

**Moldova-Chisinau: Provision of services to the community**  
**OJ S 30/2022 11/02/2022**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ministerul Muncii și Protecției Sociale

National registration number: 1021601000115

Postal address: str.Vasile Alecsandri, 2

Town: Chișinău

NUTS code: MD Moldova

Postal code: MD-2009

Country: Moldova

Contact person: Cucereanu Diana

E-mail: [diana.cucereanu@social.gov.md](mailto:diana.cucereanu@social.gov.md)

Telephone: +373 22268809

**Internet address(es):**

Main address: [www.social.gov.md](http://www.social.gov.md)

Address of the buyer profile: [www.social.gov.md](http://www.social.gov.md)

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Social protection

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Servicii de consultanță pentru administrarea/ gestionarea serviciilor de asistență telefonică gratuită (pentru anul 2022)\_REPETAT

Reference number: ocds-b3wdp1-MD-1640932118528

**II.1.2. Main CPV code**

75200000 Provision of services to the community

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicii de consultanță pentru administrarea/ gestionarea serviciilor de asistență telefonică gratuită (pentru anul 2022)\_REPETAT

**II.1.6.**

## **Information about lots**

This contract is divided into lots: yes

### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 726 988,00 MDL

## **II.2. Description**

### **II.2.1. Title**

Serviciul de asistență telefonică gratuită pentru victimele violenței în familie și violenței împotriva femeilor

Lot No: 1

### **II.2.2. Additional CPV code(s)**

75200000 Provision of services to the community

### **II.2.3. Place of performance**

NUTS code: MD Moldova

Main site or place of performance: MD-2009, mun.Chișinău, str.Vasile Alecsandri, 2

### **II.2.4. Description of the procurement**

Serviciul de asistență telefonică gratuită pentru victimele violenței în familie și violenței împotriva femeilor

### **II.2.5. Award criteria**

Price

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Serviciul de asistență telefonică gratuită pentru persoanele cu dizabilități

Lot No: 2

### **II.2.2. Additional CPV code(s)**

75200000 Provision of services to the community

### **II.2.3. Place of performance**

NUTS code: MD Moldova

Main site or place of performance: MD-2009, mun.Chișinău, str.Vasile Alecsandri, 2

### **II.2.4. Description of the procurement**

Serviciul de asistență telefonică gratuită pentru persoanele cu dizabilități

### **II.2.5. Award criteria**

Price

### **II.2.11.**

## Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 002-004236](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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**Contract No:** 3-LD

**Lot No:** 1

**Title:**

Serviciul de asistență telefonică gratuită pentru victimele violenței în familie și violenței împotriva femeilor

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

28/01/2022

#### V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: AO Centrul Internațional „La Strada”

National registration number: 100960003492

Postal address: str. Sciusev, 81 bl.4

Town: mun.Chişinău  
NUTS code: MD Moldova  
Country: Moldova  
Internet address: [www.lastrada.md](http://www.lastrada.md)  
The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 873 588,00 MDL  
Total value of the contract/lot: 873 588,00 MDL

#### **V.2.5. Information about subcontracting**

### **Section V: Award of contract**

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**Contract No:** 4-LD

**Lot No:** 2

**Title:**

Serviciul de asistență telefonică gratuită pentru persoanele cu dizabilități

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

28/01/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Instituția Privată Keystone Moldova

National registration number: 1011620003730

Postal address: str. Sfântul Gheorghe 20

Town: mun. Chişinău

NUTS code: MD Moldova

Country: Moldova

Internet address: [www.keystonemoldova.md](http://www.keystonemoldova.md)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 853 400,00 MDL

Total value of the contract/lot: 853 400,00 MDL

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1.**

**Review body**

Official name: Agenția Națională pentru Soluționarea Contestațiilor

Postal address: bd.Ștefan cel Mare și Sfânt, 124, et.4

Town: mun.Chișinău

Postal code: MD-2001

Country: Moldova

E-mail: [contestatii@ansc.md](mailto:contestatii@ansc.md)

Telephone: +373 22820653

Internet address: [www.ansc.md](http://www.ansc.md)

**VI.5. Date of dispatch of this notice**

07/02/2022