

802628-2025 - Competition

Norway – Scheduling software development services – Qualification phase Optimisation tool for work lists in municipal health services.

OJ S 233/2025 03/12/2025

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Trondheim kommune

Email: sissel.havag@trondheim.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Rindal kommune

Email: post@rindal.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Selbu kommune

Email: postmottak@selbu.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Åfjord kommune

Email: postmottak@afjord.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Hitra kommune

Email: postmottak@hitra.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Skaun kommune

Email: postmottak@skaun.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Haram kommune

Email: postmottak@haram.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Sula kommune

Email: post@sula.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Indre Fosen kommune

Email: postmottak@indrefosen.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Ørland kommune

Email: postmottak@orland.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Verdal kommune

Email: postmottak@verdal.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Melhus kommune

Email: postmottak@melhus.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Levanger kommune

Email: postmottak@levanger.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Qualification phase Optimisation tool for work lists in municipal health services.

Description: The business area for home based services and the Procurement Service, hereafter called the Customer, invites tenderers, on behalf of Trondheim municipality, to a negotiated procedure (FOA Part L and Part III) for a contract for the delivery of an optimisation tool for work lists in municipal health services. This procurement follows the procedure for negotiated procedure in two stages. The contracting authority will choose which tenderers will be invited to submit a tender among those who fulfil the qualification requirements. The procurement is covered by the Public Procurement Act, 17 June 2016 no. 73 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) with any later amendments. Parts I and Part III of the Regulations, Additional Information The service provider can ask in writing questions about the tender documentation and the qualification documentation from the Customer by 20.01.2025, 12.00. Questions will be answered by the

Customer at the latest 3-5 days after the deadline expires. No questions will be answered in weeks 52 and week 1.

Procedure identifier: 87b5361c-ac46-49fe-9375-4a609e90f60a

Internal identifier: 2025/37358

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Optimisation tool for work lists in municipal health services. The aim is to ease the manual work that the operations planners perform daily by saving time on administering work lists and time spent on transport between patient visits. In addition the system shall give employees the opportunity to get more overview of the day, predictable transport routes (work lists), better distribution of load and the possibility to use the right competence for the right visits. The system shall obtain information on the patient and assignment type from EPJ (currently the Helseplattformen) and information on which employees are at work from the rota system (GAT). Data from these shall be combined in the optimisation tool and deliver optimised work lists back to EPJ. The procurement is for the employees of Trondheim municipality's municipal health services. Other municipalities that use the Helseplattformen as their EPJ system, shall have the right to join this agreement, with separate service agreements with the tenderer based on this contract's terms and prices.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212332 Scheduling software development services

Additional classification (cpv): 34000000 Transport equipment and auxiliary products to transportation, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48330000 Scheduling and productivity software package, 48332000 Scheduling software package, 51612000 Installation services of information-processing equipment, 60000000 Transport services (excl. Waste transport), 72200000 Software programming and consultancy services, 72212300 Document creation, drawing, imaging, scheduling and productivity software development services, 72212330 Scheduling and productivity software development services, 72222000 Information systems or technology strategic review and planning services, 85323000 Community health services

2.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The aim is to ease the manual work that the operations planners perform daily by saving time on administering work lists and time spent on transport between patient visits. In addition the system shall give employees the opportunity to get more overview of the day, predictable transport routes (work lists).

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Qualification phase Optimisation tool for work lists in municipal health services.

Description: The business area for home based services and the Procurement Service, hereafter called the Customer, invites tenderers, on behalf of Trondheim municipality, to a negotiated procedure (FOA Part L and Part III) for a contract for the delivery of an optimisation tool for work lists in municipal health services. This procurement follows the procedure for negotiated procedure in two stages. The contracting authority will choose which tenderers will be invited to submit a tender among those who fulfil the qualification requirements. The procurement is covered by the Public Procurement Act, 17 June 2016 no. 73 (LOA) and the public procurement regulations dated 12 August 2016 no. 974 (FOA) with any later amendments. Parts I and Part III of the Regulations, Additional Information The service provider can ask in writing questions about the tender documentation and the qualification documentation from the Customer by 20.01.2025, 12.00. Questions will be answered by the Customer at the latest 3-5 days after the deadline expires. No questions will be answered in weeks 52 and week 1.

Internal identifier: 2025/37358

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212332 Scheduling software development services

Additional classification (cpv): 34000000 Transport equipment and auxiliary products to transportation, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48330000 Scheduling and productivity software package, 48332000 Scheduling software package, 51612000 Installation services of information-processing equipment, 60000000 Transport services (excl. Waste transport), 72200000 Software programming and consultancy services, 72212300 Document creation, drawing, imaging, scheduling and productivity software development services, 72212330 Scheduling and productivity software development services, 72222000 Information systems or technology strategic review and planning services, 85323000 Community health services

Options:

Description of the options: Affiliations: Other municipalities that use the Helseplattformen as the EPJ system shall have the right to join this agreement, with separate service agreements with the tenderer based on this contract's terms and prices.

5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.3. Estimated duration

Start date: 16/08/2026

Duration end date: 16/02/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Requirement: The tenderer shall be a legally established company. Documented by a Company Registration Certificate or equivalent.

Criterion: Other economic or financial requirements

Description of selection criterion: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Requirement: The tenderer shall have sufficient economic and financial capacity to carry out the assignment - the tenderer shall be credit worthy. Credit worthy with security is not accepted. A/N is sufficient for newly established tenderers. Documentation requirement: • Credit rating of the tenderer, not older than 6 months calculated from the deadline for receipt of tenders. The assessment shall be based on the last known fiscal figures with an indication of how the credit rating has evolved during the past three years. The result of the credit rating must be given as a graded value (letters or numbers) on a defined scale. Newly established tenderers must document the financial capacity to fulfil the assignment by other documentation, such as accounting figures and a bank guarantee.

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tenderers can use the following technical personnel or technical units , particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Implementation ability: Good implementation ability is required. The tenderer shall have sufficient capacity and competence for the execution of the delivery. Description of the tenderer's technical capacity and professional qualifications. With regard to the capacity, a description of the tenderer's relevant resources shall be given. With regard to qualifications, a short overview of the tenderer's general relevant expertise shall be given. Persons that will be offered should not be specified, and CVs should not be submitted. «Kval Annex 06 Technical capacity and professional qualifications» shall be completed.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Measures for ensuring quality

Description of selection criterion: The tenderer utilises the following technical facilities and quality assurance measures and the tenderer's survey and research facility is as follows: Minimum qualification requirements Requirement: Tenderers shall have a functioning quality assurance system/quality management system. Documentation requirement: Description of the tenderer's quality assurance/quality management measures.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Relevant educational and professional qualifications

Description of selection criterion: The following education and professional qualifications are possessed by the tenderer and/or (depending on the requirements set in the notice or in the procurement documents) of the leading employees: Minimum qualification requirements

Experience: Good experience is required from similar deliveries: Description of the tenderer's 3 and up to 5 most important relevant deliveries in the last three years. The description shall not exceed 5 pages. The contracting authority will emphasise documented experience from the establishment and operation of a system for optimisation tools for work lists in municipal health services for larger organisations with equivalent complexity and scope as Trondheim municipality's needs. The description for each delivery shall include recipient/Customer duration extent The tenderer's role/area of responsibility This shall be delivered in an annex labelled 'Anguish Annex 05 Experience'. Name and contact information of the reference customer's gender neutral preferred who can confirm this information must be provided on request.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Criterion: Environmental management measures

Description of selection criterion: Tenderers can employ the following environmental management measures in connection with the execution of the contract: Minimum qualification requirements Requirement: Tenderers shall have a system and routines for reducing the most important environmental impact from their activities and shall use environmental management measures throughout the contract period. Therefore it is a requirement that the company has an environmental management system, such as Miljøfyrtårn, EMAS, ISO 14001 or equivalent. If the entire company is environmentally labelled with a type 1 environmental label, such as the Swan Ecolabel or equivalent, this is also approved. Documentation: Tenderers shall complete the attached Environmental Self-Declaration, as well as enclose a certificate of environmental management system.

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/270955091.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/270955091.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 26/01/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Trøndelag tingrett

Information about review deadlines: Deadlines and appeals are in accordance with the Law on Public Procurements and the Public Procurement Regulations.

8. Organisations

8.1. ORG-0001

Official name: Trondheim kommune

Registration number: 942110464

Postal address: Erling Skakkes gate 14

Town: TRONDHEIM

Postcode: 7004

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Sissel Håvåg

Email: sissel.havag@trondheim.kommune.no

Telephone: +47 72540000

Internet address: <https://www.trondheim.kommune.no>

Roles of this organisation:

Buyer

Group leader

8.1. ORG-0002

Official name: Trøndelag tingrett

Registration number: 926722794

Postal address: Postboks 2317, Torgarden

Town: Trondheim

Postcode: 7004

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: trondelag.tingrett@domstol.no

Telephone: 73542400

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Rindal kommune

Registration number: 940 138 051

Postal address: Rindalsvegen 17

Town: Rindal

Postcode: 6657

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: post@rindal.kommune.no

Telephone: 71664700

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Selbu kommune

Registration number: 971197609

Postal address: Gjelbakken 15

Town: Selbu

Postcode: 7580

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: postmottak@selbu.kommune.no

Telephone: 73 81 67 00

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Åfjord kommune

Registration number: 921 875 533

Postal address: Øvre Årnes 1A

Town: Åfjord

Postcode: 7170

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: postmottak@afjord.kommune.no

Telephone: 72 51 00 00

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Hitra kommune

Registration number: 938772924

Postal address: Rådhusveien 1

Town: Hitra

Postcode: 7240

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Email: postmottak@hitra.kommune.no

Telephone: 72 44 17 00

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: Skaun kommune

Registration number: 939 865 942

Postal address: Rådhusvegen 10

Town: Børsa

Postcode: 7353
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@skaun.kommune.no
Telephone: 72 86 72 00
Roles of this organisation:
Buyer

8.1. ORG-0008

Official name: Haram kommune
Registration number: 829 912 252
Postal address: Strandgata 40
Town: Brattvåg
Postcode: 6270
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@haram.kommune.no
Telephone: 70 20 75 00
Roles of this organisation:
Buyer

8.1. ORG-0009

Official name: Sula kommune
Registration number: 964980543
Postal address: Sloghaugvegen 13
Town: Langevåg
Postcode: 6039
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: post@sula.kommune.no
Telephone: 70 19 91 00
Roles of this organisation:
Buyer

8.1. ORG-0010

Official name: Indre Fosen kommune
Registration number: 944 305 483
Postal address: Postboks 23
Town: Rissa
Postcode: 7101
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@indrefosen.kommune.no
Telephone: 74 85 51 00
Roles of this organisation:
Buyer

8.1. ORG-0011

Official name: Ørland kommune
Registration number: 921 806 027
Postal address: Postboks 43

Town: Bjugn
Postcode: 7159
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@orland.kommune.no
Telephone: 72514000

Roles of this organisation:

Buyer

8.1. ORG-0012

Official name: Verdal kommune
Registration number: 938 587 418
Postal address: Postboks 24
Town: Verdal
Postcode: 7651
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@verdal.kommune.no
Telephone: 74 04 82 00

Roles of this organisation:

Buyer

8.1. ORG-0013

Official name: Melhus kommune
Registration number: 938 726 027
Postal address: Postboks 55
Town: Melhus
Postcode: 7221
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@melhus.kommune.no
Telephone: 72858000

Roles of this organisation:

Buyer

8.1. ORG-0014

Official name: Levanger kommune
Registration number: 938 587 051
Postal address: Postboks 130
Town: Levanger
Postcode: 7601
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Email: postmottak@levanger.kommune.no
Telephone: 74052500

Roles of this organisation:

Buyer

Notice information

Notice identifier/version: 89d8267d-70f6-429b-8369-01f3a1c7cecb - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 02/12/2025 06:54:02 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 02/12/2025 08:27:55 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 802628-2025

OJ S issue number: 233/2025

Publication date: 03/12/2025