

**Spain-Oviedo: Software maintenance and repair services**

**OJ S 245/2023 20/12/2023**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: SERVICIO DE SALUD DEL PRINCIPADO DE ASTURIAS

Postal address: Plaza del Carbayón, 1-2

Town: OVIEDO

NUTS code: ES12 Principado de Asturias

Postal code: 33001

Country: Spain

E-mail: [contratacion@sespa.es](mailto:contratacion@sespa.es)

Telephone: +34 985108534

Fax: +34 985108540

**Internet address(es):**

Main address: [www.asturias.es/perfilcontratante](http://www.asturias.es/perfilcontratante)

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.asturias.es/perfilcontratante](http://www.asturias.es/perfilcontratante)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Asistencia técnica y mantenimiento del software corporativo para videoconsultas

Reference number: 2023000789

**II.1.2. Main CPV code**

72267000 Software maintenance and repair services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicios de asistencia técnica y mantenimiento del software corporativo para la gestión de videoconsultas.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Mantenimiento de licencias correctivo, evolutivo y perfectivo y soporte de fabricante  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

72267100 Maintenance of information technology software

#### **II.2.3. Place of performance**

NUTS code: ES12 Principado de Asturias

#### **II.2.4. Description of the procurement**

Servicios de mantenimiento de licencias correctivo, evolutivo y perfectivo y soporte de fabricante:

A - Mantenimiento de licencias correctivo y perfectivo y soporte de fabricante.

B.- Mantenimiento evolutivo.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Número de prórrogas: 2. Duración de las prórrogas: 12 meses cada una.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Soporte técnico-funcional y soporte técnico directo a paciente  
Lot No: 2

### **II.2.2. Additional CPV code(s)**

72222300 Information technology services, 72253000 Helpdesk and support services, 72500000 Computer-related services, 72590000 Computer-related professional services

### **II.2.3. Place of performance**

NUTS code: ES12 Principado de Asturias

### **II.2.4. Description of the procurement**

Servicios de soporte técnico-funcional y soporte técnico directo a paciente.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Número de prórrogas: 2. Duración de las prórrogas: 12 meses cada una.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 212-668319](#)

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 02/01/2024 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.7. Conditions for opening of tenders**

Date: 03/01/2024 Local time: 10:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: TACRC

Town: Madrid

Country: Spain

#### **VI.5. Date of dispatch of this notice**

15/12/2023