

**Netherlands-Leiden: Form-making software package**  
**OJ S 247/2023 22/12/2023**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Universiteit Leiden

National registration number: 27368929

Postal address: Kolffpad 1

Town: Leiden

NUTS code: NL33 Zuid-Holland

Postal code: 2333BN

Country: Netherlands

Contact person: Govert Schipperheijn

E-mail: [inkoop@ufb.leidenuniv.nl](mailto:inkoop@ufb.leidenuniv.nl)

Telephone: +31 715273304

**Internet address(es):**

Main address: <https://www.universiteitleiden.nl/>

Address of the buyer profile: <https://s2c.mercell.com/buyer/19549>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: Scientific research and higher education

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Online survey application

**II.1.2. Main CPV code**

48325000 Form-making software package

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Leiden University requires an online survey tool for scientific and other purposes.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Value excluding VAT: 630 300,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48460000 Analytical, scientific, mathematical or forecasting software package, 48461000 Analytical or scientific software package, 48610000 Database systems, 48614000 Data-acquisition system

#### **II.2.3. Place of performance**

NUTS code: NL33 Zuid-Holland

#### **II.2.4. Description of the procurement**

Leiden University requires an online survey tool for scientific and other purposes. The application must be a Saas solution.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 35

Quality criterion - Name: Migration and implementation plan / Weighting: 15

Quality criterion - Name: User-friendliness of the application / Weighting: 20

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 101-312593](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

---

**Contract No:** 1

**Lot No:** 1

**Title:**

Online Survey Application

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

01/11/2023

**V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Qualtrics LLC

Postal address: 333 W River Park Drive

Town: Provo

NUTS code: NL Nederland

Postal code: UT 84604 USA

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 300 000,00 EUR

Total value of the contract/lot: 630 300,00 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

---

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Den Haag

Town: Den Haag

Country: Netherlands

**VI.5. Date of dispatch of this notice**

20/12/2023