

Ireland-Dublin: Software development services
OJ S 249/2023 27/12/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Bord Bia (Irish Food Board)

National registration number: N/A

Postal address: 140 Pembroke Road

Town: Dublin

NUTS code: IE061 Dublin

Country: Ireland

E-mail: procurement@bordbia.ie

Telephone: +353 16142229

Internet address(es):

Main address: www.bordbia.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/432>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Other activity: Bord Bia - Irish Food Board

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Single operator framework agreement for the provision of a Financial Management System including maintenance, support and related services.

Reference number: EM/FMS/05/23

II.1.2. Main CPV code

72262000 Software development services

II.1.3. Type of contract

Services

II.1.4. Short description

Should Bord Bia decide to implement a new solution, Bord Bia proposes to engage in a competitive process for the establishment of a framework agreement for the Provision of Financial Management System and Related Services including:

- Provision of a fully functional Financial Management System, i.e. application
- Provision of a managed hosting service

- Provision of end-to-end managed support services
- Provision of implementation, migration and project management support services
- Provision of a Business Intelligence capability
- Provision of related services, e.g. consultancy, advice, etc.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 2 500 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48810000 Information systems, 72261000 Software support services, 72262000 Software development services, 48442000 Financial systems software package, 48812000 Financial information systems, 72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: IE061 Dublin

II.2.4. Description of the procurement

Should Bord Bia decide to implement a new solution, Bord Bia proposes to engage in a competitive process for the establishment of a framework agreement for the Provision of Financial Management System and Related Services including:

- Provision of a fully functional Financial Management System, i.e. application
- Provision of a managed hosting service
- Provision of end-to-end managed support services
- Provision of implementation, migration and project management support services
- Provision of a Business Intelligence capability
- Provision of related services, e.g. consultancy, advice, etc.

Bord Bia has a preference for a solution provided and delivered on a Software as a Service (SaaS) basis.

A framework agreement constitutes a means of establishing the overall terms and conditions in accordance with which, for a specified duration, individual contracts may or not be awarded. In the context of a single-operator framework agreement, the successful framework member does not have to compete for each new contract.

It is emphasised that a framework agreement constitutes no guarantee to purchase a specific quantity of supplies or services from a particular economic operator. Indeed, Bord Bia reserves the right to operate outside of the framework agreement at its discretion, particularly should it become apparent that doing so would offer greater value for money. Notwithstanding the foregoing, the framework agreement approach has been adopted in order to leverage efficiencies and maximise cost savings over the duration of the framework.

II.2.5. Award criteria

Quality criterion - Name: Fitness for Purpose for proposed solution / Weighting: 20%

Quality criterion - Name: Implementation & Project Management / Weighting: 25%

Quality criterion - Name: Fitness for Purpose of Managed Support Services / Weighting: 15%

Quality criterion - Name: Reliability & Continuity of supply / Weighting: 10%

Cost criterion - Name: Costs / Weighting: 30%

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 092-283658](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Single operator framework agreement for the provision of a Financial Management System including maintenance, support and related services.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/11/2023

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Hennessy ERP ITC Limited

National registration number: 108 5175 23

Postal address: 17 The Paddocks, Gowran
Town: Kilkenny
NUTS code: IE Éire / Ireland
Postal code: Kilkenny
Country: Ireland
E-mail: colm@h-itc.net
Telephone: +353 879116403
The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 2 500 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

1) Interested parties must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties.

2) Suppliers must register their interest on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to respond electronically to the competition.

3) Suppliers should note the following when making their submission:

- There is a maximum upload limit of 2GB per file. Documents larger than this should be divided into smaller files prior to upload.
- In order to submit a document to the electronic postbox, please note that you must click “Submit Response”. After submitting a response, the response may be modified and re-submitted as many times as may be necessary until the RFT deadline has expired. Suppliers should be aware that the “Submit Response” button will be disabled automatically upon expiration of the response deadline.
- Suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary.
- If you experience difficulty when uploading documents, please contact eTenders Support Desk for technical assistance. Email etenders@eusupply.com or Telephone: 353(0)21 2439277 (09:00am – 17:30pm GMT). All queries must be submitted through the messaging facility on www.etenders.gov.ie.

4) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on www.etenders.gov.ie. The details of the person making a query will not be disclosed when circulating the response

5) This is the sole call for competition for this contract/framework.

6) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers.

7) Contract award will be subject to the approval of the competent authorities.

- 8) It will be a condition of award that the successful tenderer is and remains tax compliant.
- 9) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.
- 10) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended.
- 11) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court
Postal address: Four Courts
Town: Dublin
Country: Ireland
E-mail: highcourtcentraloffice@courts.ie
Internet address: www.courts.ie

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
In accordance with Remedies legislation and S.I. 130.

VI.5. Date of dispatch of this notice

22/12/2023