

Norway-Oslo: Design consultancy services
OJ S 245/2023 20/12/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Digitaliseringsdirektoratet
National registration number: 991825827
Postal address: Postboks 1382 Vika
Town: Oslo
NUTS code: NO Norge
Postal code: 0114
Country: Norway
Contact person: Geir-Kristian Slydahl
E-mail: geir-kristian.slydahl@digdir.no
Telephone: +47 22451000

Internet address(es):

Main address: <https://permalink.mercell.com/208808180.aspx>
Address of the buyer profile: <http://www.digdir.no/>

I.4. Type of the contracting authority

Other type: Government Directorate

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

P 01-23 Prequalification – Project name:'Ingen sak med byggesak, effektiv og brukerrettet veiledning i alle ledd'('Seamless building applications - effective and user-oriented guidance at all levels').
Reference number: 2023/1425

II.1.2. Main CPV code

79415200 Design consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

About the contract

Every year, private individuals, construction companies and other enterprises submit around 90,000 building applications to the municipalities. The first line service in the municipality has limited resources and is experiencing great workload.

The project wants to find out how the first line personnel of building applications in the municipalities can have a simpler and more efficient workday.

The goal is increased confidence in the building application field through guidance services that both employees and users are more satisfied with.

Information/tips for tenderers.

The StimuLab resources are earmarked for procurements of competence in the market. Those who are or who would like to be suppliers for StimuLab projects - read more on tips, information, and previously asked questions here: <https://www.digdir.no/stimulab/leverandorer-til-stimulab/1885>

See the attached documents in Merccell for further information on this StimuLab procurement. Note that the submission deadline for the qualification application is 09.00 on the submission date.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 4 000 000,00 NOK

II.2. Description

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

Short summary of the contract

Every year, private individuals, construction companies and other enterprises submit around 90,000 building applications to the municipalities. The first line service in the municipality has limited resources and is experiencing great workload. The public expects quick answers in their building applications, although many of the clarifications require the involvement of other municipal agencies, or sectoral authorities. This creates frustration at many levels. Several surveys show that planning and building matters are the service area with the lowest satisfaction score among all municipal services. This may be related to the fact that the process is perceived as time-consuming, complicated, and complex.

We want to find out how the first line personnel of building applications in the municipalities can have a simpler and more efficient workday. We want more coordinated information flows across administrative levels, municipal boundaries and the municipality's internal organisation. As part of this, we want to explore the extent to which machine learning, artificial intelligence or other technology has the potential to unload and streamline routine tasks in the current guidance services.

The goal is increased confidence in the building application field through guidance services that both employees and users are more satisfied with.

The project

The project name is 'Ingen sak med byggesak, effektiv og brukerrettet veiledning i alle ledd'('Seamless building applications - effective and user-oriented guidance at all levels').

Responsible entity (project owner):

The Norwegian Building Authority, contact person Therese Brøndum, the head of department for Construction regulations and user information.

Project manager Ragnhild Olin Amdam, senior consultant, the department for Construction regulations and user information.

Collaborating entities:

The Norwegian Association of Local and Regional Authorities (KS), contact person Heidi Liv Tomren, consultant in the Norwegian Association of Local and Regional Authorities (KS), the department of Planning, construction and geodata, research, innovation and digitalisation.

Objective of the procurement.

We would like to use this procurement to get the right competence to carry out a good Stimulab project. All StimuLab projects must be in accordance with the triple diamond, and the tenderer must offer competence and implementation of all diamonds even though that we, at the start of project, do not know what the delivery comprises. The diagnosis stage will identify what the delivery will include and the stage of the implementation process.

As the project is part of StimuLab, there must be an open and experimental approach, so it is, therefore, not known in advance what the actual delivery in each project will be. The projects must, however, result in an anchored and obliged system that is either implemented or will be implemented, or a platform for further development. This will depend on the project's complexity and size and will be clarified further in the dialogue phase.

Budget: NOK 2,000,000 + an option for up to NOK 2,000,000 excluding VAT.

Duration of the Contract:

The contract will likely have a duration of up to 12 months.

Automatic extension after the end date

The contract will be automatically extended by six (6) months after the end date, unless the contracting authority notifies the tenderer in writing that it will not be extended. During this period, the contracting authority will assess whether the options should be activated.

Option for further extension of the contract:

The contracting authority reserves the right to extend the contract for up to 24 months and set a new end date. The contracting authority will notify the tenderer of the extension in writing at least 1 month before the end date.

II.2.5. Award criteria

Quality criterion - Name: Assignment comprehension / Weighting: 50%

Quality criterion - Name: Composition of team, competence, capacity / Weighting: 40%

Price - Weighting: 10%

II.2.11. Information about options

Options: yes

Description of options:

There is an option to extend the contract for: up to 6 + 24 months. Option for the procurement of further services with a value of up to NOK 2,500,000 excluding VAT.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 166-522086](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

P 01-23 Prequalification – Project name:'Ingen sak med byggesak, effektiv og brukerrettet veiledning i alle ledd'('Seamless building applications - effective and user-oriented guidance at all levels').

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/11/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Halogen AS

Postal address: Nedre Slottsgate 15

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0157

Country: Norway

Telephone: +47 93490400

Fax: +47 22360686

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 4 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

15/12/2023