

799200-2025 - Competition

Netherlands – Travel services – International travel services

OJ S 232/2025 02/12/2025

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Invest International Public Programmes B.V.

Email: procurement@investinternational.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: International travel services

Description: Invest International is seeking to contract a travel agent to support its international travel needs and requirements. Our employees frequently travel to middle- and low-income countries (mainly African- and Asian countries). The assignment covers the full booking process; from the initial request or quotation stage through to invoicing and after-sales support and includes all elements of arranging a business trip, such as flights, train/bus tickets and hotel accommodations, car rental and airport pick-up services. The estimated annual spend under this agreement is projected at €1 million to €1.5 million, based on historical data (VAT included). No rights can be derived from these amounts.

Procedure identifier: 4b71b9a6-b48d-49f1-8ae5-ff357ca48621

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63515000 Travel services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

2.1.4. General information

Additional information: Na overleg met de stuurgroep is besloten deze meervoudig onderhandse aanbesteding terug te trekken en hier op een andere manier invulling aan te geven. Mijn collega Jacob van Gent zal op korte termijn telefonisch contact met u opnemen om dit besluit verder toe te lichten.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: International travel services

Description: Invest International is seeking to contract a travel agent to support its international travel needs and requirements. Our employees frequently travel to middle- and low-income countries (mainly African- and Asian countries). The assignment covers the full booking process; from the initial request or quotation stage through to invoicing and after-sales support and includes all elements of arranging a business trip, such as flights, train/bus tickets and hotel accommodations, car rental and airport pick-up services. The estimated annual spend under this agreement is projected at €1 million to €1.5 million, based on historical data (VAT included). No rights can be derived from these amounts.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63515000 Travel services

Options:

Description of the options: Refer to Tender Document.

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The Framework Agreement has an initial term of 2 years, with the optional possibility of extending this twice by 1 year.

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Service quality and responsiveness

Description: Refer to Tender Document

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Customer journey

Description: Refer to Tender Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name: Booking platform functionalities

Description: Refer to Tender Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Price

Name: Price

Description: Refer to Tender Document.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/403240>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/403240>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Description of the financial guarantee: Agreement on the tender documents and the tender procedure to be followed-The selected Contractor, submits the following documents:-Holding Statement (Appendix 15)-ARVODI 2025, draft agreement and draft DPA-Sustainability Code of Conduct (Appendix 14)-Suitability requirements

Deadline for receipt of tenders: 09/02/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 09/02/2026 10:05:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Invest International Public Programmes B.V. - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Invest

International Public Programmes B.V. - Procurement Investment International

Organisation providing more information on the review procedures: Invest International Public Programmes B.V.

Organisation receiving requests to participate: Invest International Public Programmes B.V.

8. Organisations

8.1. ORG-0001

Official name: Invest International Public Programmes B.V.

Registration number: 224464824

Postal address: Bezuidenhoutseweg 12

Town: 's-Gravenhage

Postcode: 2594AV

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Ilona van der Kaaij

Email: procurement@investinternational.nl

Telephone: +31 0707013251

Internet address: <http://www.investinternational.nl>

Other contact points:

Official name: Procurement Investment International

Postal address: Bezuidenhoutseweg 12

Town: Den Haag

Postcode: 2594 AV

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Procurement Invest International

Email: procurement@investinternational.nl

Telephone: +31 631675906

Internet address: <http://www.investinternational.nl>

Other contact points:

Official name: Rechtbank Den Haag

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: procurement@investinternational.nl

Internet address: <https://www.rechtspraak.nl/organisatie-en-contact/organisatie/rechtbanken/rechtbank-den-haag>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

10. Change

Version of the previous notice to be changed

:

8bc71c84-8b02-4c17-aa53-72b6423b750b-01

Main reason for change

:

Procedure suspended due to a complaint, appeal or any other action for review

Notice information

Notice identifier/version: cb481763-6a52-4904-aca8-73948bea001e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 01/12/2025 14:22:56 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: English

Notice publication number: 799200-2025

OJ S issue number: 232/2025

Publication date: 02/12/2025