

Spain-Madrid: Repair and maintenance services

OJ S 247/2023 22/12/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: INSTITUTO CERVANTES

National registration number: Q2812007I

Postal address: CALLE ALCALÁ 49

Town: MADRID

NUTS code: ES300 Madrid

Postal code: 28014

Country: Spain

Contact person: JUAN DAVID SÁNCHEZ TORMO

E-mail: jdsanchezt@cervantes.es**Internet address(es):**Main address: www.cervantes.org**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=RBkzNpV9beVt5r0ngvMetA%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via:

https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=RBkzNpV9beVt5r0ngvMetA%3D%3D

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=RBkzNpV9beVt5r0ngvMetA%3D%3D

I.4. Type of the contracting authority

Other type: Organismo público sin ánimo de lucro

I.5. Main activity

Other activity: Educación y cultura

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Servicio de monitorización, mantenimiento del puesto de trabajo informático en sede y centros, soporte técnico y servicio de atención a todos los usuarios del Instituto Cervantes ubicado en su sede ce

Reference number: G-2023/11-0072

II.1.2. Main CPV code

50000000 Repair and maintenance services

II.1.3. Type of contract

Services

II.1.4. Short description

Monitorización, mantenimiento del puesto de trabajo informático en sede y centros, soporte técnico y servicio de atención a todos los usuarios del Instituto Cervantes ubicado en su sede central en Madrid.

II.1.5. Estimated total value

Value excluding VAT: 3 048 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

50310000 Maintenance and repair of office machinery, 50320000 Repair and maintenance services of personal computers

II.2.3. Place of performance

NUTS code: ES300 Madrid

Main site or place of performance: Los servicios se prestarán desde las dependencias del Instituto Cervantes de Madrid (sita en Calle Alcalá, 49, 28014, Madrid) y en los centros del exterior cuando sea necesario para intervenciones.

II.2.4. Description of the procurement

Servicio de monitorización, mantenimiento del puesto de trabajo informático en sede y centros, soporte técnico y servicio de atención a todos los usuarios del Instituto Cervantes ubicado en su sede central en Madrid

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 048 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

El contrato podrá prorrogarse por plazos anuales o de duración inferior al año, hasta un máximo de 24 meses más (adicionales a los 24 meses de duración inicial).

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 19/01/2024 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 22/01/2024 Local time: 12:00

Place:

Madrid

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Instituto Cervantes

Town: Madrid

Country: Spain

VI.4.2. Body responsible for mediation procedures

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avenida General Perón, 38, planta 8, 28020 – Madrid

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

Internet address: <https://www.hacienda.gob.es/es-ES/Areas%20Tematicas/Contratacion/TACRC/Paginas/Directorio.aspx>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

RECURSO ESPECIAL EN MATERIA DE CONTRATACIÓN

De conformidad con el artículo 44.1. de la LCSP, serán susceptibles de recurso especial en materia de contratación, los actos y decisiones relacionados en el apartado 2 de este mismo

artículo, cuando se refieran a los siguientes contratos que pretendan concertar las

Administraciones Públicas o las restantes entidades que ostenten la condición de poderes adjudicadores:

a) Contratos de obras cuyo valor estimado sea superior a tres millones de euros, y de suministros y servicios, que tenga un valor estimado superior a cien mil euros.

VI.5. Date of dispatch of this notice

20/12/2023