

79777-2026 - Result

Spain – Event services – Servicios de atención a personas en actividades culturales por parte de la E.P.E. Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

OJ S 24/2026 04/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Donostia Kultura - Donostia Kultura

Email: kontratazioa_dk@donostia.eus

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Servicios de atención a personas en actividades culturales por parte de la E.P.E.

Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

Description: Servicios de atención a personas en actividades culturales por parte de la E.P.E.

Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

Procedure identifier: e3a87e37-becb-4b85-88ac-1d97964d5d71

Internal identifier: 2025/12

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79952000 Event services

Additional classification (cpv): 79992000 Reception services, 92521000 Museum services

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 2 176 287,98 EUR

2.1.4. General information

Additional information: El presente expediente es licitable únicamente de forma electrónica.

Para poder enviar las ofertas de forma telemática, las empresas interesadas deberán disponer de un certificado de firma electrónica y acceder a la página <http://www.contratacion.euskadi.eus> dentro del apartado "Licitar Electrónicamente". Si tienen cualquier duda pueden ponerse en contacto con el Servicio de Atención a Usuarios en el teléfono 945.016.298 que les ayudará a configurar sus equipos y realizar los envíos. Es recomendable hablar con ellos lo antes posible para realizar la configuración en los ordenadores y hacer una prueba antes del fin de plazo de presentación de ofertas del expediente.

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1.- Servicios de atención a personas en actividades en espacios escénicos, en vía pública y en el Museo San Telmo

Description: Servicios de atención a personas en actividades culturales por parte de la E.P.E. Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

Internal identifier: 57562

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79952000 Event services

Additional classification (cpv): 92521000 Museum services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Una prórroga anual

5.1.5. Value

Estimated value excluding VAT: 2 138 339,48 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria**Criterion:**

Type: Cost

Description: Proposición económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Organisation providing additional information about the procurement procedure: Donostia Kultura - Donostia Kultura

Organisation providing more information on the review procedures: Organo Adiminstrativo de Recursos Contractuales

5.1. Lot: LOT-0002

Title: Lote 2.- Servicios de recepción, matriculaciones e información en casas de cultura

Description: Este Lote comprenderá el servicio de recepción, matriculaciones e información en casas de cultura.

Internal identifier: 57567

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79952000 Event services

Additional classification (cpv): 79992000 Reception services, 92521000 Museum services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Una prórroga anual

5.1.5. Value

Estimated value excluding VAT: 42 300,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Proposición económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Organisation providing additional information about the procurement procedure: Donostia Kultura - Donostia Kultura

Organisation providing more information on the review procedures: Organo Adiminstrativo de Recursos Contractuales

6. Results

Value of all contracts awarded in this notice: 1 503 832,80 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: SERVICIOS AUXILIARES SUREUSKADI SL

Tender:

Tender identifier: 2164246

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 478 632,80 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2025/12560_00001

Title: Servicios de atención a personas en actividades culturales por parte de la E.P.E.

Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

Date of the conclusion of the contract: 29/01/2026

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: WITH WIT PEOPLE SL

Tender:

Tender identifier: 2099279

Identifier of lot or group of lots: LOT-0001

Value of the tender: 0,00 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: TRADUCCIONES E INTÉRPRETES, S.A.L.

Tender:

Tender identifier: 2099318

Identifier of lot or group of lots: LOT-0001

Value of the tender: 0,00 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: INTERIM SERVICES SOLUTIONS SOCIEDAD LIMITADA

Tender:

Tender identifier: 2099289

Identifier of lot or group of lots: LOT-0001

Value of the tender: 0,00 EUR

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: SERVICIOS AUXILIARES SUREUSKADI SL

Tender:

Tender identifier: 2164247

Identifier of lot or group of lots: LOT-0002

Value of the tender: 25 200,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 2025/12560_00002

Title: Servicios de atención a personas en actividades culturales por parte de la E.P.E. Donostia Kultura, Victoria Eugenia Antzokia, S.A. y San Telmo Museoa, S.A.

Date of the conclusion of the contract: 29/01/2026

6.1.3. Non-winning tenderers

Non-winning tenderers

:

Official name: TRADUCCIONES E INTÉRPRETES, S.A.L.

Tender:

Tender identifier: 2099319

Identifier of lot or group of lots: LOT-0002

Value of the tender: 0,00 EUR

Subcontracting: No

Non-winning tenderers

:

Official name: INTERIM SERVICES SOLUTIONS SOCIEDAD LIMITADA

Tender:

Tender identifier: 2099290

Identifier of lot or group of lots: LOT-0002

Value of the tender: 0,00 EUR

Subcontracting: No

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales
Registration number: 108883.0
Postal address: Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz
Town: Vitoria-Gasteiz
Postcode: 01010
Country subdivision (NUTS): Araba/Álava (ES211)
Country: Spain
Email: oarc@euskadi.eus
Telephone: +34 945019595
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: Donostia Kultura - Donostia Kultura
Registration number: Q2000541I
Postal address: kontratazioa_dk@donostia.eus
Town: Donostia / San Sebastián
Postcode: 20003
Country subdivision (NUTS): Gipuzkoa (ES212)
Country: Spain
Contact point: Contratación DK / DK kontratazioa
Email: kontratazioa_dk@donostia.eus
Telephone: +34 943481150
Internet address: <http://www.donostiakultura.eus>
Buyer profile: <https://www.contratacion.euskadi.eus/>
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Organo Adiminstrativo de Recursos Contractuales
Registration number: 109048.0
Postal address: Donosotia-San Sebastián 1 01010 Vitoria-Gasteiz
Town: Vitoria-Gasteiz
Postcode: 01010e
Country subdivision (NUTS): Gipuzkoa (ES212)
Country: Spain
Email: oarc@euskadi.eus

Telephone: +34 945019595

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0005

Official name: SERVICIOS AUXILIARES SUREUSKADI SL

Size of the economic operator: Large

Registration number: B20335741

Postal address: Avenida Madariaga 1, 2º dpto. 9

Town: Bilbao

Postcode: 48014

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: info@sureuskadi.es

Telephone: +34 944474418

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002

8.1. ORG-0007

Official name: WITH WIT PEOPLE SL

Size of the economic operator: Micro, small, or medium

Registration number: B42843896

Postal address: Degà i Bahí, 65-67 oficina 1A-1B

Town: Barcelona

Postcode: 08026

Country subdivision (NUTS): Barcelona (ES511)

Country: Spain

Email: concursos@withwitpeople.com

Telephone: +34 934410837

Fax: +34 934439318

Roles of this organisation:

Tenderer

8.1. ORG-0008

Official name: TRADUCCIONES E INTÉRPRETES, S.A.L.

Size of the economic operator: Micro, small, or medium

Registration number: A48071518

Postal address: San Vicente, 8; Edificio Albia II, 7ª

Town: Bilbao

Postcode: 48001

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: info@tisasa.es

Telephone: +34 944235336

Roles of this organisation:

Tenderer

8.1. ORG-0010

Official name: INTERIM SERVICES SOLUTIONS SOCIEDAD LIMITADA

Size of the economic operator: Micro, small, or medium

Registration number: B98989221
Postal address: LONDRES48 N° 16 BAJO
Town: Torrent
Postcode: 46900
Country subdivision (NUTS): Valencia / València (ES523)
Country: Spain
Email: rafael.chafer@interimgrouphr.com
Telephone: 600464879

Roles of this organisation:

Tenderer

Notice information

Notice identifier/version: c8313f24-6e29-4880-98e4-7fd777693a68 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
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