total value**

Value excluding VAT: 460 000,00 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

79511000 Telephone operator services

### **II.2.3. Place of performance**

NUTS code: FR102 Seine-et-Marne

Main site or place of performance: 84, avenue Jean Jaurès 77421 Marne la vallée

### **II.2.4. Description of the procurement**

le présent marché a pour objet la réalisation de prestations d'accueil physique et téléphonique du site du CSTB de Champs-Sur-Marne

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: TECHNIQUE / Weighting: 40

Quality criterion - Name: RSE / Weighting: 5

Price - Weighting: 55

### **II.2.6. Estimated value**

Value excluding VAT: 460 000,00 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

le marché est conclu pour une durée ferme de vingt-quatre (24) mois, reconductible tacitement trois fois par période successive de douze (12) mois chacune, soit une durée maximale de soixante (60) mois, à compter du mardi 02 avril 2024 à 7h30

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## Section III: Legal, economic, financial and technical information

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### III.1. Conditions for participation

#### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/01/2024 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

French

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 22/01/2024 Local time: 14:00

Place:

cstb mlv

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

le marché est conclu pour une durée ferme de vingt-quatre (24) mois, reconductible tacitement trois fois par période successive de douze (12) mois chacune, soit une durée maximale de soixante (60) mois, à compter du mardi 02 avril 2024 à 7h30

### VI.3. Additional information

### VI.4. Procedures for review

**VI.4.1. Review body**

Official name: tribunal Administratif de Melun

Postal address: 43 rue du Général de Gaulle

Town: Melun

Postal code: 77000

Country: France

E-mail: [greffe.ta-melun@juradm.fr](mailto:greffe.ta-melun@juradm.fr)

Internet address: <http://melun.tribunal-administratif.fr>

**VI.5. Date of dispatch of this notice**

15/12/2023