

Netherlands-Amsterdam: The Provision of IT Software Development, Configuration, Implementation and Maintenance Services Covering Solutions Based on Microsoft Software, Microsoft Technology Services and Related Technologies

OJ S 248/2023 26/12/2023

Contract award notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Medicines Agency (EMA)

Postal address: Domenico Scarlattilaan 6

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Postal code: 1083 HS

Country: Netherlands

E-mail: procurement@ema.europa.eu

Internet address(es):

Main address: <https://www.ema.europa.eu/en/about-us/procurement>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The Provision of IT Software Development, Configuration, Implementation and Maintenance Services Covering Solutions Based on Microsoft Software, Microsoft Technology Services and Related Technologies

Reference number: EMA/2019/28/IT

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

This call for tender aims to put into place framework contracts, with a maximum of five economic operators for the provision of services, that will enable the Agency to acquire resources, not employed directly by the Agency, in the domain of IT software development, implementation and maintenance.

In relation to the listed specific technologies as follows:

- in priority order (cascade) for orders on a time and means basis; and
- reopening of competition for orders on a quoted time and means or fixed price basis.

The Agency estimates, without this being binding, that the total consulting requirement for consulting services over the 4-year framework contract period is expected to represent:

— 17 460 person-days for the services pertaining to Microsoft technologies.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 19 900 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72220000 Systems and technical consultancy services, 72230000 Custom software development services, 72232000 Development of transaction processing and custom software, 72250000 System and support services, 72260000 Software-related services, 72261000 Software support services, 72263000 Software implementation services, 72265000 Software configuration services, 72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: NL329 Groot-Amsterdam

Main site or place of performance: Services can be performed on an intra-muros or extra-muros basis. Intra-muros site: European Medicines Agency, Amsterdam, THE NETHERLANDS.

II.2.4. Description of the procurement

Provision of IT software development, configuration and maintenance services of solutions based on Microsoft software, Microsoft technology services and related technologies.

II.2.5. Award criteria

Quality criterion - Name: Resource management / Weighting: 14

Quality criterion - Name: Deliver Dynamics 365 Solutions / Weighting: 17.5

Quality criterion - Name: Deliver Office 365 Solutions / Weighting: 7

Quality criterion - Name: Deliver SharePoint Online Solutions / Weighting: 17.5

Quality criterion - Name: Design, implement and maintain a front-end persistence layer / Weighting: 14

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- New works/services, constituting a repetition of existing works/services and ordered in accordance with the strict conditions stated in the directive

Explanation:

EMA/2019/28/IT Lot 1.: The total value of the procurement initially published, as well as the total value of each framework contract awarded and signed was EUR 12 000 000,00. In accordance with Point 11.1(e) of Annex I to Regulation (EU, Euratom) 2018/1046, the aforementioned value was increased by 50 %, resulting in a new total value of the procurement, as well as of each framework contract of EUR 18 000 000,00. The use of this procedure was foreseen in the technical specifications of the procurement procedure and was concluded during the performance of the original contract and during the 3 years following the conclusion of the original contract. Exceptionally, the FWC was further uplifted, resulting in a new total value of the procurement, as well as of each framework contract of EUR 19 900 000,00.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 236-581569](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: EMA/2019/28/IT/1.1

Lot No: 1

Title:

Microsoft Software, Microsoft Technology Services and Related Technologies

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/11/2020

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Eviden Nederland B.V. (formerly ATOS Netherlands BV)

Town: Amstelveen

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: UniSystems Luxembourg S.a.r.l.

Town: Luxembourg

NUTS code: LU Luxembourg

Country: Luxembourg

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: SEIDOR Consulting S.L.

Town: Barcelona

NUTS code: ES51 Cataluña

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 19 900 000,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: EMA/2019/28/IT/1.2

Lot No: 1

Title:

Microsoft Software, Microsoft Technology Services and Related Technologies

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/11/2020

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: NTT Data Belgique SRL (Formerly Everis Belgique SPRL)

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: ilionx Group B.V.

Town: Utrecht

NUTS code: NL31 Utrecht

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 19 900 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: EMA/2019/28/IT/1.3

Lot No: 1

Title:

Microsoft Software, Microsoft Technology Services and Related Technologies

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

17/11/2020

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Capgemini Nederland B.V.

Town: Utrecht

NUTS code: NL31 Utrecht

Country: Netherlands

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 19 900 000,00 EUR

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: EMA/2019/28/IT/1.4

Lot No: 1

Title:

Microsoft Software, Microsoft Technology Services and Related Technologies

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/11/2020

V.2.2. Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: ALTIA Consultores S.A.

Town: A Coruna

NUTS code: ES111 A Coruña

Country: Spain

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Hellenic Telecommunications Organization S.A.

Town: Athens

NUTS code: EL3 ΑΤΤΙΚΗ (Attiki)

Country: Greece

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 19 900 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See internet address provided in Section I.3).

VI.4.4. Service from which information about the review procedure may be obtained

Official name: European Medicines Agency (EMA)

Postal address: Domenico Scarlattilaan 6

Town: Amsterdam

Postal code: 1083 HS
Country: Netherlands
E-mail: info@ema.europa.eu
Telephone: +31 88781600
Internet address: <https://www.ema.europa.eu/>

VI.5. Date of dispatch of this notice

19/12/2023