

France-Vannes: Billing system
OJ S 247/2023 22/12/2023
Contract notice
Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: golfe du Morbihan-Vannes Agglomération

Town: Vannes

NUTS code: FRH04 Morbihan

Country: France

E-mail: commandepublique@gmvagglo.bzh

Internet address(es):

Main address: <http://golfedumorbihan-vannesagglomeration.bzh>

Address of the buyer profile: <https://marches.megalis.bretagne.bzh>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://marches.megalis.bretagne.bzh>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://marches.megalis.bretagne.bzh>

I.4. Type of the contracting authority

Other type: EPCI

I.5. Main activity

Other activity: Eau et assainissement

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

fourniture, mise en oeuvre, hébergement et maintenance d'une solution Gestion Relation Clientèle (Grc) digitalisée et interconnectée " métiers " des régies d'eau et d'assainissement de Golfe du Morbihan

Reference number: 2023.179

II.1.2. Main CPV code

48444100 Billing system

II.1.3. Type of contract

Supplies

II.1.4. Short description

fourniture, mise en oeuvre, hébergement et maintenance d'une solution Gestion Relation Clientèle (Grc) digitalisée et interconnectée " métiers " des régies d'eau et d'assainissement de Golfe du Morbihan - vannes agglomération

II.1.5. Estimated total value

Value excluding VAT: 600 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48444100 Billing system, 48445000 Customer Relation Management software package, 48214000 Network operating system software package

II.2.3. Place of performance

NUTS code: FRH04 Morbihan

II.2.4. Description of the procurement

fourniture, mise en oeuvre, hébergement et maintenance d'une solution Gestion Relation Clientèle (Grc) digitalisée et interconnectée " métiers " des régies d'eau et d'assainissement de Golfe du Morbihan - vannes agglomération

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Valeur technique / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

Value excluding VAT: 600 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

chaque candidat aura à produire un dossier complet comprenant les pièces suivantes : Pièces de la candidature telles que prévues aux articles L. 2142-1, R. 2142-3, R. 2142-4, R. 2143-3 et R. 2143-4 du Code de la commande publique

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/02/2024 Local time: 12:30

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 09/02/2024 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal administratif de Rennes

Town: Rennes

Country: France

E-mail: greffe.ta-rennes@juradm.fr

Internet address: <http://rennes.tribunal-administratif.fr>

VI.4.2. Body responsible for mediation procedures

Official name: tribunal administratif de Rennes

Town: Rennes

Country: France

E-mail: greffe.ta-rennes@juradm.fr

Internet address: <http://rennes.tribunal-administratif.fr>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: tribunal administratif de Rennes

Town: Rennes

Country: France

E-mail: greffe.ta-rennes@juradm.fr

VI.5. Date of dispatch of this notice

18/12/2023